



MONDAY, SEPTEMBER 16, 2019

7:30 a.m. – 8:30 a.m.
Arlington Ballroom
Foyer, First Level

Registration and Check-In

8:30 a.m. – 9:00 a.m.
Arlington Ballroom
Salons III and IV

Welcome and Introduction

9:00 a.m. – 10:15 a.m.
Arlington Ballroom
Salons III and IV

Opening Plenary – Coaching as a Strategy for Supporting Client Success

(This session will be live streamed)

Coaching is important for building professional relationships between case managers and customers. This plenary will first provide an overview of the intersections between executive functioning and coaching. It will then dive deeper into the importance of coaching and the impact it can bring to a client's long-term goals and employment.

Speakers:

- *Deborah Joffe, Associate Manager, Public Consulting Group*
- *Drake Lewis, Curriculum Specialist, Gila River Indian Community*

Moderator:

- *Julie Fong, Regional Program Manager, Region IX, Office of Family Assistance (OFA)*

10:15 a.m. – 10:30 a.m.

Break

10:30 a.m. – 12:00 p.m.

Concurrent Workshop Sessions #1

Arlington Ballroom
Salon I

■ **Diving Deeper into Coaching as a Strategy for Supporting Client Success**

Case management coaching can be a powerful workforce strategy to help clients establish and achieve self-sufficiency goals. Building off the plenary, this workshop will provide practical case management steps case workers can use when coaching clients. This includes using case scenarios and a

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hands-on activity, providing participants direct practice in implementing a coaching model. Participants will also receive resources they can take back to use in their own programs.

Speakers:

- *Deborah Joffe, Associate Manager, Public Consulting Group*
- *Drake Lewis, Curriculum Specialist, Gila River Indian Community*

Moderator:

- *Julie Fong, Regional Program Manager, Region IX, OFA*

**Arlington Ballroom
Salon II**

■ **Findings from the Tribal Personal Responsibility Education Programs (Tribal PREP): Adapting and Implementing Culturally Relevant, Evidence-Informed Contraceptive and Abstinence Education to Reduce Adolescent Risk Factors**

The Tribal Personal Responsibility Education Program (PREP) provides grants to programs that develop education programs focused on abstinence and contraceptives with the goal of reducing pregnancy among sexually active youth. These grants emphasize conducting this work in a manner that honors tribal needs, traditions, and cultures. Speakers from the Family and Youth Services Bureau and from Tribal PREP grantees will share program findings, how to develop culturally relevant curriculums, and the benefits of evaluating outcomes.

Speakers:

- *Allison Morey, Project Coordinator and Evaluation Specialist, Michigan Public Health Institute*
- *Nicole Treviño, Consultant, Nicole Treviño Consulting*

Moderator:

- *Itege Bailey, Management Analyst, Division of Adolescent Development and Support, Family and Youth Services Bureau (FYSB)*

**Arlington Ballroom
Salon V**

■ **Establishing Effective TANF, NEW, and WIOA Program Partnerships**

Temporary Assistance for Needy Families (TANF), Native Employment Works (NEW), and Workforce Innovation and Opportunity Act (WIOA) programs can be combined and consolidated to allow for more efficient use of resources and

services better tailored to clients' needs. The speakers will draw on their experiences with successful programs to present topics that include how to refer clients from one program to another, how to maintain case files, how to share eligibility and assessment information, and how to take advantage of co-enrollment to better use resources and connect clients to benefits. Speakers will present on how they have combined a variety of programs to suit the unique needs of their own tribes. Federal staff will share knowledge about effective partnerships and answer questions regarding what is possible when working across programs.

Speakers:

- *William White, NEW Program Director, Lac Courte Oreilles Tribe*
- *Lisa Martin, Regional Manager, California Tribal TANF Partnership (CTTP)*

Moderator:

- *John Disque, Children & Families Program Specialist, Region VI, OFA*

**Arlington Ballroom
Salons III and IV**

■ **Tribal TANF and NEW Fiscal Management 101**

(This session will be live streamed)

There are many financial and administrative requirements associated with managing a Tribal TANF or NEW grant. This is the first of two sessions that will focus on fiscal management of TANF and NEW programs and is especially relevant for any staff involved with program finances. The session will cover a variety of financial management topics, including how OFA informs programs of grant awards and how to understand grant terms and conditions. Speakers will explain procedures for funding draw downs, financial reporting due dates, and required reporting submissions.

Speakers:

- *John Agyemang, Auditor, Region IX, Office of Grants Management*
- *Ramona Favors, Financial Specialist, Office of Grants Management*

Moderator/Speaker:

- *Sam Stitt, Tribal TANF Specialist, Region X, OFA*

12:00 p.m. – 1:30 p.m.

Lunch on Your Own

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1:30 p.m. – 2:30 p.m.
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Salons III and IV

Peer-to-Peer Session #1

Peer-to-peer sessions provide an opportunity for participants to discuss, ask questions, and brainstorm about in-demand issues among their colleagues. Individuals can choose which of the topics below they wish to discuss during this roundtable discussion.

- Table 1: Supporting Diverse Career Pathways
- Table 2: Accessing and Using Childcare Resources
- Table 3: Supporting Non-Custodial Parents and Non-Needy Relative Caretakers
- Table 4: Engaging Youth in Training and Employment
- Table 5: Connecting Individuals to EITC and Financial Asset Building Supports
- Table 6: Developing and Utilizing Participant Assessments
- Table 7: Making Use of Data
- Table 8: Working Effectively with Tribal Council
- Table 9: Fostering Economic Development and Partnerships
- Table 10: Using Cultural Work Activities as Part of a Tribal TANF Employment Plan
- Table 11: Identifying Opportunities for Smaller Tribes
- Table 12: Building Effective Substance Abuse Prevention Programs
- Table 13: Identifying and Discussing Native Employment Works (NEW) Best Practices
- Table 14: Supporting Basic Skills Development and Bridge Programs
- Table 15: Implementing Techniques for Supporting Participants Post-Employment
- Table 16: Discussing the Implications of Decreasing Caseloads
- Table 17: “Ask a Grant Specialist” – Utilizing Program Grants

2:30 p.m. – 3:15 p.m.
Arlington Ballroom
Salons III and IV

Cultural Exchange

3:15 p.m. – 4:30 p.m.

Arlington Ballroom
Salon I

Concurrent Workshop Sessions #2

■ **Using Conflict to Enhance Rapport and Strengthen Client Outcomes**

For better or for worse, experiencing conflict in the workplace is a common experience. Rather than just “dealing with” conflict, this workshop provides actionable steps participants can take to utilize and channel conflict to create positive outcomes. Participants will learn how to manage conflict, whether this occurs between staff members or between a case manager and a client. An interactive, open forum workshop will teach participants how to read cues, diffuse situations, find reinforcements, and set an appropriate tone. The workshop will also provide scenarios in which participants can practice these new skills.

Speaker:

- Patti Mitchell, Owner and CEO of Navigation-Point

Moderator:

- Janelle Jones, Children & Families Program Specialist, Region VIII, OFA

Arlington Ballroom
Salon II

■ **Career Pathways Training in Tribal Communities: Reflections on Partnerships, Supports, and Participant Outcomes**

The Health Profession Opportunity Grants (HPOG) program discovered valuable insights during the second round of HPOG. Speakers for this workshop include one HPOG grantee (from the Great Plains Tribal Chairmen’s Health Board), two program evaluators, as well as federal HPOG staff. In a panel-style session, presenters will explain how TANF programs can work with vocational programs and employers to create career pathways and discuss the benefits of evaluating outcomes for a wide range of programs relevant to participants.

Speakers:

- Amelia Popham, Senior Social Science Research Analyst, Office of Planning, Research and Evaluation (OPRE)
- Patty Eagle-Bull, Project Director, Great Plains Tribal Chairmen’s Health Board
- Carol Hafford, Principal Research Scientist, NORC at the University of Chicago

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Salon V**

Moderator:

- *Kim Stupica-Dobbs, Program Manager, OFA*

■ **Coordination of Tribal TANF and Child Welfare Services**

OFA's Tribal TANF – Child Welfare (TTCW) Coordination grants seek to demonstrate models of effective coordination by tribal governments or tribal consortia of Tribal TANF and child welfare services provided to tribal families at risk of child abuse or neglect. This workshop will provide an overview of the TTCW grant-funded programs and discuss how grantees use cross-agency collaboration and coordination to improve case management, preventative and supportive services to better meet the needs of tribal children, youth, and families. Two TTCW program grantees will discuss promising examples of their coordination efforts as well an overview of how incorporating technical assistance may result in better program operations.

Speakers:

- *Scott Boyle, TANF Program Director, Federated Indians of Graton Rancheria*
- *Amalia Monreal, LCSW Tribal Child & Family Clinician/Program Supervisor, Tribal Family & Youth Services, Central Council Tlingit & Haida Indian Tribes of Alaska*
- *Kirsten Keene, Research Associate, James Bell Associates (JBA)*

Moderator:

- *Denise Edwards, Branch Chief, Division of Tribal TANF Management, OFA*

**Arlington Ballroom
Salons III and IV**

■ **Tribal TANF and NEW Fiscal Management 201**

(This session will be live streamed)

Effectively managing Tribal TANF and NEW programs requires a clear understanding of federal fiscal compliance responsibilities and processes. This is the second of two sessions that focuses on fiscal management of TANF and NEW programs, and is especially relevant for any staff involved in their program's finances. Speakers will 1) discuss how internal controls and compliance programs can help tribes protect their TANF programs from fraud and abuse; 2) highlight best practices for maintaining record-keeping systems; 3) explain how programs can prepare for an audit

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and potential audit resolutions; and 4) highlight why and how finance managers can eliminate unobligated balances.

Speakers:

- *Kiersten Pope, TANF Lead Caseworker, Quinault Indian Nation*
- *James Ortmann, Associate Counsel, Office of Counsel to the Inspector General, Office of Inspector General (OIG)*
- *Maritza Hawrey, Assistant Director, Grants and Internal Activities Audit Division, Office of Audit Services, OIG*
- *Andrea Treese Berlin, Senior Counsel, Office of Counsel to the Inspector General, OIG*

Moderator/Speaker:

- *Sam Stitt, Tribal TANF Specialist, Region X, OFA*

4:30 p.m. – 5:30 p.m.

Regional Breakout Sessions

OFA Region IV	Salon II, Arlington Ballroom
OFA Regions V and VII	Salon V, Arlington Ballroom
OFA Region VI	Jefferson Room (located on the Lobby Level)
OFA Region VIII	Madison Room (located on the Lobby Level)
OFA Region IX	Lee Room (located on the Lobby Level)
OFA Region X	Jackson Room (located on the Lobby Level)

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Registration and Check-In

8:30 a.m. – 9:30 a.m.
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Salons III and IV

Day Two Plenary – Promising Practices for Using Creativity to Address Resource Challenges *(This session will be live streamed)*

Several communities will highlight how they implemented innovative and impactful workforce and community development programs despite resource constraints. Speakers will share

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examples ranging from transit to tourism, with the intention of encouraging participants to consider how resource challenges may be reframed as opportunities to spur job creation while providing the community with a needed service. Panel speakers will include pragmatic tips on how to coordinate funding, strategize job training, and source program partners. Speakers will also provide plenary participants with tools for “thinking outside the box” to creatively address a need within their own community.

Speakers:

- *Tia Kenton, Quality Assurance Specialist, Nnee Bich’o Nii Program “Helping the People,” San Carlos Apache Tribe*
- *Julie Garreau, Executive Director, Cheyenne River Youth Project*
- *Elizabeth Gobert, Tribal TANF Administrator, Blackfeet Manpower*
- *Gayle SkunkCap, Tribal TANF Administrator, Blackfeet Manpower*
- *Jennifer Oberly, Director of Osage Nation Financial Assistance Office, Osage Nation*

Moderator:

- *Stanley W. Koutstaal, Division Director, Tribal TANF Management and Regional Operations, OFA*

9:30 a.m. – 9:50 a.m.

Break (check out from hotel rooms)

**9:50 a.m. – 10:30 a.m.
Arlington Ballroom
Salons III and IV**

Peer-to-Peer Session #2 – IDEA Lab

IDEA Lab sessions are intended to generate innovative ideas on resolving persistent and universal TANF-related problems through a fast-paced brainstorming technique. Participants will be placed into groups with a facilitator, where they will have a brief period to discuss and brainstorm each of the topics below. Summit staff will organize generated ideas, summarize them in one document, and share these findings with all participants.

- *Topic 1: Developing Employer Partnerships*
- *Topic 2: Engaging Reluctant Participants*
- *Topic 3: Transportation Challenges and Innovations*

10:30 a.m. – 12:00 p.m.
Arlington Ballroom
Salon I

Concurrent Workshop Sessions #3

■ **Subsidized Employment: Creating Partnerships with Employers and the Private Sector**

The ACF Office of Planning, Research and Evaluation will discuss findings from the study “Tribal Solutions: Subsidized Employment Programs Serving American Indians and Alaska Natives.” Panelists will describe the study and applicability to the range of TANF and NEW programs operating in tribal communities. The Owens Valley Career Development Center, along with its employer partner, North of the River, will also provide insight into the implications for Tribal TANF and NEW programs looking to upscale employer outreach and develop partnerships.

Speakers:

- *Asaph Glosser, Principal Associate, MEF Associates*
- *Selamawit Habtom, TANF Director, Owens Valley Career Development Center*
- *Samantha Stockton, Tribal TANF Site Manager, Owens Valley Career Development Center*
- *Esther Grijalva, Human Resources Director, North of the River*

Moderator:

- *Girley Wright, Senior Program Analyst, OPRE*

Arlington Ballroom
Salon II

■ **Conducting Successful Participant Screenings and Assessments**

Effective assessments and screenings gather information about a client’s strengths and barriers and facilitate the development of a comprehensive plan for their long-term well-being. These tools should be tailored so that they are culturally appropriate, can assess the needs of the whole family, and produce useful information. Case management staff can assess outcomes to develop plans that are geared toward long-term success and well-being. This workshop will highlight various aspects of assessments and screenings, including how to review, understand, and use assessment outcomes.

Speakers:

- *Geni Cowan, Senior Consultant, Eagle Blue Associates*
- *Scott Boyle, TANF Program Director, Federated Indians of Graton Rancheria*

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Salon V**

Moderator:

- *Melissa Duis, Children & Families Program Specialist, Region IV, OFA*

■ **Community Asset Mapping to Improve the Well-Being of Native Youth**

Asset mapping is an important practice that reveals a community's strengths and resources, which in turn helps develop more inclusive and data-informed programs, services, and supports within the tribal community. Participants will learn the fundamentals of a culturally adapted model of asset mapping for tribal communities, including how to create a process that can be youth-led. The workshop speaker will share best practices gleaned from a tribal demonstration project and highlight how asset mapping can identify strengths and resources in the community to promote youth well-being.

Speakers:

- *David Simmons, Director of Government Affairs and Advocacy, NICWA*

Moderator:

- *Tonya Taylor, Program Specialist, Division of Tribal TANF Management, OFA*

**Arlington Ballroom
Salons III and IV**

■ **Tools to Help Tribal TANF and NEW Programs Reach their Full Potential and Document their Success!**

(This session will be live streamed)

Tribal TANF and NEW program leaders will be given strategies and tools for identifying meaningful program goals, developing clear and compelling performance measures, and documenting ongoing progress toward improving outcomes for tribal members and communities. Presenters will walk attendees through a process for naming and creating narrative alignment between what they are doing and what they are measuring to gauge their success, introduce tips and strategies for incorporating meaning in performance management and motivation-focused program accountability, and assist attendees in developing a plan for moving forward in at least one area of program improvement.

Speakers:

- *Michelle Derr, Senior Researcher, Mathematica*

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- *Mikaela Smith, Program Specialist, Region IX, OFA*

12:00 p.m. – 1:30 p.m.

Lunch on Your Own

1:30 p.m. – 2:00 p.m.

**Arlington Ballroom
Salons III and IV**

**Greeting from the Administration for Children and Families
and Office of Family Assistance**

(This session will be live streamed)

Speakers:

- *Lynn Johnson, Assistant Secretary, Administration for Children and Families*
- *Clarence H. Carter, Director, OFA*

2:00 p.m. – 2:30 p.m.

**Arlington Ballroom
Salons III and IV**

**OFA Director Carter’s Vision: Rethinking the American Safety
Net** *(This session will be live streamed)*

Director Carter will provide his insights on the need to transform the American Safety Net by grounding it in a collection of core values and supporting principles and by engaging all sectors of society. This transformative effort would redefine how American society assists vulnerable individuals and families so they can grow beyond their need for supports.

2:30 p.m. – 2:45 p.m.

Break

2:45 p.m. – 3:45 p.m.

**Arlington Ballroom
Salon I**

Joint Tribal/State Workshops

■ **Wish, Outcome, Obstacle, Plan (WOOP): A Tool for Goal Achievement and Positive Habit Change**

Overcoming barriers to employment and self-sufficiency requires motivation, planning, and deliberate coaching. The speaker will discuss her use of the WOOP framework in Larimer County, Colorado to more effectively and efficiently serve TANF customers. Participants will learn how WOOP can help reduce barriers as well as how to implement WOOP skills in their own programs.

Speakers:

- *Ella Gifford-Hawkins, Larimer County Works Manager, Larimer County Economic and Workforce Development Department*

Moderator:

- *Damon Waters, Family Assistance Program Specialist, OFA*

**Grand Ballroom
Salon J**

■ **TANF and USDA: Opportunities for Program Integration and Service Coordination**

The Confederated Tribes of Siletz Indians TANF and U.S. Department of Agriculture (USDA) programs, along with their Oregon Department of Health and Human Services collaboration will discuss food security as part of their approach for helping low-income individuals achieve and maintain self-sufficiency. The Mississippi Community Education Center will also discuss their collaborative work with the Mississippi Department of Human Services in providing Families First for Mississippi, a holistic, two-generation approach to family stability and self-sufficiency.

Speakers:

- *Kurtis Barker, 477 SSP Director, Confederated Tribes of Siletz Indians*
- *Nancy New, Executive Director, Mississippi Community Education Center*
- *Steve Pickering, Program Director, The Mississippi Community Education Center*

Moderator:

- *John Disque, TANF Program Specialist, Region VI, OFA*

**Grand Ballroom
Salon H**

■ **Utilizing Social Enterprises to Strengthen Community and Workforce Development Efforts**

Social enterprise organizations are recognized for their sustainable, business-driven strategies geared towards positive social impact. Speakers will share their experiences developing, implementing, and expanding social enterprises within their communities. They will share pragmatic advice for creating a sustainable financial model while generating job growth and community development.

Speakers:

- *Lacey Stevenson Warrior, Native Works Manager, Chief Seattle Club*
- *Andrew Freeberg, Director of Community Programs, Goodwill-Easter Seals Minnesota*

Moderator:

- *Frances Dixon, Children & Families Program Specialist, Region V, OFA*

**Arlington Ballroom
Salons III and IV**

■ **Strategies for Addressing the Opioid Crisis**

(This session will be live streamed)

Addiction and the misuse of opioids is a national health crisis that affects the quality of life, economies, and social cohesion of communities across the United States. While the scale of this epidemic is well known, community rehabilitation and harm reduction strategies are often less discussed. Speakers in this workshop will describe different approaches to addressing the opioid crisis, from direct service interventions that emphasize the importance of stabilizing the entire family, to a range of community-based supportive services such as capacity-building, technical assistance, and culturally sensitive approaches.

Speakers:

- *Jessica Leston, Clinical Programs Director, Northwest Portland Area Indian Health Board*
- *Luanne Valentine, Operations Director, Workforce Department within the Community Action Organization of Scioto County*

Moderator:

- *Tonya Taylor, Program Specialist, Division of Tribal TANF Management, OFA*

**Arlington Ballroom
Salon II**

■ **Managing Secondary Trauma and Compassion Fatigue in Social Services**

Secondary trauma can have harmful impacts on stakeholders involved in social service work. A speaker from the Center for Work Education and Employment will explore tools for assessment and intervention that can be used with individuals and teams, as well as at the organizational and systemic levels. Participants will learn more about the foundational concepts of trauma, secondary trauma, and compassion fatigue, with specific attention paid to the context of poverty, TANF, and social services. They will leave with tools for increased self-awareness and environmental assessment, and an expanded capacity to integrate trauma-informed practices to support a healthy and sustainable work environment.

Speakers:

- *Anna Tekippe, Manager of Clinical Services, Center for Work Education and Employment (CWEE)*

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Salon V**

Moderator:

- *Lisa Washington-Thomas, Director, Self-Sufficiency Technical Assistance, OFA*

■ **Overcoming Trauma and Adversity Through Building Social Capital and Financial Health**

Healing-centered approaches within education and training programs can help many families overcome adversity and succeed in the workforce. A healing-centered approach recognizes and addresses the consequences of exposure to trauma and adversity. Staff from the Building Wealth and Health Network will discuss their trauma-informed financial empowerment program created to improve health and economic security and help families break out of poverty. Session participants will learn about the prevalence of trauma among TANF participants, understand the nature of healing-centered approaches and importance of group-oriented peer support frameworks, and identify best practices and barriers to implementation.

Speakers:

- *Mariana Chilton, Founder, Building Wealth and Health Network*
- *Jessica Seigle, Fund Developer and Advisor, Building Wealth and Health Network*
- *Kevin Thomas, Jr., Director of Operations and Asset Building, Building Wealth and Health Network*

Moderator:

- *Carol Mizoguchi, Family Assistance Program Specialist, OFA*

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3:45 p.m. – 4:45 p.m.
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Salons III and IV

Young Adult Participant Success Panels (State/Tribal)

(This session will be live streamed)

The TANF program provides family assistance to create a stable foundation and economic opportunities for low-income young adults. Growing up in a low-income household creates uniquely challenging circumstances for children, making it critically important to focus on this population. Young participants in TANF programs will share their experiences and successes in working towards economic stability and a bright future.

Speakers:

- *Rebecca Hulbert, Student, California Baptist University*
- *Marissa Hulbert, Student, California Baptist University*
- *Teonna Johnson-Franks*
- *Alyssa Remley, Student, Pennsylvania State University*

Moderator:

- *Denise Edwards, Branch Chief, Division of Tribal TANF Management, OFA*

4:45 p.m. – 5:00 p.m.
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End of Day Closing