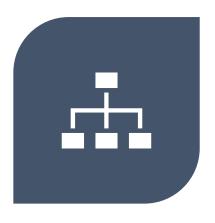




### Introduction to Organizational Development (OD)



DEFINITION OF ORGANIZATIONAL DEVELOPMENT

IMPORTANCE OF OD IN HUMAN SERVICES

### **Benefits of Organizational Development**



Improved Service Delivery



Enhanced Employee Morale



Better Adaptation to Changes



Increased Efficiency and Effectiveness

# Steps in Steps in the Organizational Development Process



#### **Assessment and Diagnosis:**

Identifying Issues and Needs
Gathering Data through Surveys and
Interviews



#### Planning:

Setting Goals and Objectives
Creating an Action Plan



#### Implementation:

Rolling out Interventions and Initiatives

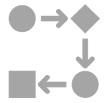
Monitoring Progress

## Steps in the Organizational Development Process



#### **Evaluation:**

Measuring Outcomes against Goals Identifying Areas for Improvement



### **Sustaining Change:**

Integrating Changes into the Culture Continuous Improvement

## **Key Concepts of Organizational Development**



Change Management



Employee Engagement



Leadership Development



Communication Enhancement





## Leadership Development

- Importance of Strong Leadership
- Leadership Training Programs
- Leading by Example in Service Delivery

## **Employee Engagement and Motivation**







**RECOGNITION AND REWARDS** 

PROFESSIONAL DEVELOPMENT OPPORTUNITIES

WORK-LIFE BALANCE INITIATIVES

#### **Challenges in Implementing Organizational Development**







**RESOURCE CONSTRAINTS** 



BALANCING SHORT-TERM AND LONG-TERM GOALS

#### **Best Practices for Sustainable Organizational Development**







CONTINUOUS LEARNING AND ADAPTATION

REGULAR FEEDBACK AND EVALUATION

FLEXIBILITY IN APPROACH

#### **Case Study: Successful Organizational Development in Human Services**





PROVIDE A REAL-WORLD EXAMPLE OF AN ORGANIZATION THAT EFFECTIVELY IMPLEMENTED OD STRATEGIES IN THE HUMAN SERVICES SECTOR.

HIGHLIGHT THE SPECIFIC STRATEGIES USED, CHALLENGES FACED, AND OUTCOMES ACHIEVED.

#### **Contact Information**

Glenn N. Basconcillo

GNB Consulting Inc.

661-477-1884

gbasconcillo@gnbcinc.com