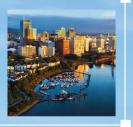


## The Wisdom in the Room

## **Regions IX and X State TANF Technical Assistance Meeting**

August 29-30, 2024 • Hilton Portland Downtown Hotel • Portland, Oregon



## **Elevating the Wisdom in the Room: Enhancing Collaboration and Peer-Learning to Foster Stronger Services for Families**

The 2024 OFA Regions IX and X State TANF Technical Assistance Meeting will provide an opportunity to "amplify the wisdom in the room" by fostering peer-to-peer learning and collaborative planning that will help jurisdictions identify strategies and solutions that improve outcomes for families. Over one and a half days of peer-to-peer learning, networking, and engagement, participants will come away with actionable knowledge and guidance to address the shared challenges facing their TANF programs.

## **Meeting Agenda**

Day 1 – Thursday, August 29, 2024	
Time/Location	Session
7:00 a.m.–8:30 a.m. Outside of Skyline II	Registration
8:30 a.m.–8:40 a.m.	Welcome and Overview of the Day
Skyline II	<ul> <li>Julie Fong, Regional Program Manager, Region IX, Office of Family Assistance (OFA)</li> <li>Shaun Stevenson, Advisory Services Analyst, Mathematica</li> </ul>
8:40 a.m.–10:30 a.m. Skyline II	Session #1: State Report Out and "Mix & Mingle"  This interactive session will give meeting participants the opportunity to highlight their successes and challenges and what they are most looking forward to during the meeting. It will include time for jurisdictions to connect with each other and federal partners.  • Ella Gifford-Hawkins, Managing Consultant, Mathematica  • Shaun Stevenson, Advisory Services Analyst, Mathematica
10:30 a.m.–10:40 a.m.	Break

Day 1 – Thursday, August 29, 2024		
Time/Location	Session	
10:40 a.m.—12:10 p.m. Skyline II	<ul> <li>Session #2: Navigating Change: A Journey to Equity and Human-Centered Culture in TANF Services</li></ul>	
12:10 p.m.–1:40 p.m.	Lunch on Your Own	
1:40 p.m.–2:40 p.m. Skyline II	<ul> <li>Session #3: Conversation with OFA This session will be an opportunity for OFA leadership to share priorities and engage in a dialogue with meeting participants. OFA will respond to questions submitted by meeting participants in advance and will also encourage participants to ask questions during the session!</li> <li>Ann Flagg, Director, OFA</li> <li>Deborah List, Associate Deputy Director, OFA</li> <li>Lauren Frohlich, Deputy Director, TANF Data Division, OFA</li> <li>Lauren Molineaux, Senior Advisor, OFA</li> <li>Peter Germanis, Senior Policy Advisor, OFA</li> </ul>	
2:40 p.m.–2:50 p.m.	Break	
2:50 p.m.–3:20 p.m. Skyline II	Optional Group Discussion  Meeting participants may use this time to reflect on the conversation with OFA, discuss the Fiscal Responsibility Act of 2023 (FRA) Pilot amongst themselves, or plan their next steps for the FRA Pilot application.  Alternatively, meeting participants may collectively elect to skip this time and instead start Session 4 so that the day ends early at 4:15 p.m.  Julie Fong, Regional Program Manager, Region IX, OFA	

Day 1 – Thursday, August 29, 2024	
Time/Location	Session
3:20 p.m.–4:45 p.m.	Session #4: Rethinking Public Benefits to Better Meet Community Needs
Skyline II	This session will provide participants an opportunity to discuss innovative
	TANF assistance and benefit designs, considerations for navigating changes,
	and lessons learned (such as the impact of child support passthroughs,
	minimum wage increases, and eligibility for other means tested programs) to
	minimize unintended consequences and better serve families. Participants will
	share innovative approaches they use in their jurisdictions.
	Shannon Rohall, Bureau Chief, California Department of Social Services
	Ella Gifford-Hawkins, Managing Consultant, Mathematica
	Shaun Stevenson, Advisory Services Analyst, Mathematica

Day 2 – Friday, August 30, 2024		
Time/Location	Session	
8:00 a.m.–8:10 a.m. Skyline II	Welcome/Recap and Looking Ahead	
8:10 a.m.–9:30 a.m. Skyline II and III	<ul> <li>Session #5: Housing and Homelessness— Where Can TANF Help? This session will provide meeting participants a chance to discuss the promise of—and challenges associated with—TANF and local partnerships supporting clients on the path to housing security. Meeting participants will brainstorm and discuss opportunities for improved support.</li> <li>Catherine Scardino, TANF Program Administrator, Hawaii Department of Human Services</li> <li>Ella Gifford-Hawkins, Managing Consultant, Mathematica</li> <li>Shaun Stevenson, Advisory Services Analyst, Mathematica</li> </ul>	
9:30 a.m.–9:50 a.m.	Break This time may be used as a last chance to check out of your room.	
9:50 a.m.–11:10 a.m. Skyline II	<ul> <li>Session #6: Making the Most of Technology as a Tool for TANF Programs     This session will focus on the use of technology as a tool to improve client     experience, service provision, and internal operations while providing an     opportunity to discuss navigating challenges such as modernizing technology     systems and new TANF data reporting requirements.</li> <li>Nycole Tylka, Assistant Director, Utah Department of Workforce Services</li> <li>Ella Gifford-Hawkins, Managing Consultant, Mathematica</li> <li>Shaun Stevenson, Advisory Services Analyst, Mathematica</li> </ul>	

Day 2 – Friday, August 30, 2024	
Time/Location	Session
11:10 a.m.—12:30 p.m. Skyline II	Session #7: Commitments and Peer-to-Peer Reflection  During this session, meeting participants will reflect on previous sessions and identify areas of interest to explore further. With support, meeting participants will develop a detailed plan of action for making progress in their jurisdiction by addressing one or more challenges discussed at the meeting.  • Ella Gifford-Hawkins, Managing Consultant, Mathematica