

# TANF at 15 Challenges and Changes Voices from the Field

Region IX TANF Administrators
Innovative Solutions Workshop
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# The Changing Context of Welfare - Post Reform

- "Ended Welfare as We know it."
- Income Maintenance Support to Employment Program
- "Work First"
  - Not a Safety Net Program
  - Not a Poverty Reduction Program
- Time Limits on Benefits
  - Temporary Cash Assistance
- Block Grant to States
  - Flexibility to Determine "Needy Families"



### The Changing Lexicon of Welfare

- Diversion Policies
- Cash Assistance and Non-cash Assistance
- Job Developers/Employment Counselors/Family Independence Workers
- Sanctions and Sanctioning Policies
  - Full family or adult only; various timeframes
- Work Participation Rates
  - Numerators and denominators
- Child Only Caseload
  - Parental and Non-parental; Caregiver Programs

### **Challenges To TANF Implementation-1997**



- Data Gathering
- Transportation
- Substance Abuse Problems
- Post Employment Services
- Learning Disabilities
- Evaluation and Monitoring
- Culture Change
- Domestic Violence
- Mental Health Issues
- Child Care

# Readying for Reauthorization – 2001 Challenges



- Organizational Change
- Hard-to-Serve/Clients with Multiple Barriers
- Federal Data Collection and Reporting Requirements
- Meeting Federal Work Participation Requirements
- Interaction of TANF with other Support Programs
  - Food Stamps and Medicaid Programs

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# Impact of DRA on Policies & Practices -- 2005

- More focus on WPR
- More focus on performance measurement of frontline workers and vendors
- More focus on family supports
  - Healthy marriage
  - Fatherhood programs

#### What Did the States/Counties Need?



- Technical Assistance
  - Peer-to-Peer Supports—Not to recreate the wheel
- Research about what was working
  - Study of leavers—what got them employed and kept them employed
  - How to effectively engage participants—incentives and punitive measures
- Leadership and guidance from the Federal government
  - Block-granted flexibility
  - Forum for exchange of ideas and solutions

## The Three Waves of Change—15 Years



- Supports to get People to Work
  - Transportation
  - Child Care Support
- Barrier Reduction
  - Substance Abuse
  - Mental Health
  - Learning Disabilities/literacy
- Transitional Supports
  - Housing Supports
  - Post Employment Supports
  - Family Supports

# **Upcoming Challenges –2012 and Beyond**



#### Funding Cuts

- Funding moved away from basic assistance to families
- Real worth of Federal dollars/MOE has declined

#### Caseload Dynamics

- Deeper end families
- Economic recession increased caseloads

#### Differential Metrics

- Alternative performance measures for program success
  - Employment placement, retention, wage progression; family supports; self-sufficiency measures
  - Interim success benchmarks
- Established metrics for caseworkers-not just WPR
- Keeping your eye on the caseload—you might miss the real issues

## **Next Wave of Change for TANF**



- Looking at Assessment at the Frontlines
  - Work Readiness
  - Appropriate service pathways for families
  - Accessing education and training needs
  - Strengths based
- Restructuring Case Management
  - Caseload Standards
  - Team Casing
  - Virtual case management options-technology
- Developing Partnerships
  - Cross-agency—multi-disciplined approaches
  - Community-based partners/place-based strategies
  - Solutions focused