

Utah's Two-Generation Approach

UTAH DEPARTMENT OF WORKFORCE SERVICES (DWS)

- Workforce Development Division (TANF and WIOA)
- Public Assistance Eligibility Services Division (TANF, SNAP, Medicaid, Child Care)
- Unemployment Insurance Division
- Office of Child Care
- Refugee Services Offices
- Housing and Community Development Division

Utah's Path to Serving Families Through a Two-Generational Lens

Overarching Goal – *Measurably reduce the incidence of children in Utah who remain in the cycle of poverty and welfare dependency as they become adults.*

- 2012 – TANF caseloads decline as Utah unemployment rates decrease and Utah begins to recover from the nationwide recession
- 2012 – Intergenerational Poverty Mitigation Act
- 2013 and 2014 – IGP data shows that we must focus on the whole family
- 2014 – Policies, procedures evaluated
- 2014 – “Next Generation Kids” two-generation, demonstration project
- 2014 and On-Going – Family Centered Case Management

Family-Focused Case Management Approach

- **Empowerment**
 - Strengths based approach – family is at the center
 - Build trusting relationships – changing the conversation
- **Full family assessment and family plan**
 - Work with both parents and children simultaneously
- **Intensive team approach**
 - Coaches
 - Licensed Clinical Therapist
- **Small caseloads**
- **Ongoing case management** – provide follow up even after exit
- **Collaboration with community partners and other state agencies**

Family-Focused Case Management Training Academy Modules

- Coaching Training – all supervisors/managers
- Command Center Training
- Intro to Human Development / Case Management
- Motivational Interviewing I, II, III
- Case Management I, II, III
- Executive Functioning
- Trauma Awareness

