

Enhancing Family Stability: Assessing Housing Status and Coordinating with Local Homelessness Programs for TANF Agencies

Presented by: Tamitha Davis, Deputy Administrator D.C. Department of Human Services, Economic Security Administration 2017 Linking TANF Families to Employment and Economic Opportunities Meeting **Presentation Roadmap**

Intersection between family homelessness and TANF

Models for integrating service delivery

TANF & Rapid Rehousing (RRH)

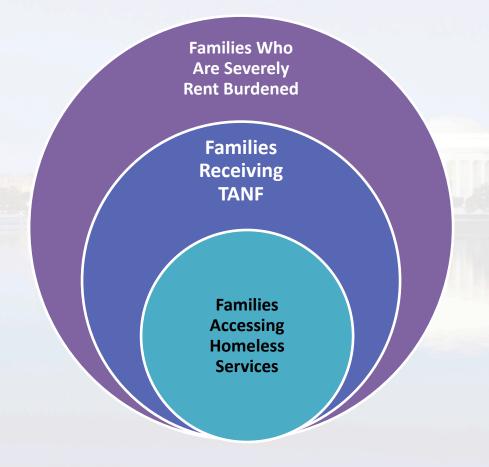
Opportunities



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2017 Linking TANF Families to Employment and Economic Opportunities Meeting Joint ownership over solving family homelessness – it's common sense

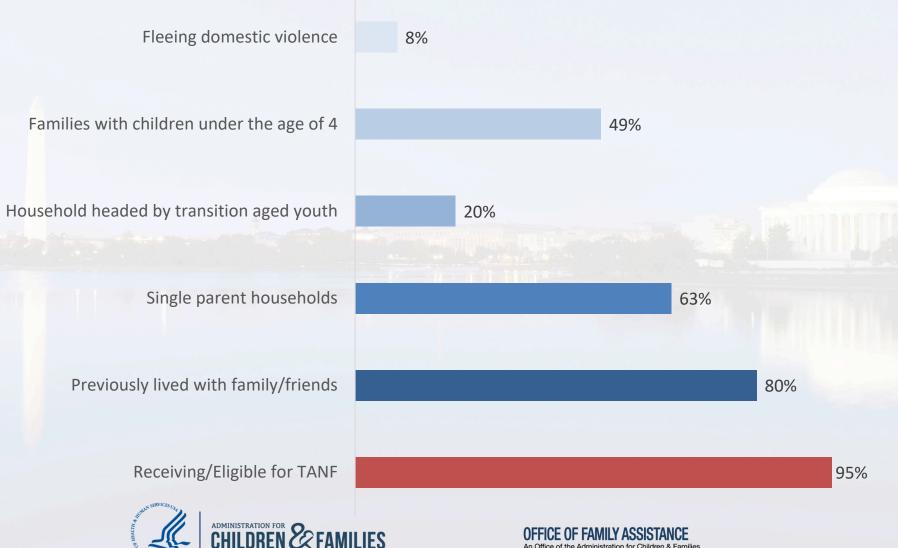
- Poverty is the most prevalent risk factor for homelessness
 - States have flexibility to use TANF to support families to overcome a housing crisis *and* grow their economic security
- Loss of cash income correlates with increased involvement in other costly service delivery systems (e.g. homelessness and child welfare)
- 2Gen or multigenerational approach to service delivery improves outcomes





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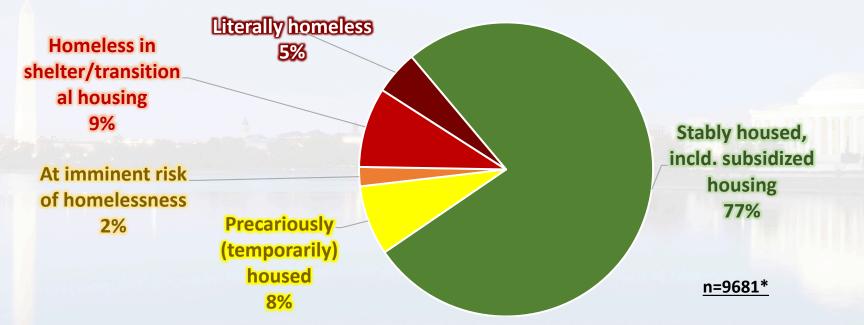
2017 Linking TANF Families to Employment and Economic Opportunities Meeting Family Homelessness in DC



Housing Instability among TANF Participants in DC

Nearly one out of four TANF families in DC experience homelessness or housing instability.

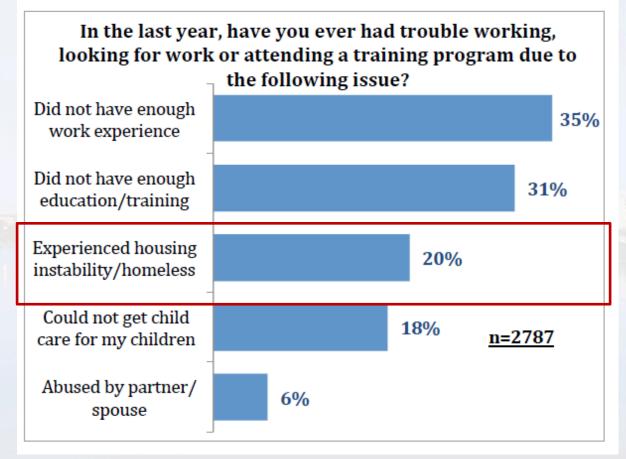
TANF Customers by Housing Status Reflected in TCA (FY16-FY17 YTD)*



TCA stands for 'TANF Comprehensive Assessment', which is provided to customers newly or re-entering TANF and existing TANF customers referred by TANF case managers in the District. FY17 YTD data covers the first 10 months between October 1, 2016 and July 31, 2017.



Housing Instability as a Barrier to Work



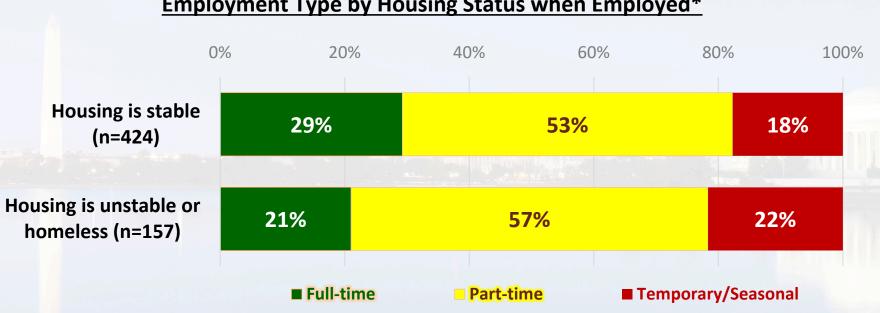
Results of Family-by-Family survey of TANF customers over 60-months. October 2016.





Housing Stability vs. Employment Stability

Housing stability is correlated to employment stability: When employed, 29% of those in stable housing have full-time job vs. 21% in unstable housing.



Employment Type by Housing Status when Employed*

This presents the percentage by employment status for TANF customers who completed TCA between 10/1/15 and 5/31/17 and were identified to be employed at the time of TCA where the employment information has been verified by case manager.



2017 Linking TANF Families to Employment and Economic Opportunities Meeting Engagement Level of Customers Served in RRH & TANF TANF customers participating in Rapid Rehousing Housing (RRH) program show higher engagement rate than the general TANF customers.

TANF Customers w/ Documented Evidence of Engagement (May 2017)*



All Customers Served by TANF Case Management Providers (n=6180)

RRH Customers Served by TANF Case Management Providers (n=476)**

* Any TANF customers with any type of engagement activity, including education, employment or barrier management, for one hour or more during May 2017, documented by case managers, are counted as customers engaged.
** As of May 2017, a total of 739 TANF customers were participating in RRH program. Of those, 476 or 64% were assigned to case management service providers.

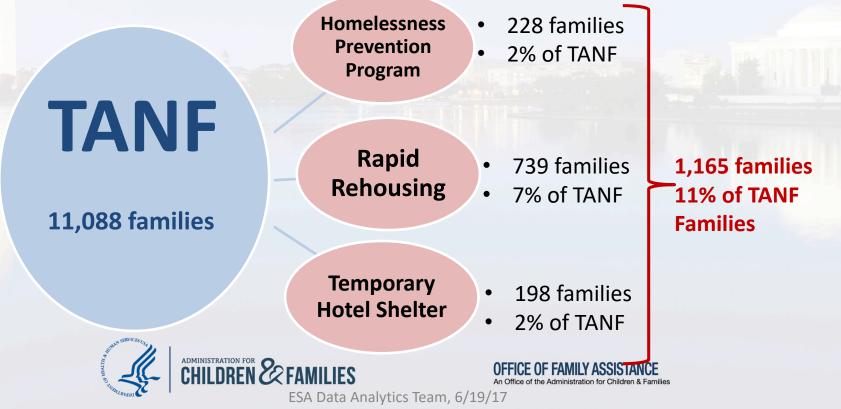


Families Receiving TANF and Housing Services

As of May 2017, 1,165 families are receiving TANF benefits and housing services, including prevention services, temporary shelter, or Rapid Rehousing.

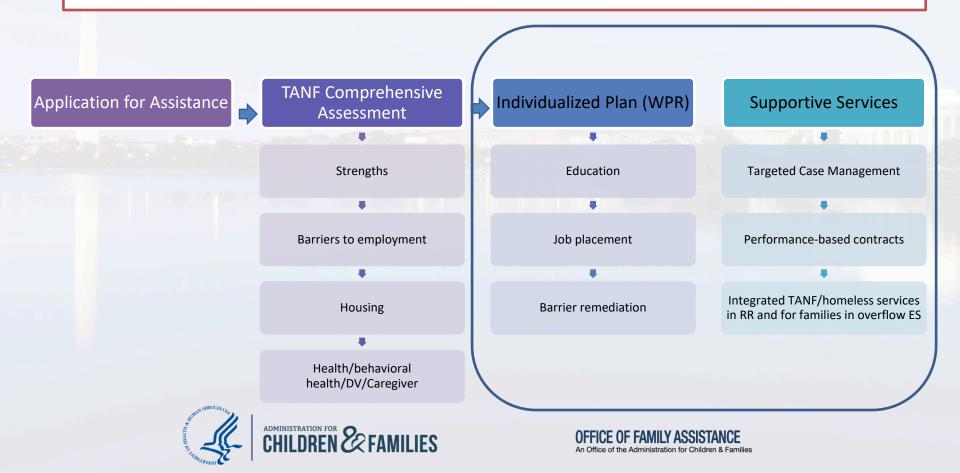
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- The 1,165 families compose 11% of 11,088 TANF families (excluding child-only cases) and 58% of 2,025 families receiving housing services.
- Rapid Rehousing is the most commonly used housing support program amongst TANF families.



Person-Centered Service Delivery

DC's TANF program uses the federal block grant and local dollars to provide customer-driven services to families.



Integrating Case Management Services

- TANF Office of Work Opportunity (OWO) specialized team provides case management for subset of families in rapid-rehousing
- 2. OWO "Rapid Exit" team works with families in overflow shelter in motels
- 3. Primary/Secondary Relationship between TANF Vendor and homeless services provider



Observations

- Families receiving integrated services in RR are 15-20% more likely to be current on their portion of the rent
- Young parents entering homelessness from a doubled-up situation often not receiving TANF at program entry
- Employment matters on rental applications



→ Housing is an enabling factor for achieving employment and educational goals

 → TANF and Family Homelessness Systems are inextricably tied together – integrated services drive improved outcomes

Next Phases

- Continue building cross system knowledge and practices among providers of services in TANF and homeless programs;
- Align assessments;
- Launch household benefit interaction asset calculator;
- Scale "teaming" model for multi-system involved families; and
- Develop more tools to address long-term housing affordability for families in rapid rehousing – shallow subsidy pilot.

