

Webinar Q&A Session

Maximizing Multiple Funding Streams To Improve Employment Outcomes

1) Many people who need jobs also need additional assistance prior to getting jobs (for example, renewing certification, car repair, etc.). How are barriers like these addressed to improve hiring potential?

Connecticut Department of Labor: Participants in the Jobs First Employment Services program receive support services such as case management to help them resolve barriers, child care assistance, transportation assistance, job-readiness training, adult basic education and/or English as a Second Language (ESL) services, and some may qualify for vocational education.

2) Can Jobs First Employment Services (JFES)/STEP UP subsidy dollars be used to pay employees of entrepreneur/startup businesses?

Connecticut Department of Labor: No.

3) What is the total Jobs First caseload? What percentage of the Jobs First caseload is served through this integrated strategy?

Connecticut Department of Labor: In October 2012, there were 17,204 families receiving cash assistance. 7,438 families are mandated to participate in JFES. 9,766 families are exempt from participation in employment services.

4) How do the Workforce Investment Boards (WIBs) in Connecticut deal with performance measures in the Jobs First program, especially if they don't necessarily lead to a permanent job?

Connecticut Department of Labor: The WIBs administer services for JFES under the statefunded JFES contract, but not all JFES participants are Workforce Investment Act (WIA) certified. Only the JFES participants who are WIA certified factor into the WIA performance measures.

5) Can you please provide examples of soft skills that should be provided within a subsidized employment program?

MDRC: The soft skills that are typically taught in transitional jobs programs include punctuality, teamwork, appropriate dress, and the ability to take supervision and accept criticism.

6) Do you know of any subsidized employment or transitional jobs initiatives to assist reentry clients?

MDRC: There are many transitional jobs programs that target former prisoners. I suggest you look at the Web site of the National Transitional Jobs Network (<u>http://www.heartlandalliance.org/ntjn/</u>) for further information.



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7) Do you know of any subsidized employment or transitional jobs initiatives to assist reentry clients?

ICF International: Information about the Department of Labor's Enhanced Transitional Jobs program is available at <u>http://www.doleta.gov/reports/etjd.cfm</u>. Information about the Department of Health and Human Services' Subsidized and Transitional Employment Demonstration (STED) study is available at <u>http://www.acf.hhs.gov/programs/opre/research/project/subsidized-and-transitional-employment-demonstration-sted-2010-2017.</u>