





Practical Strategies for Assessing Job Seekers for Employment

September 12, 2012

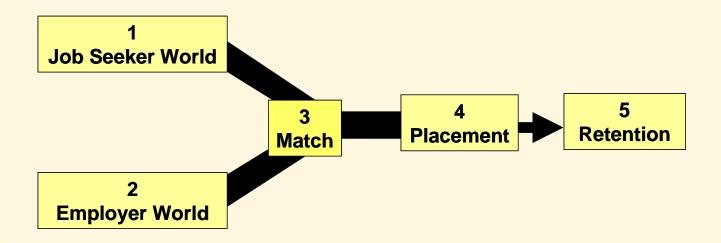
The Service Delivery Model



- The Service Model must include emphasis on assessment of job seekers and employer needs.
- Without an equal emphasis on both placement efforts are not successful.
- Five major components to insure successful placement.

Service Delivery Model





Assessment of Job Seeker Skills & Employer Needs



- The Service Model must include emphasis on assessment of job seeker skills and abilities and employer needs
- Without an equal emphasis on both, placement efforts are not successful... resulting in poor retention and loss of employers who are not satisfied with our services.



Why Do We Assess and For What?



Employability



- Job Seeker
 - Strengths and barriers
 - Skills (including identifying transferable skills) for a variety of occupations
 - Retention issues that must be addressed before employment

Assessing Employer Needs



What?

- LMI data to understand trending
- Concrete job specifications for particular jobs, including "must haves" and "deal breakers"
- Workforce issues costing them "time and money"

How?

- Hosting focus groups
- Taking detailed job orders
- Surveying local employers

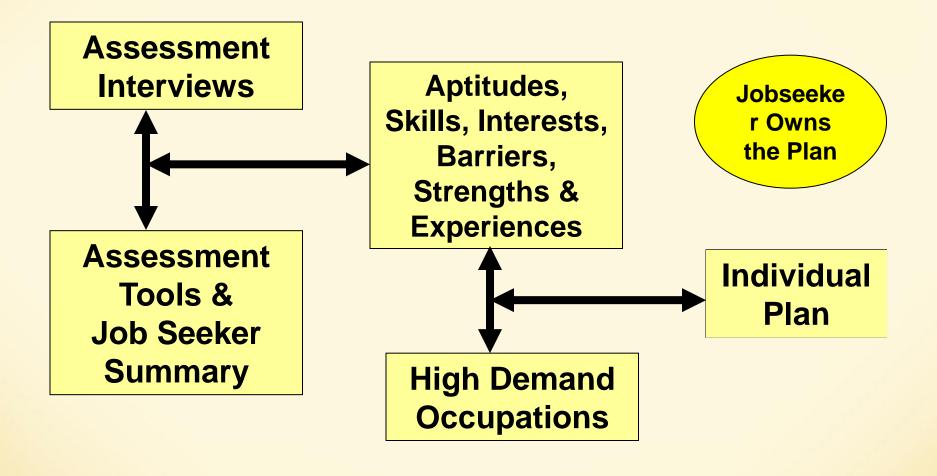
Assessment



- Myriad of tools to assess job seeker skills, interests and abilities.
- Less effective tools to determine whether job seeker is ready to be placed in front of an employer.
- Job orders are weak in specificity necessary to describe exactly what an employer is looking for.



Assessment & Planning Flow Chart



Identifying Job Seeker Inventory by Industry Cluster ResCare

- It is critical that every project have a complete picture and understanding of their job seeker base in order to be strategic in identifying appropriate employers.
- Knowing your inventory allows for more rapid attachment to targeted employers or it helps you to identify the additional skills and education that high demand occupations will require.

Job Seeker Summary & Employment Readiness ResCare

- Job Seeker Assessment Summary
 - Demographics such as address, phone (home and cell), e-mail address
 - Previous experience relating to occupations they are interested in
 - Education & other credentials
 - Top Skill sets

Job Seeker Summary



- Summary of all assessment info
- Full or part-time and wage expectations
- Available work days
- Employment criteria such as driver's license, own tools, able to pass medical exam, references, criminal background, able to pass drug test, bondable, clean driving record, transportation
- Computer knowledge, other relevant employment info, medical limitations

Employment Readiness Checklist

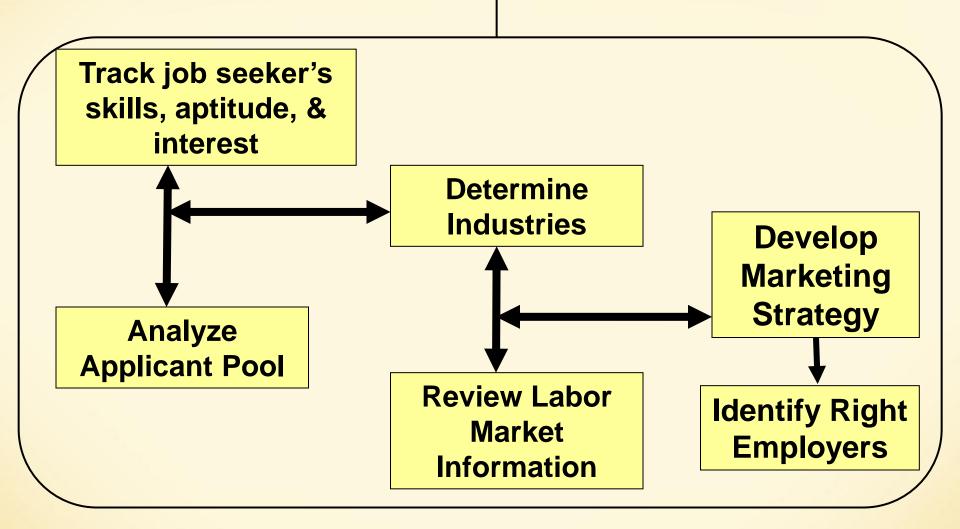


Elements such as:

- Paper & electronic resume based on targeted industry
- Master application complete
- Able to answer top 10 interview questions
- Appropriate Social Media Tools
- Primary & secondary child care & transportation

Development of Targeted Marketing Strategy





Matching to Right Employers





Critical Components of a Good Job Order for Matching

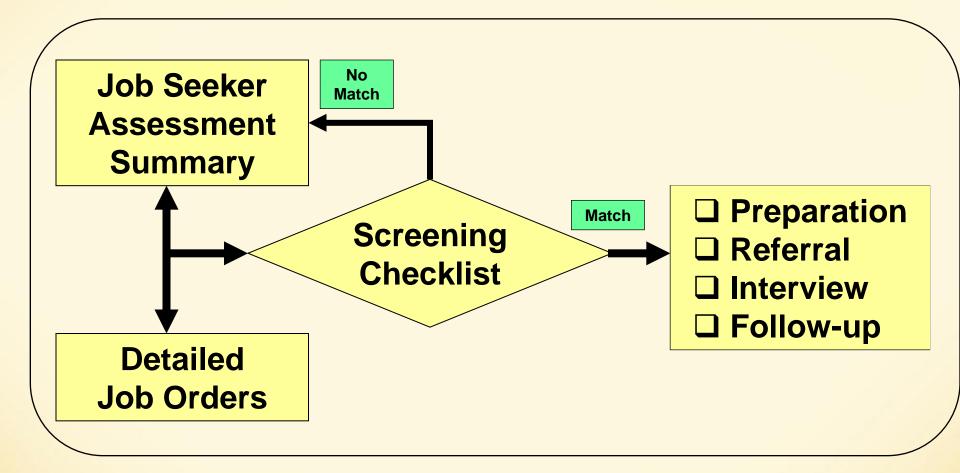
ResCare

- Number of openings
- Number requested to interview
- Method preferred to received information
- What specific skills are required
- Particular hours and days required
- Education requirements i.e. GED
- Salary range
- Health coverage
- Required certification
- Required work tools









Retention & Career Enhancement



