



**Administration for Children & Families
Office of Planning, Research & Evaluation**

**Better Collaboration through Interoperability
August 23, 2016**

Chris Traver
Acting Director, Division of Data and Improvement



Serving Humans

- What does Interoperability mean within a **human services context**?
 - Health
 - Welfare
 - Protection
 - Support
 - Care
 - Coordination
 - Collaboration
 - Evidence-Based Decisions
 - Positive Outcomes

Mission Statement

To support family-centered service delivery by providing federal leadership and resources to maximize data usage and sharing between human services entities

Scope of Effort

ACF's Interoperability Initiative supports data sharing through:

- Policies and guidelines to accelerate adoption
- Standards and tools that are reusable across the country
- Field-based pilots
- Addressing common privacy and security requirements to mitigate risks

Data and Improvement

- New Division of Data and Improvement (DDI) within OPRE
- Unifies ACF's strategy by incorporating:
 - Interoperability Initiative
 - Data and program analysis, evaluation, and research
 - State systems coordination (APD's)
 - Public assistance benefits matching (PARIS)

Initiative in Action

- Project implementation support
- Coordination with federal, state, local, and tribal partners
- Tri-Agency Partnership for integrated eligibility and enrollment systems
- Procurement and software development process improvements

Project Examples

- Unaccompanied Children (UC) Portal
- Background Checks for Child Care Workers
- National Electronic Interstate Compact Enterprise (NEICE)
- Public Assistance Reporting Information System (PARIS)

Key Resources

- National Information Exchange Model (NIEM)
- National Human Services Interoperability Architecture (NHSIA)
- Confidentiality Toolkit
- Cost Allocation Methodology Tools

More at: <http://www.acf.hhs.gov/about/interoperability>

Strategic Objectives

(Sample)

- Enable development of more agile, flexible, and modular data systems with interoperability as a core requirement
- Collaborate with partners in health, housing, education, justice, and others to enable holistic service planning and evaluation
- Harmonize policies and guidelines to streamline cross-organizational and cross-disciplinary boundaries
- Improve use of administrative and program data to measure and evaluate outcomes
- Support integrated service delivery, starting with integrated eligibility and enrollment

Questions, Comments, Curiosity?

Office of Planning, Research and Evaluation

acf.hhs.gov/opre

Chris Traver / christopher.traver@acf.hhs.gov
www.acf.hhs.gov/about/interoperability



facebook.com/OPRE.ACF



twitter.com/OPRE_ACF