# Session 3: Preparing to Engage TANF Participants in Program Decisions (continued)

From the TANF and Child Support Moving Forward: Further Incorporating Family Input Project July 9th, 2024



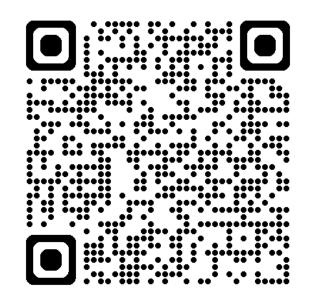
# What do we hope to accomplish during this session?

- Identify opportunities to incentivize families to share feedback
- Discuss strategies to recruit families for their input
- Define and discuss approaches to sharing power with families
- Preview the Family Voice Compass resource





# **Family Voice Compass**







## Panelists

## **Elizabeth Newton**

Family Advisor, CDHS

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Community Engagement Specialist, CDHS





# Incentivizing families for sharing their input

**Example Compensation Policy** 

Policy

#### **Determining Compensation**

When a community member is invited to participate in a capacity where other participants are being paid by the organizations they represent, or another source, the host organization or program should compensate the community member on an hourly or flat rate basis.





## Recruiting families to share input







# Sharing power with families

### Communicate and connect in multiple ways is a way to build trust:

- Meet one-on-one with members to build relationships. Learn about who members are as individuals and their unique story.
- Send a weekly text to check-in.
- Communicate regularly via emails or newsletters.
- Use opportunities to connect at meetings and share celebrations and challenges among members.

The meetings are co-facilitated by a member. The facilitator and staff member meet with presenters prior to the meeting to prepare them and ensure they are coming to the meeting for true guidance from the group. Presenters are asked to come with the intent to make change.





# Reflection in small groups

How might we incentivize families to provide input?

How might we recruit families to share their input?

How might we share power with families so that they feel empowered to make decisions?





# **Reflect on group discussions** What are the key takeaways from your discussion?

