Utah's Two-Generation Approach

UTAH DEPARTMENT OF WORKFORCE SERVICES (DWS)

- **Workforce Development Division (TANF and WIOA)**
- **Public Assistance Eligibility Services Division (TANF, SNAP, Medicaid, Child Care)**
- **Unemployment Insurance Division**
- **Office of Child Care**
- **Refugee Services Offices**
- **Housing and Community Development Division**

Utah's Path to Serving Families Through a Two-Generational Lens

Overarching Goal – *Measurably reduce the incidence of children in Utah who remain in the cycle of poverty and welfare dependency as they become adults.*

- **2012** – TANF caseloads decline as Utah unemployment rates decrease and Utah begins to recover from the nationwide recession
- **2012** – Intergenerational Poverty Mitigation Act
- **2013 and 2014** – IGP data shows that we must focus on the whole family
- **2014** – Policies, procedures evaluated
- **2014** – "Next Generation Kids" two-generation, demonstration project
- **2014 and On-Going** – Family Centered Case Management

Family-Focused Case Management Approach

- **Empowerment**
  - Strengths based approach – family is at the center
  - Build trusting relationships – changing the conversation
- **Full family assessment and family plan**
  - Work with both parents and children simultaneously
- **Intensive team approach**
  - Coaches
  - Licensed Clinical Therapist
- **Small caseloads**
- **Ongoing case management** – provide follow up even after exit
- **Collaboration with community partners and other state agencies**

Family-Focused Case Management Training Academy Modules

- Coaching Training – all supervisors/managers
- Command Center Training
- Intro to Human Development / Case Management
- Motivational Interviewing I, II, III
- Case Management I, II, III
- Executive Functioning
- Trauma Awareness