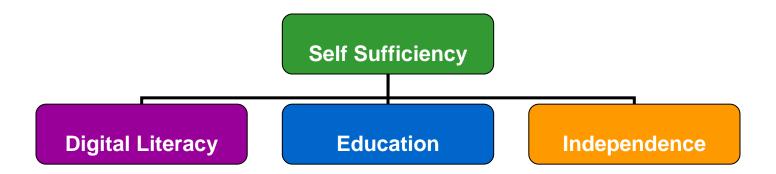


In-Home Learning System



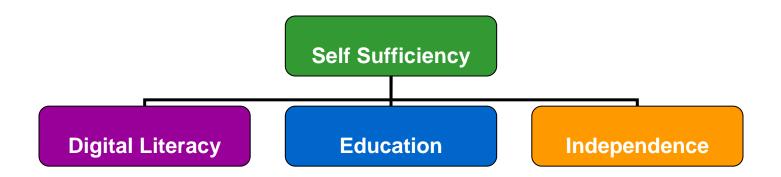


Business Access

BA was developed by a consortium of employers

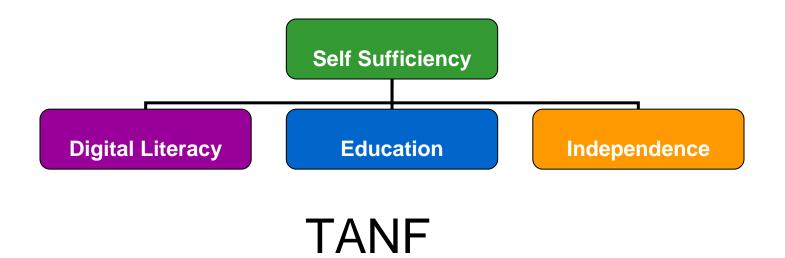
- Bank of America provided a \$500,000 planning grant to study employer needs nationwide in 1999.
- Microsoft, EDS, MBNA, JC Penny, Frito Lay, and many other employers provided feedback and input.
- After a year of research, the concept of BA's online learning communities and computers in the home was developed.





In-Home Learning System

- 111 workforce development programs
- California, Florida, Idaho, Illinois, Louisiana, New Jersey, New York, Texas
- 7,700+ Achievers
- 1 million+ hours of participation
- 97,000+ classes
- WTW, TANF, WIA (Adult, Youth, Dislocated Worker), Reentry, FSET, NEG, ITA, CAV, Foundation & Grant Support



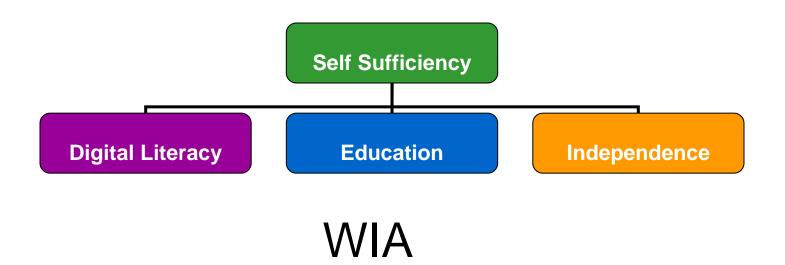
HHS TANF Final Rule

- Distance Learning participation may be counted
- Daily supervision may done electronically

ACF Urban Partnerships for Welfare Reform Initiative Toolkit & TANF Rural Initiative

- Work Attachment
- Work Readiness
- Core and Non Core



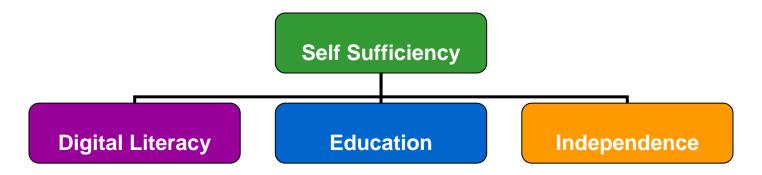


US DOLETA TEGL 17-07

Technology Based Learning in the Workforce Investment System

- New Jersey Business Access project referenced
- Katrina NEG Business Access projects referenced





TANF Participation

Achievers can utilize the In-Home Learning System to accumulate core and non-core participation time.

- Vocational Education (core)
- Job Search (core)
- Jobs Skills (non-core)
- Education Directly Related to Employment (non-core)
- GED preparation (non-core)



Self Sufficiency

Digital Literacy

Education

Independence





Self Sufficiency

Digital Literacy

- •Inclusion
- Access Ability

•Principle:

To keep pace, you must effectively use the correct tools.

Education

- •Learn to Learn
- •Skill Acquisition

•Principle:

Self-Sufficiency begins with Knowledge

Independence

- Maturity
- Learn to Succeed

•Principle:

We have the power of choice.



Self Sufficiency

Digital Literacy

Esteem and reinforcement of being "included" in modern society.

"Communities of Practice" theory of accelerating learning by providing a safe place to fail.

Critical Thinking skills required for computer use.

Education

Self-constructed learning plans ("Constructionism" and "Active Agent" theories of learning).

"Situated Learning" with clear connections to impact on participant.

Early learning victories which establish effective thinking processes which are used in more complex learning.

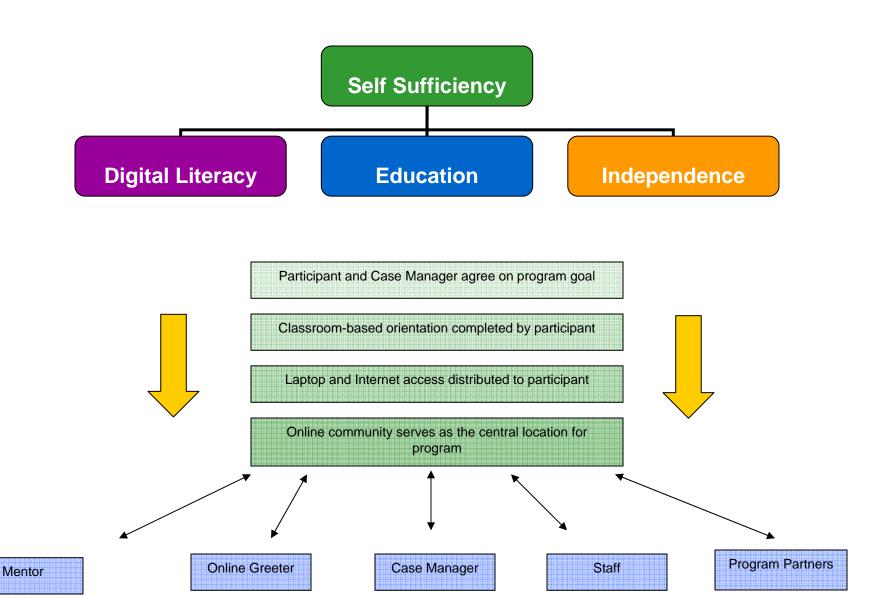
Independence

Successful-behavior modeling and reinforcement.

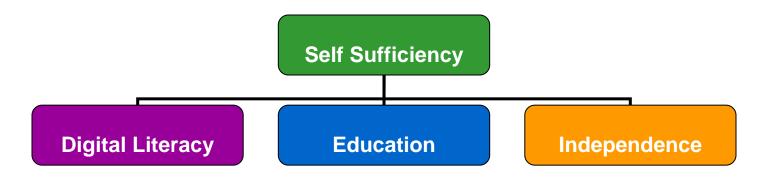
Self-efficacy and Selfesteem building activities.

Stephen Covey's "Maturity Continuum" from dependence to independence to interdependence.



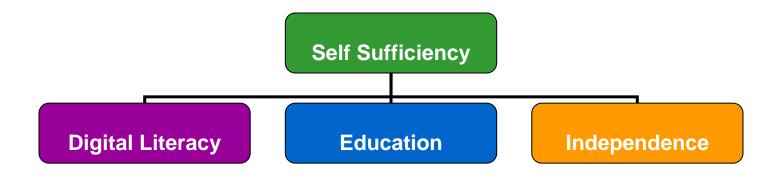








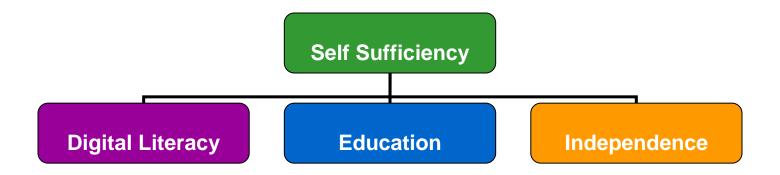




Project Management

- Weekly and monthly updates sent to you
- Keep program focused on goals
- Quality assurance
- Maintain communication

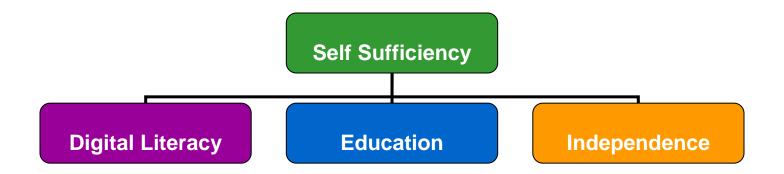




Mentoring

- Achievers have an individually assigned mentor
- Mentors contact your achievers on a regular basis
- A series of welcome calls gets achievers started with good habits
- Mentors overseen by clinical manager LMSW

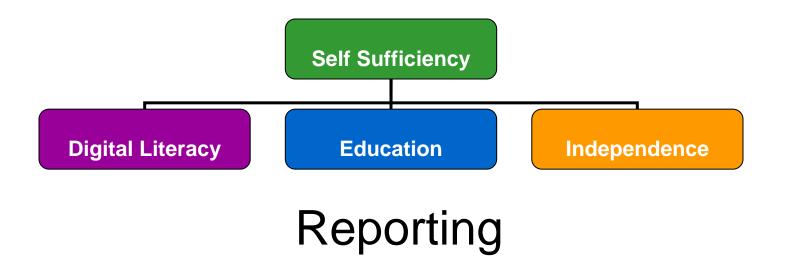




Training Options

- Vocational Education, Occupational Skills
- GED/ABE/ESL
- Work Readiness, Basic Employability
- Financial Literacy/Personal Readiness
- Soft Skills, Self Development





- Program activities are tracked and categorized
- Reports match program needs (participation, course completion, etc.)
- Reports are sent to case manager automatically at pre-set intervals



Self Sufficiency

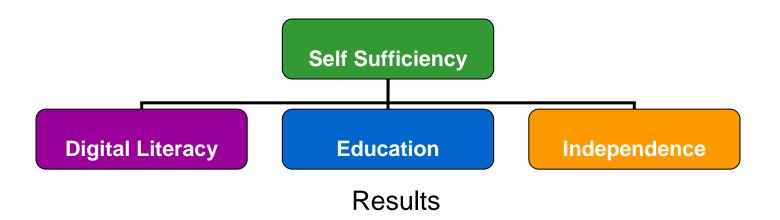
Digital Literacy

Education

Independence







88% employment rate six months after program exit and 94% employment with 94% retention one year after program exit

-Consumer Report Card, New Jersey Training Systems, October 2008

90% participation, 15% wage increase

-National Able Network, Chicago Community Trust Pilot, August 2008

84% off of TANF support, including dependent accounts

-Workforce Solutions Greater Dallas, 2007

92% completion rate and an average increase in earnings of 14% in New Jersey

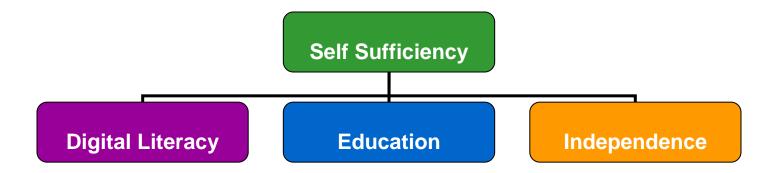
-Rutgers Center for Women and Work, 2005

90% participation, 156% earnings gain (TANF Rural Expansion)

-Workforce Solutions of the Concho Valley, 2005

3 X's more likely to be employed, \$4,500 higher wages

-Texas Workforce Commission, Major Projects at a Glance Oct/Nov 2004



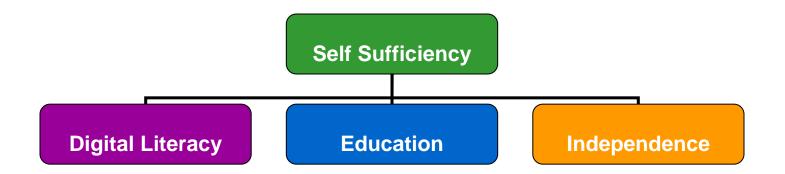
WorkSource for Dallas County started the program in 2000

4,150+ clients to date:

- TANF
- Welfare to Work
- •NEG (Katrina response)
- Youth
- 84% off of TANF no dependent accounts





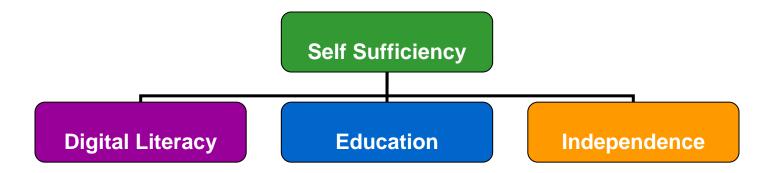


Newark, New Jersey's convergence of system use:

- County (TANF)
- Workforce Board
- Community College
- Public School District
- Re-Entry







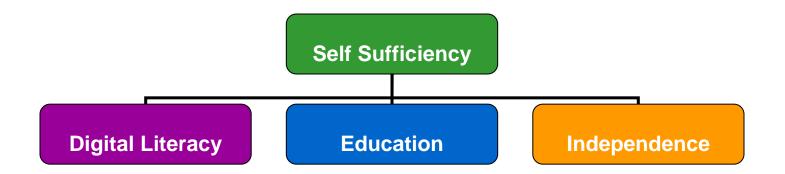
Higher earnings are seen in every study done about BA

BA programs have been independently studied by:

- Texas Workforce Commission (twice),
- •Rutgers Center for Women and Work,
- •Alfred P. Sloan Foundation for Innovative Workforce Training,
- •U.S. DOL Women's Bureau
- •University of North Texas





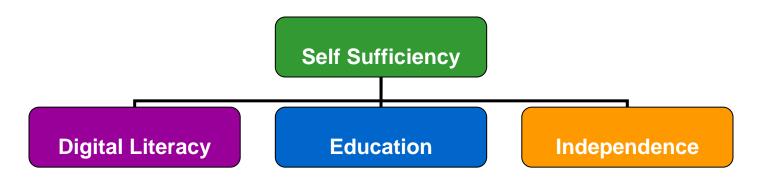


A book has been published about BA achievers

Not Just Getting By expands on the research done by the Rutgers University Center for Women and Work and U.S. Department of Labor Women's Bureau. 2005, Dr. M. Gatta







We take care of it

Special software

Help Desk support

Theft protection

Quality control

Customized image

Extra help features

Email accounts

Tier 1 & 2 Tech support

ISP with filter

Regular updates

Recovery disk

Warranty control

Pop-up blocker management

Remote access

Training

Animated 'Bot

Development

SPAM filters

Content

Virus protection

Administration

Project Management

Inventory management

Tech Support

