

DPSS Three year comparison

Riverside County Department of Public Social Services				
Earned Income Tax Credit (EITC) Outreach Campaign				
Volunteer Income Tax Assistance (VITA) Program--Twelve Sites				
Performance--Three Year Comparison				
Tax Season	2003	2004	2005	TOTAL
Total returns	451	880	1360	2691
% increase from previous year		49%	35%	
	2003	2004	2005	
Staff including transmitters	13	15	20	
number of transmitters	1	3	5	
Total Federal Refunds Issued	\$655,342	\$1,334,847	\$2,410,704	\$4,400,893
% increase from previous year		51%	45%	
Total EITC Issued	\$577,750	\$1,166,601	\$1,961,586	\$3,705,937
% increase from previous year		50%	41%	
% of refund that is EITC	88%	87%	81%	84%
Additional savings based on national avg cost of 267.00 tax prep fees.	\$120,417	\$234,960	\$363,120	\$718,497

Why A Coalition?

- Reach Non-DPSS customers
- Community Organizations With Common Interest Or Shared Commitment Of Helping Working Families.
- Emphasize Coordination of Existing Services, Leveraging of Community Resources And Collaboration In Assisting Working Families
- Financial Literacy Training and Asset Building Opportunities Are Key Components
- A Coalition Provides One of the Most Important and Least Expensive Ways That the Community Can Assist Working Families



Success Story

- Riverside DPSS Three Year Totals

- Total Federal Refunds \$4,400,893
- \$3,705,937 in EITC Refunds
- 84% of refund is EITC
- 20 VITA Trained Volunteers (5 transmitters)
- 12 VITA Locations
- IT support (computers/printers)

