



# Client Success through Partnership: 2010 State TANF and Workforce Meeting

## Tuesday, July 27 - Thursday, July 29, 2010



3:00 pm to 6:00 pm	Check-In and Registration		
7:00 am to 8:30 am	Networking and Registration		
8:30 am to 12:00 pm	<b>Workforce Directors' Meeting</b> San Antonio Room	<b>Region VI- TANF Administrators' Meeting</b> Austin 1- Breakout Room	<b>Region VIII- TANF Administrators' Meeting</b> Austin 2- Breakout Room
12:00 pm to 1:15 pm San Antonio Room	Working Lunch Keynote Address: <i>TANF and Workforce Services: The Importance of Partnership</i> <b>Michael L. Thurmond</b> , Commissioner, Georgia Department of Labor		
1:15 pm to 2:15 pm	<b>Workforce Directors' Meeting (cont'd)</b> San Antonio Room	<b>Region VI- TANF Administrators' Meeting (cont'd)</b> Austin 1- Breakout Room	<b>Region VIII- TANF Administrators' Meeting (cont'd)</b> Austin 2- Breakout Room
2:15 pm to 3:30 pm	<b>TANF 101 FOR WORKFORCE STAFF</b> <ul style="list-style-type: none"> <li>• Overview</li> <li>• Purposes of TANF</li> <li>• Uses of Federal &amp; State Funds</li> <li>• Work Requirements</li> <li>• TANF Emergency Fund</li> </ul> <b>Felicia Gaither</b> , TANF Program Manager, U.S. Department of Health and Human Services, Administration for Children and Families, Region VIII  <b>Charlotte Bristow</b> , TANF Program Specialist, U.S. Department of Health and Human Services, Administration for Children and Families, Region VI  San Antonio Room	<b>WORKFORCE 101 FOR TANF STAFF</b> <ul style="list-style-type: none"> <li>• Overview</li> <li>• National Program Priorities</li> <li>• Eligibility</li> <li>• Performance</li> <li>• One-Stop Career Centers</li> <li>• Referral Process</li> </ul> <b>Kajuana Donahue</b> , Workforce Development Specialist, U.S. Department of Labor, Employment and Training Administration, Region IV  <b>Rebecca Sarmiento</b> , Workforce Development Specialist, U.S. Department of Labor, Employment and Training Administration, Region IV  Austin 1- Breakout Room	
3:30 pm to 3:45 pm	Break		
3:45 pm to 4:45 pm San Antonio Room	<b>Presentation: Administrative Guidance</b>  <i>This session will provide information on administrative needs such as memoranda of understanding, cost allocation, tracking of fund usage and participant activity, maintenance of effort requirements, grants administration, and program accountability.</i>  <b>John Allen</b> , Workforce Development Specialist, U.S. Department of Labor, Employment and Training Administration, Region IV  <b>Charlie Watts</b> , Accountant, U.S. Department of Labor, Employment and Training Administration, Region IV  <b>Janice Caldwell</b> , Team Leader, U.S. Department of Health and Human Services, Administration for Children and Families, Region VI		
4:45 pm to 5:00 pm San Antonio Room	Day One Wrap-Up and State Reflections		
5:00 pm to 7:00 pm	ACF- Regions VI and VIII & ETA- Region IV Networking Reception		



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**Wednesday, July 28, 2010**

7:30 am to 8:00 am  
San Antonio Room

Daybreak Networking

8:00 am to 8:15 am  
San Antonio Room

Welcoming Remarks

**Leon R. McCowan**, Regional Administrator, U.S. Department of Health and Human Services, Administration for Children and Families, Region VI

**Joseph C. Juarez**, Regional Administrator, U.S. Department of Labor, Employment and Training Administration, Region IV

8:15 am to 9:15 am  
San Antonio Room

Keynote Address: *What Makes Partnerships Work?*

**Susan Curnan**, Director, Center for Youth and Communities, Brandeis University

*Professor Curnan will provide a research-based and practical view of successful partnerships and outline strategies for developing, maintaining and strengthening partnerships. She will discuss the keys to facilitate client success, and what makes partnerships work in the human services.*

9:15 am to 10:15 am  
San Antonio Room

Presentation: **Expanding Our Repertoire, Expanding Our Partnerships**

*This session will bring together other agencies and programs to discuss ways in which they have been collaborating with DOL-ETA and TANF agencies. Participants will also discuss ways to enhance cross-agency collaboration at the Federal, State and local levels for the purpose of serving shared clients in a more holistic manner to improve their success. Attendees will be able to engage the speakers and their peers about the importance of expanding partnerships with other human service agencies.*

**Rebecca Lucero**, Civil Rights Director – Food and Nutrition Service,  
United States Department of Agriculture (USDA) - Southwest Region

**Charles Eldridge**, Public Housing Revitalization Specialist,  
United States Department of Housing & Urban Development (HUD)

**Gerald Jenson**, Senior Community Planning and Development Specialist,  
United States Department of Housing & Urban Development (HUD)

**Peggy Crist**, Director of Planning & Program Development, Federal Transit Administration  
United States Department of Transportation (DOT)

10:15 am to 10:30 am

Break

10:30 am to 12:00 pm

**Concurrent Presentations**

Each of these breakout sessions will allow time for attendees to engage in the discussion and share with peers and presenters individual experiences, promising strategies, and challenges within the specific topical area being discussed during the session. Each session will be repeated to ensure that participants are able to learn and share with presenters and peers.

Session One: **Serving TANF Eligibles**

*This session will highlight some promising strategies for working with TANF participants during tough economic times and will showcase three programs—North Dakota PRIDE/FOSTER and Oklahoma Adult and Youth Subsidized Employment—that are using the Recovery Act's TANF Emergency Funds to enhance the States' subsidized employment efforts in both the public and private sectors. Participants will hear firsthand accounts and employer testimony about current employment trends and expansion in both the public and private sectors.*

**Carol Cartledge**, Director of Public Assistance, North Dakota Department of Human Services

**Trina Gress**, Chief Operation Manager, Community Options, North Dakota

**Susan Gunsch**, Manager, Workforce Programs, North Dakota Workforce Services

**Linda Hughes**, TANF Program Manager, Oklahoma Department of Human Services

San Antonio Room



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	<p><b>Session Two: Strengthening Programs through Partnership</b></p> <p><i>This session will showcase two programs that work with multiple partners to address the needs of the low-income population. The Arkansas Career Pathways program provides an alternative post-secondary training service delivery model for higher education tailored to low-income adult students and their unique needs. The program allows them to gain jobs and become self-sufficient. The Texas NCP Choices program helps non-custodial parents with substantial barriers to become economically self-sufficient while also making consistent child support payments.</i></p> <p><b>Phil Harris</b>, TANF Assistant Director, Arkansas Department of Workforce Services Arkansas Career Pathways</p> <p><b>Nicole R. Verver</b>, Director, Workforce Policy and Program Assistance, Texas Workforce Commission Texas Non-Custodial Parents (NCP) Choices Program</p> <p><b>Michael Hayes</b>, Deputy for Family Initiatives, Child Support Division, Office of the Texas Attorney General</p> <p>Austin 1- Breakout Room</p>
	<p><b>Session Three: Integrated Services Delivery</b></p> <p><i>This session will showcase two programs that employ integrated service delivery systems to address multiple needs of low-income youth and families. YouthBuild is a youth and community development program that simultaneously addresses core issues facing low-income communities: housing, education, employment, crime prevention, and leadership development. Family Pathfinders of Tarrant County is an integrated service delivery program made up of volunteers and representatives from several social service agencies, whose mission is to strengthen the community by empowering low-income families to bridge the gap from poverty to self-sufficiency.</i></p> <p><b>David Clauss</b>, Program Director for the Casa Verde Builders – Austin American Youth Works, Austin, Texas</p> <p><b>Tracey Polson</b>, YouthBuild Program Coordinator, Community Development Support Association of Enid, Oklahoma</p> <p><b>Peggy Badlato</b>, Program Manager, Family Pathfinders of Tarrant County, Inc., Texas</p> <p>Austin 2- Breakout Room</p>
12:00 pm to 1:15 pm	Lunch on your own
1:15 pm to 2:45 pm	<b>Concurrent Presentations (repeated)</b>
2:45 pm to 3:00 pm	Break
3:00 pm to 4:30 pm San Antonio Room	<p><b>Presentation: Maintaining Work Programs for Our Clients</b></p> <p><i>This session will focus on using subsidized, transitional, and supported work programs to move participants into the labor force. The discussion will emphasize innovative strategies for developing and maintaining subsidized work programs, and improving long-term employment outcomes. Attendees will be able to share with peers and presenters individual experiences, promising strategies, and challenges with using subsidized employment and transitional jobs.</i></p> <p><b>Chris Warland</b>, Program and Policy Liaison, National Transitional Jobs Network, Heartland Alliance for Human Needs &amp; Human Rights, Chicago, Illinois</p> <p><b>Eva Greenwalt</b>, Program Manager, Department of Commerce, Community Economic Opportunities Unit – WorkFirst Programs- Washington Community Jobs, Seattle, Washington</p> <p><b>Annika Holder</b>, Chief, Parks Opportunity Program (POP), New York, New York</p> <p><b>Elizabeth Ehrlich</b>, Program Operations and Client Services, Parks Opportunity Program, New York, New York</p>
4:30 pm to 4:45 pm	Day Two Wrap-Up and State Reflections



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Thursday, July 29, 2010

7:00 am to 8:00 am	Daybreak Networking
8:00 am to 9:30 am San Antonio Room	<p>Presentation: <b>Case Management/Data Sharing</b></p> <p><i>This session will highlight promising strategies for assessing TANF participants and WIA clients to better improve their ability to enter the labor force and move closer to self-sufficiency. The panel will outline strategies for improving comprehensive case management and integrating client assessment into daily work-readiness activities. Attendees will be able to engage their peers and the presenters on case management and data sharing in the delivery of comprehensive services important to case management, assessing client needs, and sharing vital client data/information with partner agencies.</i></p> <p><b>Tobi Wickham</b>, Administrator for Business Training and Outreach Division, Department of Workforce Services, Wyoming's Job Assist Program</p> <p><b>Helen Thatcher</b>, Program Manager, Utah Department of Workforce Services, Workforce Development Division, UWORKS Program</p> <p><b>Christina Techico</b>, Senior Manager, ICF International, Online Work Readiness Assessment (OWRA)</p>
9:30 am to 10:00 am	Break/Hotel Check-Out
10:00 am to 11:15 am San Antonio Room	<p>Keynote Address: <b><i>Moving Forward Together: Our Vision for Partnership</i></b></p> <p><b>Jane Oates</b>, Assistant Secretary, United States Department of Labor, Employment and Training Administration</p> <p><b>Mark H. Greenberg</b>, Deputy Assistant Secretary for Policy, United States Department of Health and Human Services, Administration for Children and Families</p>
11:30 am to 1:00 pm San Antonio Room	<p>Working Lunch: <b><i>Taking Your Partnerships Home: Turning Knowledge Into Practice</i></b></p> <p><i>State TANF and Workforce partners will sit together during lunch for the purpose of sharing information learned throughout the conference. This session will engage participants in turning newly acquired knowledge into strategies for increasing future prospects and success for families and children served by the TANF and Workforce programs in their respective states.</i></p> <p>Facilitator: <b>William Brumfield</b>, ICF International</p>
1:00 pm	Adjourn



# Administration for Children and Families Region VI TANF Administrators' Meeting

## AGENDA

**7:30 – 8:30 a.m. Registration and Networking**

**8:30 – 10:15 a.m. Regional and State Partners' Roundtable**

Session will begin with brief Regional Office updates and States' reporting of major initiatives, promising practices and challenges being faced at the State and local levels. Administrative, operational, process and other issues will be shared with the attendees prior to the session which will allow for meaningful roundtable discussion.

**10:15 – 10:30 a.m. Break**

**10:30 – 12:00 p.m. TANF Rural Communities Initiative**

Patrick Heiman, ICF International

Texas – Fannin County:

Marsha Lindsey, Texas Workforce Commission, Workforce Solutions  
Texoma

Arkansas – Helena, AR:

Joyce Hill, Arkansas Department of Workforce Services  
Phil Harris, Arkansas Department of Workforce Services

Given the continued scale of poverty and limited job opportunities in rural areas, the Office of Family Assistance implemented the Rural Communities Initiative in early 2008. The initiative is providing States, Tribes and local TANF agencies the opportunity to share information and innovative strategies on critical rural issues and barriers to employment such as education, job skills, transportation and child care. In Region VI, we have three sites participating in the initiative. Presenters will provide some of their experiences and outcomes from the initiative.

**12:00 – 1:15 p.m. Lunch**

**1:15 – 2:15 p.m. Emergency Preparedness in Region VI**

Allen Applegate, Regional Emergency Management Specialist, ACF-  
Region VI

In response to the increasing demand for information about human services in disasters across the nation, and in particular to potential disasters in Region VI States, this session will highlight human services emergency preparedness and response priorities, including an update of the ACF Disaster Case Management Program. This is an opportunity for the ACF, Region VI emergency management specialist and State human service leaders in the TANF programs throughout the Region to discuss the delivery of human services during disasters, identifying challenges as well as strategies and innovative approaches to address emerging issues.

**2:15 – 2:30 p.m. Move to general session**

**July 27, 2010 Austin 1 Breakout Room**



# Administration for Children and Families Region VIII TANF Administrators' Meeting

## AGENDA

- 7:30 – 8:30 a.m. Registration and Networking
- 8:30 – 10:15 a.m. Region VIII Program Updates, State Sharing, and Sustaining Subsidized Employment Programs

Session will begin with brief Regional Office updates and States' reporting of major initiatives, promising practices and challenges being faced at the State and local levels. Participants will also share promising strategies for sustaining and enhancing subsidized employment programs. Administrative, operational, process and other issues will be shared with the attendees prior to the session which will allow for meaningful roundtable discussion.

- 10:15 – 10:30 a.m. Break
- 10:30 – 12:00 p.m. Transitional Cash Assistance Program  
Dr. Mary-Beth Vogel-Ferguson  
University of Utah- College of Social Work

As the current recession continues to disproportionately impact low-income families, states are developing innovative initiatives to respond to the various educational, social, and economic barriers that individuals and families face. Among these is the realization that higher levels of education are closely associated with increased earnings and lower rates of unemployment. Moreover, comprehensive service delivery has been linked to improved outcomes for TANF participants and their families. Participants will engage with presenters and peers on effective strategies for engaging TANF participants with low-education levels and other barriers to employment. This innovative discussion will highlight promising activities that have been instituted to improve the work readiness and employment of TANF families.

- 12:00 – 1:15 p.m. Lunch
- 1:15 – 2:15 p.m. Colorado and Montana Program Sharing  
Kevin R. Richards, Director, Colorado Works Program  
Colorado Department of Human Services
- Del Bock, TANF Policy Supervisor  
Montana Department of Public Health and Human Services

Participants will hear from two promising programs that have had tremendous success at improving service for TANF participants and other clients using a variety of strategies. Participants will be able to engage the presenters and discuss with peers possible program enhancements meant to improve the ability of TANF programs to serve clients more effectively and more efficiently.

- 2:15 – 2:30 p.m. Move to general session

July 27, 2010 Austin 2 Breakout Room



Employment and Training Administration- Region IV  
Workforce Directors' Meeting  
July 27, 2010

**A G E N D A**

- 7:00 a.m. – 8:30 a.m.      *Networking and Registration* (with TANF Administrators)
- 8:30 a.m. – 8:45 a.m.      *Welcome and Opening Remarks*  
-- Joseph Juarez, ETA Regional Administrator
- 8:45 a.m. – 9:45 a.m.      *Overview of ETA Priorities and Initiatives; Regional Office Updates* -- ETA Region IV Staff
- 9:45 a.m. – 10:45 a.m.      *State of the State Updates and Requests for Assistance*  
-- State Workforce Directors (facilitated by Frank Stluka, Chief, Division of Workforce Investment, ETA Region IV)
- 10:45 a.m. – 11:00 a.m.      Break
- 11:00 a.m. – 12:00 p.m.      *Collaboration Among State & Local Workforce Agencies, National Farmworker Jobs Program (NFJP) Grantees, and Youthbuild Grantees*  
(Open discussion of goals, successful approaches, and lessons learned from collaboration of state/local workforce agencies and discretionary grantees)  
-- facilitated by John Bartlett, Director, Office of Special Initiatives and Demonstrations, ETA Region IV and Frank Stluka)
- 12:00 p.m. – 1:15 p.m.      Working Lunch (with TANF Administrators)
- Keynote Address: *TANF and Workforce Services: The Importance of Partnership*  
-- Michael L. Thurmond, Commissioner, Georgia Department of Labor
- 1:15 p.m. – 2:15 p.m.      *Long Term Coalition Building to Serve Those Most in Need: Partnering with Community- and Faith-Based Organizations*  
-- Larry James, Central Dallas Ministries  
-- Jay Cole, Crossroads, First United Methodist Church, Dallas  
-- Introduced by Laurie Bouillon Larrea, Workforce Solutions Greater Dallas