

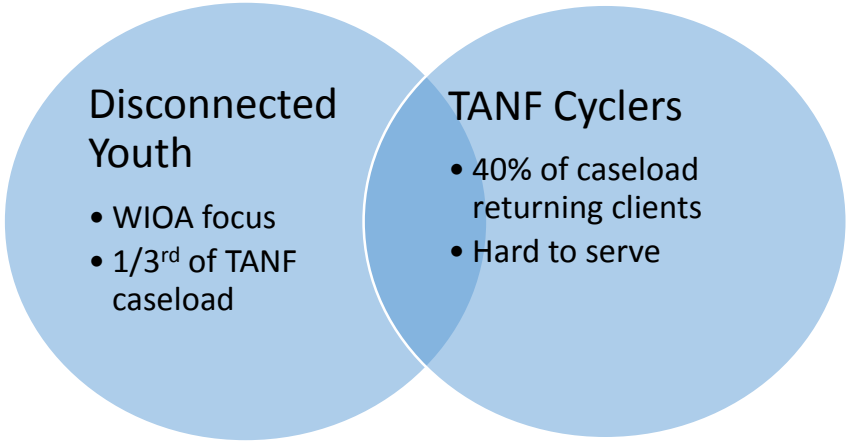
Washington State TANF Enhancement Policy Academy Pilot Initiative

MISSION STATEMENT: A TANF system that helps families achieve and sustain self-sufficiency.

Service Enhancements

- Coaching/trauma-informed system with education and training to increase knowledge of trauma and ACEs impacts, and improve ability of case managers to recognize executive skill deficits, and incorporate trauma-informed strategies into case management.
- Business process reforms that increase two-generation access to services, including children and youth, noncustodial and custodial parents.
- Improved linkages to WIOA-funded systems and services to improve employment outcomes for TANF cyclers and disconnected youth. Preliminary focus on 4,000-5,000 TANF disconnected youth (center of Venn diagram).

Target Populations



Key service needs among target populations

| | |
|-------------------|----------------|
| Substance abuse | Transportation |
| Mental health | SNAP |
| Workforce | Housing |
| Home visiting | Child support |
| Domestic violence | |

Bi-level piloting in several WA sites

- RFP process that required sites to get letters of support and requested sites propose what an ideal service enhancement approach would look like in their community.
- 16 pilot sites (25 CSOs service areas) selected to implement reforms in the three service enhancement areas with TA support from state coaching staff.
- State-level coordination to provide leadership support for local pilot sites, regulatory and management flexibility, and management-level learning community that can apply lessons-learned to state-wide implementation.
- Provided TA and training on logic model development and rapid cycle evaluation for pilot site data and outcome tracking.
- Pilots began implementation in 2016.

Alignment across systems (improved communication and access to service supports)