



East Coast TANF Directors Meeting

Peer-to-peer Reflection and Supporting Change to Improve Programs

Tuesday, July 16, 2024

4:15 – 4:45 PM EDT



ADMINISTRATION FOR
CHILDREN & FAMILIES
Office of Family Assistance



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Opportunities for states to improve
employment outcomes and family
well-being



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Opportunities

- Improve the quality of services and service delivery
- Strengthen data quality and tracking
- Use data to learn and improve





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Improve the quality of services and service delivery

- Make services easier to access
- Strengthen relationships and connections to work and school
- Increase cash and supports to families





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Strengthen data quality and tracking

- Define good measures
- Support timely, accurate data entry
- Update MIS systems





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Use data to learn and improve

- Apply evidence in practice
- Regularly reflect and revise based on evidence
- Share information throughout the organization





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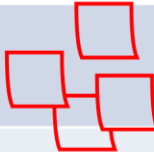




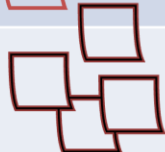


Activity: Creative matrix

- Grab a stack of sticky notes and a pen
- Work individually for 4 minutes (should be silent)
- Write down as many ideas as possible in each of the categories—one idea per sticky note
- Work as a group to fill in as many cells of the matrix as you can

This is a competition across tables—each idea is worth 1 point, fill in all the cells you get a bonus 25 points



How might we...

	Improve employment outcomes	Improve family well-being
Services and service delivery		
Data quality and tracking		
Data use to learn and improve		
Wildcard	 	



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Again, no talking while writing ideas!



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Count the sticky notes

- 1 point for every sticky note
- 25 points if your team filled in all the cells





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Do we have a winner?



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Takeaways and “aha” moments





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July 16-18, 2024 • Hyatt Centric Southpark Charlotte • Charlotte, North Carolina

Thank you!
See you tomorrow at 9:00am



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