

CALIFORNIA TRIBAL



TANF

PARTNERSHIP

Achieving Client Centered WIOA-Tribal TANF Partnerships

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Establishing Common Goals...

Tribal TANF

- Guided by the four purposes of TANF:
 1. Assisting needy families so that children can be cared for in their own homes.
 2. Reducing the dependence of needy parents by promotion job preparation, work and marriage.
 3. Preventing out of wedlock pregnancies.
 4. Encouraging the formation and maintenance of two-parent families

WIOA

- The WIOA act aims to increase access to and opportunities for employment, education, training, and support services, particularly for individuals with the greatest barriers to employment.



- The target populations for both programs intersect
- Tribal TANF recipients are a priority population served by WIOA given they meet the low-income eligibility criteria and often have numerous challenges to training opportunities and obtaining/maintaining employment
- Through collaboration, resources are leveraged to produce optimum outcomes



California Tribal TANF Partnership

- Operates 18 offices in 19 counties throughout Northern California
- Over 34,000 square miles of service area
- Service population ranges from rural to urban
- 23 America's Job Centers (AJC's) within our service area
- The largest county we service is San Joaquin County, 4 AJC locations
- Both our site staff and Career Development Coordinators work with WIOA partners on various levels
- Strategies to engage with our local AJC's are varied



Challenges

- Service integration has required effort due to variations in each county
- Inconsistency in collaboration and engagement with some WIOA offices
- Being aware of, and responsive to, employment trends, training needs and employer requirements in each area we service
- Client barriers/personal characteristics of our families
- Ensuring services are client focused
- Knowledge, understanding and visibility of Tribal TANF programs versus State TANF



Grassroots Approach to Collaboration

Ultimate goal of partnerships is to establish customer-driven collaborative relationships between each of our county site locations and their respective WIOA entity

- Cold Calls – Drop-ins
- Establishing contacts and relationships, scheduling face-to-face meetings
- Presentations to AJC staff on Tribal TANF program to establish common goals
- Reciprocal presentations to inform staff of various programs available through the partner AJC
- Tour offices
- Attend initial workshops/meetings with participants



Formal Collaboration

Creation of Memorandum of Understandings (MOU's) with our AJC partners to allow:

- A formal acknowledgement of partnership, common goals and outline responsibilities of each program
- Development of referral process- referral forms
- Information sharing channels: Calendars, training opportunities, grant funding
- Mutual displaying of program information in office locations
- Participation in networking meetings
- Establish regular communication



Referral Process

- Through conversations and formal agreements, referral processes are developed
- Tailored to the individual office, some AJC's are full service, others are satellite offices, some WIOA programs occur outside of the office (Libraries, other agencies)
- Understanding of what our clients will need to bring: Valid ID, Social Security card, passport to services
- Understanding of what our clients will need from the AJC
- Coordination of service plans
- Knowledge of the various programs each location has to offer and the process for each



Co-location

Greatest collaboration has occurred with our co-located CTTP site and One Stop Center

- Consistent communication and relationships between staff
- Ability to walk participants over to the office, easily attend appointments
- Individualized services
- Staff participation in mock interviewing and employer presentations





Partnership Outcomes

- Referrals to our program from our AJC partners
- The ability to inform our AJC's about Tribal TANF and needs of Tribal communities
- Greater understanding of services available and how to navigate our participants through these systems
- Become informed of employment trends, employer needs and “Career Pathway” programs
- Leverage funding sources for training and educational opportunities, supportive services
- Ability to support specific client goals (education/employment)
- Vocational training opportunities





Client Successes

Rachelle: Single Mother, 3 children ages 6, 14 months and newborn.

Career goal: Certified Nurses Assistant



- Researched CNA with Caseworker
- One Stop offered a CNA class, CTPP covered the cost of enrollment
- One Stop Counselor was able to pay for all books, materials and uniform
- CTPP provided cash assistance, child care and transportation assistance
- Rachelle passed her CNA course and recently took the Nurse Aide Certification through the California Department of Public Health
- She passed both sections and is now state certified as a CNA
- Rachelle is now working with her One Stop counselor on job readiness to prepare for job search



Client Successes

Erin: Single Mother with four children. Inconsistent work history.
Interest in becoming a chef/pastry chef.

- Our office was made aware of on-site interviews for a new hotel- multiple positions, including food service from our WIOA partner agency.
- Erin began working with a One Stop counselor on her resume and interview skills. Attended soft skills workshops.
- One Stop counselor set Erin up with obtaining her food handlers certification, free of charge
- At the urging of her Caseworker and One Stop counselor, Erin attended each on-site employer meet and greet. Through this she met the food services manager prior to the interview day for these positions.
- With the support, encouragement and guidance of both agencies, Erin was hired on the spot!
- CTPP is providing newly employed clothing, child care and transportation assistance

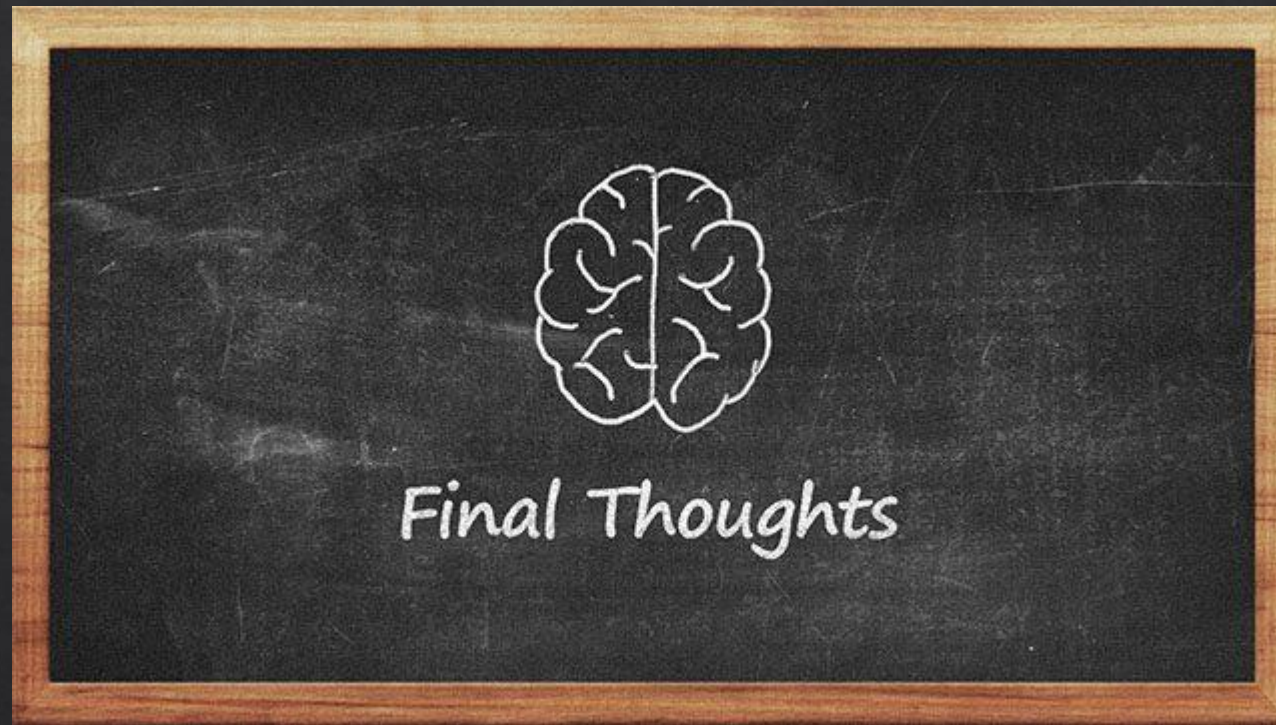


Client Successes

Jason: Single father, three children. Army Veteran.

Career interest: Welding, goal to join the Iron Workers Union

- Cost of training program exceeded our vocational allowance, was connected with WIOA office to explore veterans services and other WIOA funding options.
- Due to his veteran status, he received priority enrollment in an impacted welding certification program, with full funding.
- CTTP assisted with the cost of specialty tools, transportation, child care assistance and cash grant while he completed his program.
- After graduation, Jason attended an apprenticeship program through Field Ironworkers Gladiator Reinforcing Course in Benicia, CA.
- Jason was then hired full-time for a Bay Area reinforced iron contractor, earning prevailing wages and excellent benefits!



- Engagement is continuous
- Ultimate goal is assist our clients to success
- Build on strengths
- Involve other community partners



Thank you!

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“Empowering native families to self-sufficiency through a path of tribal cultures, education, wellness, and employment”