

Strengthening the Safety Net for Survivors through Collaboration

Breakout Session #2: Promoting disclosure and safety for victims accessing child support

The View from Washington State

Nancy Koptur DSHS Division of Child Support Olympia, Washington November 30, 2017

How We Got Here



- Not a lot of IV-D/IV-A interaction on DV
 - Confusion over Good Cause Level A or Level B
 - Separate IV-D work with statewide coalition
 - Separate IV-A work with statewide coalition
 - When all three got together $\rightarrow \rightarrow \rightarrow Success!$
- Training curriculum, forms, procedures
- Latest concept: **Don't ask, just tell**



"But Nancy, I'm not a social worker!"

- Initial resistance from staff
 - Some fear of the unknown
 - Desire to protect those who receive IV-D services
- Training development
 - Basic info on DV concepts and stereotype-busting
 - Emphasis on what case actions to take once you know
 DV is an issue



Transforming

- Washington State created its own Health Benefit Exchange (the Healthplanfinder)
- PROBLEM: no good cause process!
- RESULT: until it's fixed, we will not take action on the Medicaid assignment because we can't do it safely

Training for IV-D Staff and for DV Advocates Developed by DCS in conjunction with WSCADV

Transforming

DCS staff:

- Mandatory at the beginning with required refreshers every 4 years
- OLT with Q&A webinars twice a year

DV Advocates:

- Spring webinar
- Live session at WSCADV Annual Conference



- TANF applicants can make an informed choice
 - No case at all (Good Cause Level A)
 - Case w/o cooperation (Good Cause Level B)
 - Case w/o any Good Cause
- TANF applicants can participate in the Good Cause Decision
- IV-A Good Cause can carry over to IV-E cases



- If Good Cause Level A is granted:
 - IV-D case is closed
 - This does not relieve the noncustodial parent support obligation
 - IV-D case is not reopened unless and until an affirmative act by the custodial parent:
 - Withdrawal of Good Cause
 - Submission of Nonassistance Application
- If Good Cause Level B is granted:
 - IV-D case open
 - CP can say "I'm not helping"
 - No paternity establishment
- Nonassistance cases do not have a good cause process
 - Only choice is open/close
 - Policy/procedure when former TANF case is closed



Questions?

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