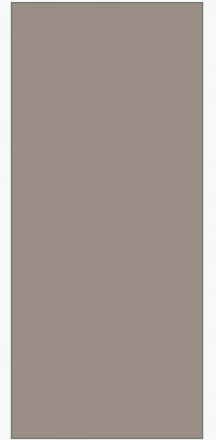


WIOA -MISSOURI

JUNE 2016



VISION & GOALS

- Vision
 - Missouri's WIOA partners will build an integrated demand-driven workforce system that leads to self-sufficiency
- Goals – Adults & Youth
 - Overcome employment barriers
 - Maximize efficiency and access to services
 - Develop career pathways
 - Place a strong emphasis on employment retention
 - Engage employers to meet their needs

WIOA - MISSOURI

- Combined Plan
 - The Combined State Plan partner programs are :
 - Title I Division of Workforce Development
 - Title II Department of Elementary and Secondary Education
 - Title III Division of Workforce Development
 - Title IV Missouri Vocational Rehabilitation – General Rehabilitation Services for the Blind
 - Temporary Assistance for Needy Families Family Support Division
 - Supplemental Nutrition Assistance Program Family Support Division
 - Community Services Block Grant Program Family Support Division

COMMITTEES

- **Missouri WIOA Steering Committee –**
 - State agency leaders from the combined agencies created a steering committee to guide Missouri's combined partners in developing a vision, goals and activities for Missouri's local workforce development boards. They were charged with providing consistent messaging from all partners. Each combined plan partner has committed to consistent messaging toward aligning programs and has shared Missouri's strategic vision and goals. Missouri's initiated a State-level Memo of Understanding that informed all partners Missouri values finding ways to work together.

SUB-COMMITTEES

- **Administrative**
 - Core partner identification, State Interagency Agreements (Local MOU's), Agreements and MOUs with other Agencies/Institutions, Cross Training and Technical Assistance, Labor Market Information, State and Local Board Membership composition
- **Service, Design & Delivery**
 - Programmatic descriptions for quality referrals, Referral and follow up, Transition and Youth, Assistive Technology Services
- **Employment Engagement**
 - Services to employers, Sector Strategies and Career Pathways, Labor Market Information
- **Technology, Data and Outcomes**
 - Data sharing, data fields, data collection points, confidentiality
- **Youth Services**
 - Develop methods and strategies to support collaboration between partner agencies, promote greater understanding of the services provided by each agency, discover methods to avoid duplication of services
- **One-Stop certification**
 - Establish criteria and procedures for Local Boards to use when certifying one-stop centers
- **Infrastructure**
 - Determine state agency infrastructure costs to be shared with local WDB's

MISSOURI WORKFORCE SYSTEM

- 14 Local Workforce Development Area Regions –
 - The Northwest region, Northeast region, Kansas City and Vicinity region, West Central region, St. Louis City region, Southwest region, Ozark region, Central region, South Central region, Southeast region, East Jackson County region, St. Louis County region, St. Charles County region, and the Jefferson-Franklin County Consortium region.
- Currently, within each region there is at least one (1) full service One-Stop Job Center
- 2012 Missouri Economic Research Information Center (MERIC) housed within the Department of Economic Development (DED). MERIC assesses current/real-time demand for occupations throughout the state
- Missouri is using Maher and Maher's guided resources as a catalyst to better align workforce programs with each other and with the needs of employers for a skilled workforce

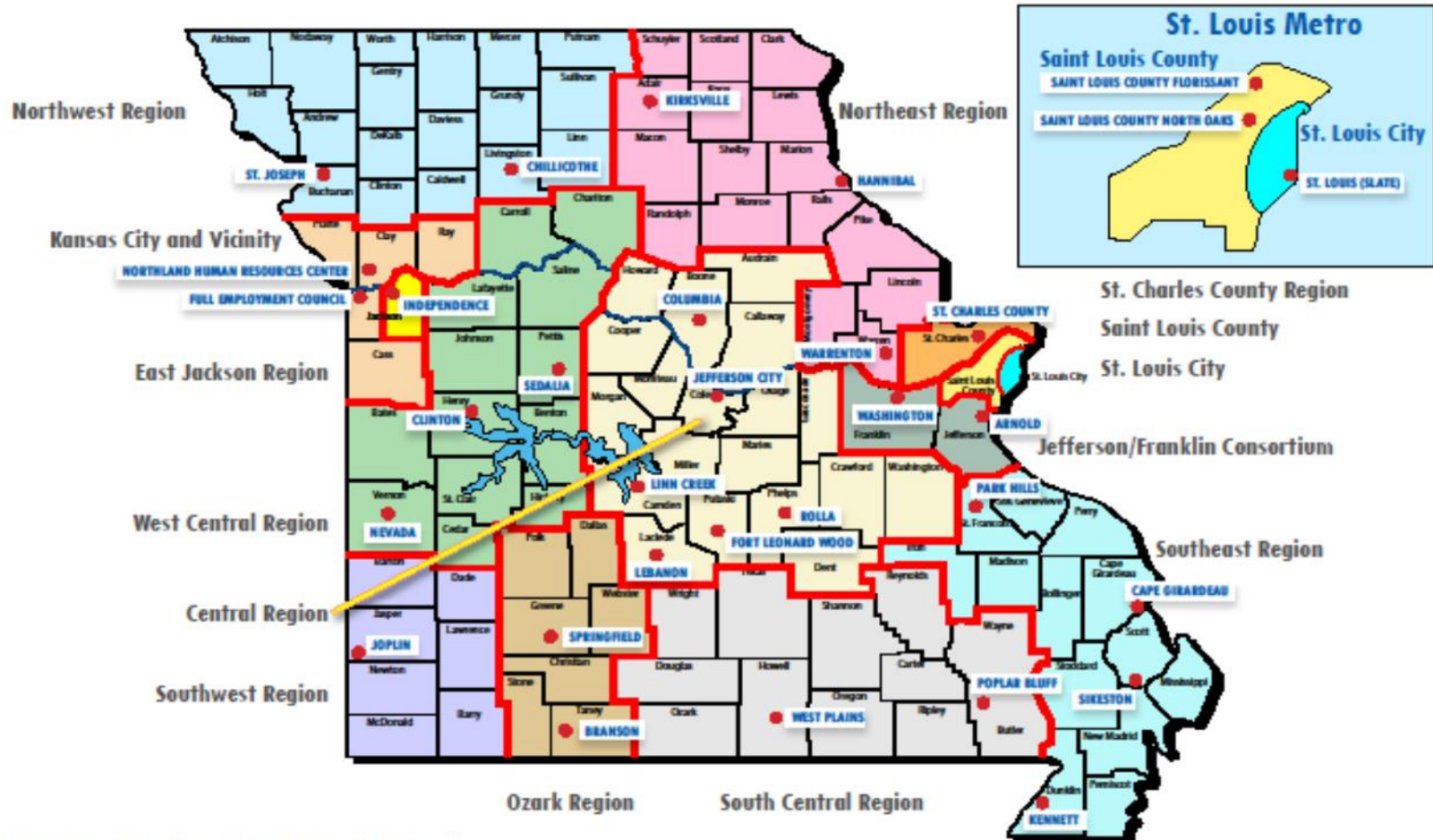
Missouri Workforce Development Map



Missouri Workforce Development Job Center Supervisors and Functional Leaders



Missouri Division of Workforce Development
Job Center Supervisors and Functional Leaders on reverse



For additional information about Missouri Division of Workforce Development services, contact a Missouri Job Center near you. Locations and additional information are available at jobs.mo.gov or (888) 738-JOB5 (5627).

Missouri Division of Workforce Development is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Missouri TTY Users can call (800) 735-2966 or dial 7-1-1.

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Full-service, One-Stop Missouri Job Centers

Missouri Division of Workforce Development
Job Centers' address and phone on reverse



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CAREER PATHWAYS/SECTOR STRATEGIES

It is our mutual agreement that once any partner sets an individual on a career pathway, it is every other partner's responsibility to contribute, as appropriate, to the participant's success along the pathway

- Scholars @ Work
- Expanding of apprenticeship opportunities for Adult, dislocated Workers and Youth
- Title I & Title IV have worked based programs – on the job training and work experience allowing customers to combine education, training and employment services
- Adult Education is piloting a new staffing role to connect students with core and required partners, local employers and post-secondary institutions
- Strong emphasis on employment retention
- Title I partners provided subsidized employment during summer months to youth (age 16-24) that are at or below 185% poverty level. Partner with Vocational Rehabilitation to place individuals with disabilities that need workplace coaches

TANF & MISSOURI WORK ASSISTANCE (MWA)

- Senate Bill 24
- Contracts
 - 2015
 - MWA Contract Renewal – 2016
 - Regions
 - Included WIOA aspects in the contract
- Consistency in TANF/FS Training programs

“SKILL UP MO” (METP)

- SNAP to Skills a peer-to-peer effort to help state agencies design and improve employment and training programs for adults participating in the Supplemental Nutrition Assistance Program (SNAP) to help them find employment and ultimately move off the SNAP program
- Missouri one of 10 states selected for SNAP to Skills
- Seattle Jobs Initiative assists in building Employment and Training (E &T) programs – ends September 2017
- Strengthen existing partnerships and develop new partnerships with community partners including colleges, non-profit and profit agencies

FACTORS TO THAT HAVE ATTRIBUTED TO ALIGNING SERVICES – TANF-MWA/SNAP/CSBG

- FSD Leadership changes
- Interaction with other Divisions
- Consultant involvement
- METP participants assessed by DWD. In addition, the University of Missouri will offer intensive case management services as well as other component to participants on a referral based on need.
- Technology Advancements
 - Applying online
 - MO PET (Pre-Eligibility Tool)
 - PAWs (Public Access Workstations)

CREATION OF LOCAL PARTNERSHIPS

- Title I:
 - Held a meeting of stakeholders to define the new law, new responsibilities, opportunities for partnering, and strategies to enhance service delivery within the Missouri WIOA system to maximize participant success.
 - Held a Sector Strategy Meeting where stakeholders from WIOA as well as local Workforce Board regions (employers, etc.) to discuss data and targeted employment sectors.
 - Hosted a joint youth summit with Title II and IV to inform Local Board and subcontractor staff of WIOA changes.
- TANF/SNAP:
 - Offered a WIOA Partnership Meeting conference of all partners to describe the services offered, who is eligible, and how best to connect services. This conference used regional breakout sessions to allow stakeholders to meet and plan for implementation of WIOA.
 - Local Workforce Boards trained by the Child Care Unit to assist with Child Care Applications
 - The Health Profession Opportunity Grant (HPOG) is a 5 year, 15 million dollar grant which will provide training opportunities to low-income individuals, specifically TANF recipients, in the high demand healthcare industry field which would include Certified Nurse Assistant (CAN) or other job classifications that are consistent with the Eldercare Workforce.
- Title IV:
 - Hosted a business outreach partner meeting for stakeholders who work with employers and employer engagement. The meeting began with presentations on each partner service and a best-fit for employer engagement. The regional breakout sessions created an environment of collaboration.

CONSIDERATIONS & CHALLENGES

- Communication
- MOU's
- Effective referral activities (HUB Model)
- Preferentially fund job training programs that show impact
- Calls to action
 - Preferentially fund job training programs that show impact
 - Enhance collaboration between educational institutions and employers
 - Ensure employer-educator collaboration to build a love of learning
 - Develop a state supported funding plan for public transit
- Increasing One-Stop locations
- WPR vs WIOA performance outcomes
- Shortage of workers with knowledge or skills