

2010 State TANF and Workforce Administrator's Meeting Dallas, Texas July 27-29

# What is the Parks Opportunity Program (POP)?





POP is one of the United States' largest transitional employment programs, where trainees gain work experience in New York City's parks, playgrounds, and recreation centers.

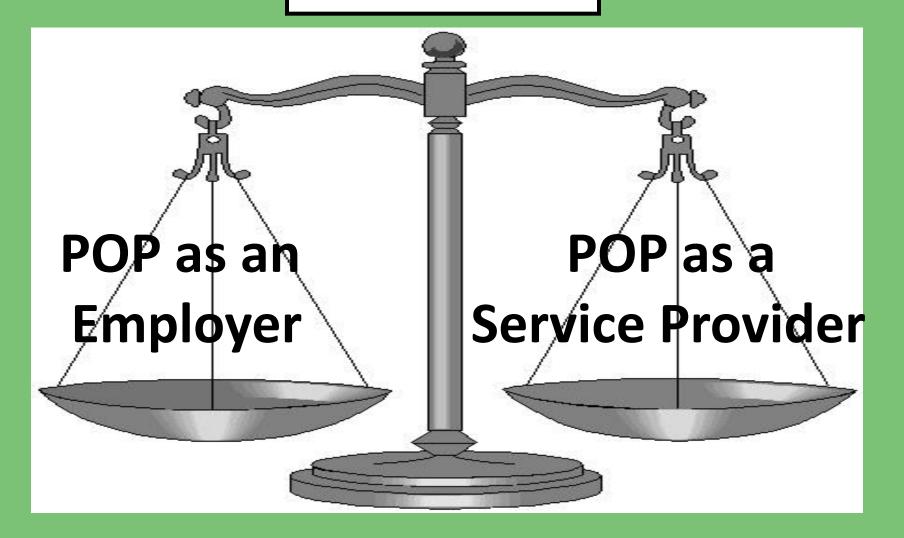
POP trainees learn transferable skills in maintenance, security, horticulture, administration, and customer service while receiving employment services, career counseling, education and vocational training.











### **POP** as an **Employer**



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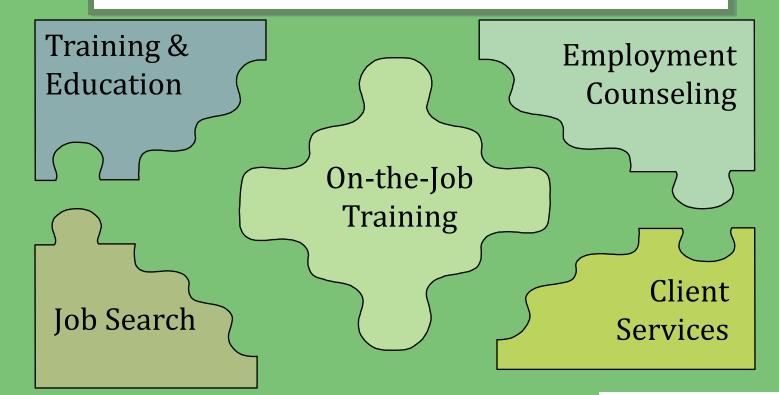








### **POP as a Service Provider**











### **POP the Employer**

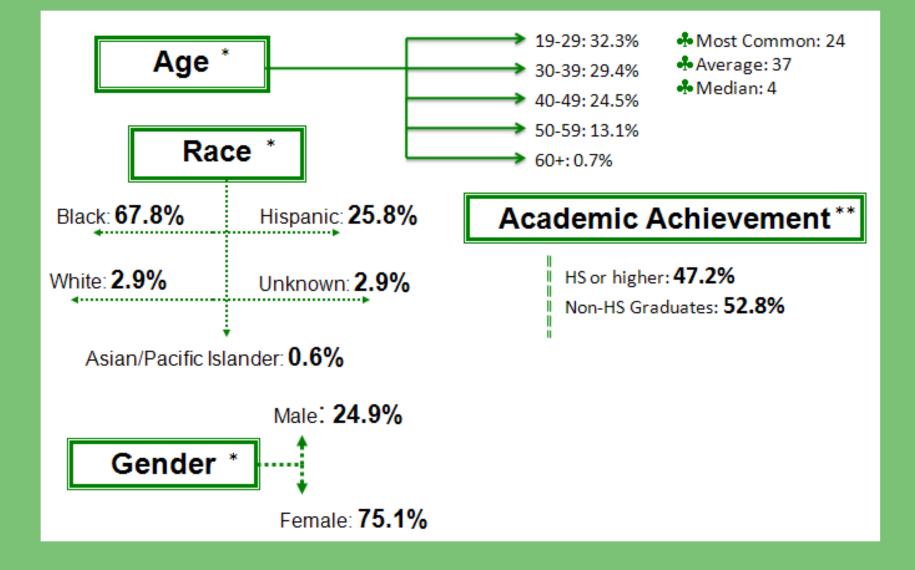
### **Trainees who participate in POP:**

- •Work 40 hours per week for 6 months
- •Earn \$9.21/hour
- •Are represented by Labor Union District Council 37
- Are required to participate in POP employment activities
- •Are physically able to perform the duties of the position





### Who are our trainees?





### **On-the-Job Training**



## POP work assignments include:

Cleaning and landscaping parks Maintaining comfort stations Repairing and restoring facilities Staffing recreation centers Office administration Providing security at facilities and events



### **On-the-Job Training**

POP's specialized work assignments provide on-the-job training and classes in specific fields. The Parks Department 's Maintenance and Operations Division is provided with crucial support through the work orders POP trainees complete.



HORTICULTURE

REPAIR AND RESTORATION

### **Preparing Trainees for Employment**

#### **Employment Counselors conduct sessions with trainees which offer:**





- Public Assistance case re-budgeting
- Parks Academy training
- Employment planning
- Interviewing skills
- Writing résumés
- Applications
- Cold Calling
- Job Maintenance Skills
- Creating a job search plan
- Phone etiquette
- Networking
- Employment retention
- Training and skill completion
- Exit counseling







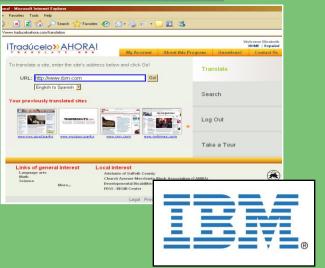
### Preparing Trainees for Employment



**EDUCATION classes** 

- General Equivalency Diploma (GED)
- Pre-GED
- Adult Basic Education (ABE)
- English as a Second Language (ESL)
- Online Education Tutorials

- **TRAINING courses**
- Security
- Food Service
- Building Maintenance
- Clerical/Office Skills
- Driver Training
- Certified Nurse's Aide
- •Patient Care Technician
- Pharmacy Technician
- A+ Certification
- •Automotive Preventative Maintenance
- Forestry Career Training
- Horticulture



#### **COMPUTER classes**

- Basic Computing
- Advanced Computing
- Graphic Design
- •IBM's Web-based Curriculum
- •Houghton Mifflin's Skills Tutor



### **Industry-Recognized Certifications**

#### **<u>Certifications</u>**

NYS GED

National Restaurant Association - ServSafe

and ManageFirst

**Pharmacy Technician Certification Board** 

**NYS Certified HHA and CNA** 

**Patient Care Technician** 

**Citizen Pruner Certification** 

**Licenses** 

**NYC Food Handler License** 

**NYS Security Guard** 

**NYS Driver License** 





## **POP's Training and Employment Partners**





### **Building Employer Partnerships**

#### Job Fairs

POP hosts local job fairs to connect over 100 employers to job seekers!

### Recruitment Days

When a company has multiple available positions, POP conducts sessions to recruit among many potential qualified candidates.

#### Networking Events

Each summer POP hosts an event designed to strengthen our existing partnerships and create new relationships.







### **Building Employer Partnerships**

#### **Career-Specific Training**

If an employer requires candidates with specific skills, POP can design a training program.

#### Internship/Apprenticeship Programs

POP can recruit prospective candidates and have them train at an organization before hire.

#### Who We Are

*Business Connect* is a service of the Parks Opportunity Program (POP), a transitional work program of the NYC Department of Parks & Recreation. We are dedicated to meeting your company's present hiring needs while anticipating and preparing for your future employment opportunities. Since 1994, POP has cultivated longstanding relationships with NYC employers through innovative employment services, and looks forward to connecting your company to qualified New Yorkers today!



Contact Us to **Connect!** 

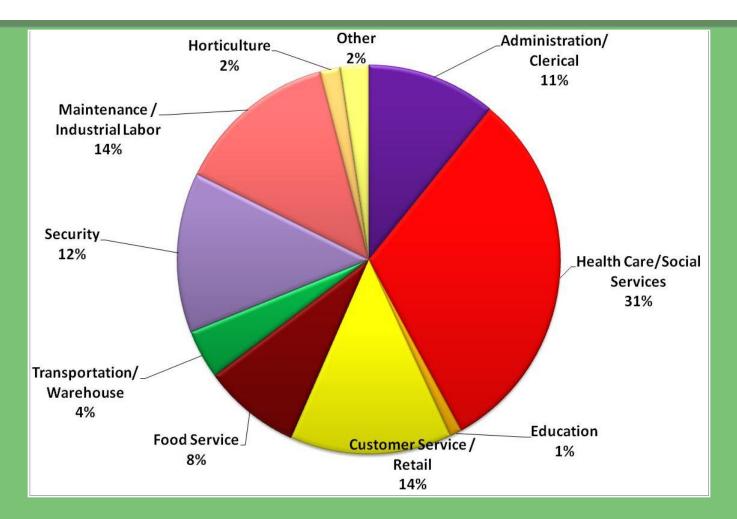
To recruit our qualified candidates or learn more about *Business Connect*, please contact us.

Tel. (212) 830-7742 E-mail: pop@parks.nyc.gov www.pop.nycparks.org





### Private Sector Job Placements by Employment Sector, FY10 (792 Placements)





### **Client Services**

**POP Trainees face a variety of challenges to employment including:** 

Unstable Housing Lack of Health Care Public Assistance Case Issues

Lack of Childcare Lack of Transportation Financial Concerns

**Benefits Access** 

**Domestic Violence** 

Mental and Physical Health







If you have any questions about:

- Adult education & training
- Afterschool programs
- Benefits
- Case status
- Child care payments
  Domestic violence
- Domestic violence
   Drug abuse
- Drug abuse
   Housing/Shalts
- Housing/Shelter issues
  HRA case assistance

- Interview Clothing
- Jiggetts, HSP, FEPS, Work Advantage
- Landlord/Tenant court
- Location of HRA's Parks Centers
- POP Phase II
- Resignation/Termination
- Starting a new job
- Voicemail

Please contact POP Central at 212-830-7708 or 212-830-7781.





### American Reinvestment and Recovery Act (ARRA)-Funded Programming under the POP Umbrella



POP CONNECT Servicing 18-24 year old Disconnected Youth











## **POP Connect- ARRA**



#### GOAL:

To link young adults to college and/or employment.
To provide intensive services to guide young adults on a path to success through vocational training and education.



POP CONNECT Servicing 18-24 year old disconnected youth through the NYC Department of Youth and Community Development (DYCD) 3-day worksite assignment/2-day POP Trainees attend College Preparation Workshop Interested trainees participate in a Mentorship Program



## **POP Spark- ARRA**



**GOAL:** 

To provide handson, comprehensive training to prepare trainees for employment in the electrical field.



1 year program preparing 36 Trainees for employment in the Electrical Field
12-week 'Math Academy' prior to enrollment



 Employment-linked training with regional rail transportation authorities (MTA/Metro North and PATH)

## **POP Weatherization- ARRA**

<u>GOAL:</u> Provide hands-on, comprehensive training in retrofitting and weatherization for employment opportunities of the future.



- 10-month 'Green
  Initiative' program
  preparing trainees for
  the Green Collar
  industry
- \$500 bonus offered to
  trainees who
  successfully secure and
  retain employment





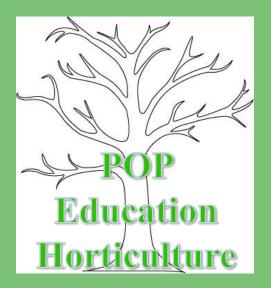
## POP Education Horticulture-ARRA





<u>GOAL:</u> A one-year program focused on horticulture education







### PARKSOPPORTUNITYPROGRAM

#### CULTIVATING NEW YORK CITY'S WORKFORCE SINCE 1994

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