

WHERE TO TURN FOR HELP



WINDHAM COUNTY REENTRY SERVICES

2015

Use this resource to find services you may need if you are exiting the Criminal Justice system or any non-community placement, and to support your successful return to the community. For help visit us online at www.211ct.org or dial 211.



DIRECTORY OF SERVICES

BASIC NEEDS

FOOD

Food Pantries

- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Food
- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: FOOD PANTRIES
- ASHFORD FOOD PANTRY - PROGRAM: FOOD PANTRIES
- CANTERBURY CARES FOOD PANTRY - PROGRAM: FOOD PANTRIES
- CONNECTICUT FOOD BANK - PROGRAM: Connecticut Food Bank Mobile Pantry
- DAILY BREAD - PUTNAM - PROGRAM: FOOD PANTRIES
- EASTFORD, TOWN OF - PROGRAM: FOOD PANTRIES
- FRIENDS OF ASSISI FOOD PANTRY - PROGRAM: FOOD PANTRIES
- POMFRET, TOWN OF - PROGRAM: FOOD PANTRIES
- PROJECT NORTHEAST - PROGRAM: FOOD PANTRIES
- PROJECT PIN - PROGRAM: FOOD PANTRIES
- SAINT MARY'S CHURCH FOOD PANTRY - PROGRAM: FOOD PANTRIES
- SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER - PROGRAM: FOOD PANTRIES
- TEEG - THOMPSON ECUMENICAL EMPOWERMENT GROUP - PROGRAM: TEEG Food Security

Soup Kitchens

- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Food
- COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - PROGRAM: SOUP KITCHENS
- COVENANT SOUP KITCHEN - PROGRAM: SOUP KITCHENS
- DANIELSON SOUP KITCHEN - PROGRAM: DANIELSON SOUP KITCHEN

HOUSING/SHELTER

Domestic Violence Shelters

- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Legal and Protective Services
- UNITED SERVICES - PROGRAM: DOMESTIC VIOLENCE SHELTER

Homeless Shelter

- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: ACCESS Emergency Shelter
- COVENANT SHELTER OF NEW LONDON - PROGRAM: HOMELESS SHELTER: SINGLE ADULTS, SINGLE PARENTS WITH CHILDREN
- HOLY FAMILY HOME AND SHELTER - PROGRAM: HOMELESS SHELTER: FAMILIES
- SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Emergency Housing Program for Cash Recipients
- WINDHAM REGION NO FREEZE HOSPITALITY CENTER - PROGRAM: Winter/No Freeze Shelter

MATERIAL GOODS

Automobiles

- EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM - PROGRAM: Transportation To Work / Rides for Jobs + Car-Based Solutions

General Clothing Provision

- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Children and Families
- CHARITIES OF HOPE - PROGRAM: CLOTHING
- WINDHAM AREA INTERFAITH MINISTRY - PROGRAM: GENERAL CLOTHING / HOUSEHOLD GOODS

Household Goods

- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Children and Families
- WINDHAM AREA INTERFAITH MINISTRY - PROGRAM: GENERAL CLOTHING / HOUSEHOLD GOODS

TRANSPORTATION**Local Bus Services**

- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Older Adult Programs
- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Transportation
- DATTCO - PROGRAM: TRANSPORTATION
- EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM - PROGRAM: Transportation To Work / Rides for Jobs + Car-Based Solutions
- GREYHOUND BUS LINES - PROGRAM: TRANSPORTATION
- NORTHEASTERN CONNECTICUT TRANSIT DISTRICT - PROGRAM: TRANSPORTATION
- PETER PAN/BONANZA BUS LINES - PROGRAM: BUS SERVICES
- TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: TRANSPORTATION
- WINDHAM REGION TRANSIT DISTRICT - PROGRAM: Rides To Jobs

Local Rail Services

- TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: TRANSPORTATION

Medical Appointments Transportation

- NORTHEASTERN CONNECTICUT TRANSIT DISTRICT - PROGRAM: TRANSPORTATION

Senior Ride Programs

- NORTHEASTERN CONNECTICUT TRANSIT DISTRICT - PROGRAM: TRANSPORTATION

CONSUMER SERVICES**MONEY MANAGEMENT****Mortgage Delinquency and Default Counseling**

- EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD - PROGRAM: Mortgage Crisis Job Training Program

CRIMINAL JUSTICE AND LEGAL SERVICES**Ex-Offender Reentry Programs**

- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- COMFORT THROUGH CRISIS - PROGRAM: EX-OFFENDER REENTRY PROGRAMS
- COMMUNITY PARTNERS IN ACTION - PROGRAM: Resettlement Program
- QUINEBAUG VALLEY COMMUNITY COLLEGE - PROGRAM: STRIDE Program for Incarcerated Mothers and Fathers

LEGAL SERVICES

Pardon/Amnesty Assistance

- CONNECTICUT PARDON TEAM - PROGRAM: AMNESTY/PARDON ASSISTANCE
- PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF - PROGRAM: AMNESTY/PARDON ASSISTANCE

Temporary Restraining Orders

- UNITED SERVICES - PROGRAM: DOMESTIC VIOLENCE SHELTER

EDUCATION

Student Financial Aid

- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF (VA) - PROGRAM: Veterans Retraining Assistance Program (VRAP)

HEALTH CARE

Health Screening/Diagnostic Services

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center
- PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - PROGRAM: HEALTH SCREENING/DIAGNOSTIC SERVICES

Lead Poisoning Screening

- UNITED COMMUNITY AND FAMILY SERVICES - PROGRAM: Pediatric Primary Care

HEALTH SUPPORTIVE SERVICES

Vaccine Information

- JOHNSON MEMORIAL HOSPITAL - PROGRAM: Travel and Routine Immunization Program

Wellness Programs

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center

HUMAN REPRODUCTION

Pregnancy Testing

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center

OUTPATIENT HEALTH FACILITIES

Community Clinics

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center
- GENERATIONS FAMILY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- INTERCOMMUNITY, INC. - PROGRAM: Primary Care Services
- UNITED COMMUNITY AND FAMILY SERVICES - PROGRAM: Federally Qualified Health Center (FQHC)

Outpatient Health Facilities

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center
- GENERATIONS FAMILY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- INTERCOMMUNITY, INC. - PROGRAM: Primary Care Services
- UNITED COMMUNITY AND FAMILY SERVICES - PROGRAM: Federally Qualified Health Center (FQHC)

SPECIALIZED TREATMENT**Immunizations**

- AMERICAN LUNG ASSOCIATION OF THE NORTHEAST - PROGRAM: Flu Shot Information: HealthMap Vaccine Finder
- CHAPLIN, TOWN OF - PROGRAM: IMMUNIZATIONS FOR ADULTS
- DAY KIMBALL HOSPITAL - PROGRAM: IMMUNIZATIONS FOR ADULTS
- GENERATIONS FAMILY HEALTH CENTER - PROGRAM: IMMUNIZATIONS FOR ADULTS
- GENERATIONS FAMILY HEALTH CENTER - PROGRAM: IMMUNIZATIONS FOR CHILDREN
- HOME & COMMUNITY HEALTH SERVICES - PROGRAM: Flu Clinics
- JOHNSON MEMORIAL HOSPITAL - PROGRAM: Travel and Routine Immunization Program
- MANSFIELD, TOWN OF - PROGRAM: IMMUNIZATIONS FOR ADULTS
- PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - PROGRAM: HEALTH SCREENING/DIAGNOSTIC SERVICES
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Connecticut Vaccine Program (CVP)
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Seasonal Influenza General Information
- UNITED COMMUNITY AND FAMILY SERVICES - PROGRAM: Pediatric Primary Care
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: Flu Shot Clinics
- VISITING NURSE AND HEALTH SERVICES OF CONNECTICUT - PROGRAM: IMMUNIZATIONS FOR ADULTS
- VNA EAST - PROGRAM: Flu Clinics

SPECIALTY MEDICINE**Pediatrics**

- UNITED COMMUNITY AND FAMILY SERVICES - PROGRAM: Pediatric Primary Care

INCOME SUPPORT AND EMPLOYMENT**Career Counseling**

- AMERICAN JOB CENTERS - PROGRAM: JOB FINDING ASSISTANCE: ALL GROUPS
- GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- RHODE ISLAND/CONNECTICUT INDIAN COUNCIL - PROGRAM: CAREER COUNSELING/JOB FINDING ASSISTANCE/PREJOB GUIDANCE

Career Exploration

- LABOR, UNITED STATES DEPARTMENT OF - - PROGRAM: CAREER EXPLORATION/JOB TRAINING/JOB FINDING ASSISTANCE/INFORMATION LINES

Job Clubs

- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Climb the Ladder To A Better Future

Job Finding Assistance

- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Climb The Ladder To A Better Future
- ADMINISTRATIVE SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: JOB FINDING ASSISTANCE
- AMERICAN JOB CENTERS - PROGRAM: CT.JOBS/CT's Employment Exchange
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- AMERICAN JOB CENTERS - PROGRAM: Free Employment Workshops
- AMERICAN JOB CENTERS - PROGRAM: JOB FINDING ASSISTANCE: ALL GROUPS
- AMERICAN JOB CENTERS - PROGRAM: WorkPath Fund
- CONNECTICUT ASSOCIATION OF NONPROFITS (CT NONPROFITS) - PROGRAM: CT Nonprofit Online Career Center
- DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - PROGRAM: Connect-Ability
- DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - PROGRAM: Walgreen's Distribution Center
- DISABILITIES NETWORK OF EASTERN CONNECTICUT - PROGRAM: Prevocational Services
- EASTCONN - PROGRAM: Cool Directions
- EASTER SEALS - CAPITAL REGION & EASTERN CONNECTICUT - PROGRAM: Senior Community Service Employment Program/Title V
- EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD - PROGRAM: Mortgage Crisis Job Training Program
- FEDS HIRE VETS - PROGRAM: JOB FINDING ASSISTANCE: VETERANS
- GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- HERO 2 HIRED (H2H) JOB PORTAL - PROGRAM: JOB FINDING ASSISTANCE/PREJOB GUIDANCE
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: CT.JOBS/CT's Electronic Job Bank
- LABOR, UNITED STATES DEPARTMENT OF - - PROGRAM: CAREER EXPLORATION/JOB TRAINING/JOB FINDING ASSISTANCE/INFORMATION LINES
- NATIONAL ASSOCIATION OF SOCIAL WORKERS - CONNECTICUT CHAPTER - PROGRAM: Employment Connections
- NEW ENGLAND FARM WORKERS' COUNCIL - PROGRAM: JOB FINDING ASSISTANCE
- REWARDING WORK RESOURCES - PROGRAM: PERSONAL CARE/JOB FINDING ASSISTANCE
- RHODE ISLAND/CONNECTICUT INDIAN COUNCIL - PROGRAM: CAREER COUNSELING/JOB FINDING ASSISTANCE/PREJOB GUIDANCE
- USA JOBS - FEDERAL JOB INFORMATION CENTER - PROGRAM: JOB FINDING ASSISTANCE

Job Training Formats

- AMERICAN RED CROSS - CONNECTICUT CHAPTER - PROGRAM: Occupational School - Certified Nurse Assistant (CNA) and Phlebotomy/EKG Programs
- CAREER RESOURCES, INC. - PROGRAM: Enhanced Certified Nurse Aide Training
- COMMUNITY ENTERPRISES - PROGRAM: JOB TRAINING
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Apprenticeship Training Program
- LABOR, UNITED STATES DEPARTMENT OF - - PROGRAM: CAREER EXPLORATION/JOB TRAINING/JOB FINDING ASSISTANCE/INFORMATION LINES
- MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Employment Practices Improvement Collaborative (EPIC)
- MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Project for Addictions Cultural Competency Training Program (PACCT)
- NEW ENGLAND FARM WORKERS' COUNCIL - PROGRAM: JOB TRAINING
- NORTHEAST PLACEMENT SERVICES - PROGRAM: Individual Placement Program
- NORTHWEST REGIONAL WORKFORCE INVESTMENT BOARD - PROGRAM: H-1B Technical Skills Training
- PATRICK'S ACADEMY - PROGRAM: Patrick's Training and Development Center
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: EMT Training Site List
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Lists of CNA Training Sites and LPN Training Sites
- TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: On-the-Job Training Program

- UNITED SERVICES - PROGRAM: JOB TRAINING: PSYCHIATRIC DISABILITIES/SUPPORTED EMPLOYMENT
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF (VA) - PROGRAM: Veterans Retraining Assistance Program (VRAP)

Prejob Guidance

- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Climb The Ladder To A Better Future
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- DISABILITIES NETWORK OF EASTERN CONNECTICUT - PROGRAM: Prevocational Services
- EASTCONN - PROGRAM: Cool Directions
- GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- HERO 2 HIRED (H2H) JOB PORTAL - PROGRAM: JOB FINDING ASSISTANCE/PREJOB GUIDANCE
- MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Employment Practices Improvement Collaborative (EPIC)
- RHODE ISLAND/CONNECTICUT INDIAN COUNCIL - PROGRAM: CAREER COUNSELING/JOB FINDING ASSISTANCE/PREJOB GUIDANCE

Senior Community Service Employment Programs

- EASTER SEALS - CAPITAL REGION & EASTERN CONNECTICUT - PROGRAM: Senior Community Service Employment Program/Title V

Supported Employment

- NORTHEAST PLACEMENT SERVICES - PROGRAM: Individual Placement Program
- UNITED SERVICES - PROGRAM: JOB TRAINING: PSYCHIATRIC DISABILITIES/SUPPORTED EMPLOYMENT

Temporary Financial Assistance

- EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM - PROGRAM: Transportation To Work / Rides for Jobs + Car-Based Solutions

INDIVIDUAL AND FAMILY LIFE

INDIVIDUAL AND FAMILY SUPPORT SERVICES

Case/Care Management

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Deaf/Hard of Hearing Mental Health Services Program

Personal Care

- REWARDING WORK RESOURCES - PROGRAM: PERSONAL CARE/JOB FINDING ASSISTANCE

MUTUAL SUPPORT

Alcohol Dependency Support Groups

- ALCOHOLICS ANONYMOUS - PROGRAM: ALCOHOL DEPENDENCY SUPPORT GROUPS
- ALCOHOLICS ANONYMOUS - PROGRAM: Bridging the Gap
- CELEBRATE RECOVERY - PROGRAM: Christian Based Recovery Support Program
- DOUBLE TROUBLE IN RECOVERY - PROGRAM: DUAL DIAGNOSIS SUPPORT GROUPS: CONNECTICUT
- HIGHER GROUND MINISTRY - PROGRAM: Christian Based Support Group

- REFORMERS UNANIMOUS - GLASTONBURY - PROGRAM: GENERAL ADDICTIONS/DEPENDENCIES SUPPORT GROUPS
- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS
- WOMEN FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS

Drug Dependency Support Groups

- CELEBRATE RECOVERY - PROGRAM: Christian Based Recovery Support Program
- COCAINE ANONYMOUS - PROGRAM: DRUG DEPENDENCY SUPPORT GROUPS: COCAINE
- DOUBLE TROUBLE IN RECOVERY - PROGRAM: DUAL DIAGNOSIS SUPPORT GROUPS: CONNECTICUT
- HIGHER GROUND MINISTRY - PROGRAM: Christian Based Support Group
- NARCOTICS ANONYMOUS, CONNECTICUT REGION - PROGRAM: DRUG DEPENDENCY SUPPORT GROUPS
- REFORMERS UNANIMOUS - GLASTONBURY - PROGRAM: GENERAL ADDICTIONS/DEPENDENCIES SUPPORT GROUPS
- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS
- WOMEN FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS

General Addictions/Dependencies Support Groups

- CELEBRATE RECOVERY - PROGRAM: Christian Based Recovery Support Program
- HIGHER GROUND MINISTRY - PROGRAM: Christian Based Support Group
- REFORMERS UNANIMOUS - GLASTONBURY - PROGRAM: GENERAL ADDICTIONS/DEPENDENCIES SUPPORT GROUPS

Health/Disability Related Support Groups

- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS

Mental Health Related Support Groups

- DOUBLE TROUBLE IN RECOVERY - PROGRAM: DUAL DIAGNOSIS SUPPORT GROUPS: CONNECTICUT
- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS

Weight Related Support Groups

- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS

MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES

Pastoral Counseling

- INTERFAITH COUNSELING SERVICES - PROGRAM: PASTORAL COUNSELING

MENTAL HEALTH EVALUATION AND TREATMENT

Domestic Violence Hotlines

- GLBTQ DOMESTIC VIOLENCE PROJECT - PROGRAM: Southern New England Regional Hotline
- LOVE IS RESPECT WEBSITE - PROGRAM: National Dating Abuse Helpline
- NATIONAL DOMESTIC VIOLENCE HOTLINE - PROGRAM: DOMESTIC VIOLENCE HOTLINES
- UNITED SERVICES - PROGRAM: DOMESTIC VIOLENCE SHELTER

General Counseling Services

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Deaf/Hard of Hearing Mental Health Services Program
- INTERFAITH COUNSELING SERVICES - PROGRAM: PASTORAL COUNSELING

Mental Health Hotlines

ANGELS DEPOT RESOURCE CENTER - PROGRAM: MENTAL HEALTH HOTLINES
BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Deaf/Hard of Hearing Mental Health Services Program
TREVOR HELPLINE - PROGRAM: SUICIDE PREVENTION HOTLINES
UNITED SERVICES - PROGRAM: Emergency Services - Psychiatric Crisis

Psychiatric Day Treatment

- MANCHESTER MEMORIAL HOSPITAL - PROGRAM: Partial Hospital and Intensive Outpatient Program (IOP)
- MANCHESTER MEMORIAL HOSPITAL - PROGRAM: PSYCHIATRIC DAY TREATMENT: ADULT
- NATCHAUG HOSPITAL - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP)
- NATCHAUG HOSPITAL - PROGRAM: Young Adult Program: Partial Hospital/Intensive Outpatient Program (IOP)
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: Intensive Outpatient Program (IOP)

Psychiatric Disorder Counseling

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Deaf/Hard of Hearing Mental Health Services Program
- UNIVERSITY OF CONNECTICUT HEALTH CENTER - PROGRAM: CLINICAL TRIALS

Psychiatric Emergency Room Care

- DAY KIMBALL HOSPITAL - PROGRAM: PSYCHIATRIC EMERGENCY ROOMS
- MANCHESTER MEMORIAL HOSPITAL - PROGRAM: PSYCHIATRIC EMERGENCY ROOMS
- NATCHAUG HOSPITAL - PROGRAM: PSYCHIATRIC EMERGENCY ROOMS
- ROCKVILLE GENERAL HOSPITAL - PROGRAM: PSYCHIATRIC EMERGENCY ROOMS
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: PSYCHIATRIC EMERGENCY ROOMS

Sexual Assault Hotlines

- NATIONAL SEXUAL VIOLENCE RESOURCE CENTER - PROGRAM: Information on Sexual Assault Crisis Centers Nationwide
- YWCA - NEW BRITAIN - PROGRAM: SEXUAL ASSAULT HOTLINES

Spouse/Intimate Partner Abuse Counseling

- UNITED SERVICES - PROGRAM: DOMESTIC VIOLENCE SHELTER

Suicide Prevention Hotlines

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Deaf/Hard of Hearing Mental Health Services Program
- BOYS TOWN NATIONAL HOTLINE - PROGRAM: SUICIDE PREVENTION HOTLINES
- NATIONAL SUICIDE PREVENTION LIFELINE - PROGRAM: SUICIDE PREVENTION HOTLINES
- NATIONAL SUICIDE PREVENTION LIFELINE - PROGRAM: Veterans Hotline
- TREVOR HELPLINE - PROGRAM: SUICIDE PREVENTION HOTLINES
- ULIFELINE - PROGRAM: GENERAL MENTAL HEALTH/SUBSTANCE ABUSE/SUICIDE EDUCATION/PREVENTION
- UNITED SERVICES - PROGRAM: Emergency Services - Psychiatric Crisis

MENTAL HEALTH SUPPORT SERVICES**Substance Abuse Counseling**

- CONNECTION, THE - PROGRAM: SUBSTANCE ABUSE COUNSELING
- DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - PROGRAM: Deaf/Hard of Hearing Substance Abuse Services/Referrals
- INTERFAITH COUNSELING SERVICES - PROGRAM: PASTORAL COUNSELING
- LIFELINX CORPORATION - PROGRAM: Relapse Prevention Program
- MANCHESTER MEMORIAL HOSPITAL - PROGRAM: ADOLESCENT/YOUTH/SUBSTANCE ABUSE COUNSELING
- PERCEPTION PROGRAMS - PROGRAM: Outpatient Adolescent Substance Abuse Treatment
- PERCEPTION PROGRAMS - PROGRAM: SUBSTANCE ABUSE COUNSELING: ADULTS
- POSITIVE DIRECTIONS, THE CENTER FOR PREVENTION AND RECOVERY - PROGRAM: Adolescent Substance Abuse Treatment Program
- POSITIVE DIRECTIONS, THE CENTER FOR PREVENTION AND RECOVERY - PROGRAM: SUBSTANCE ABUSE COUNSELING
- STAFFORD, TOWN OF - PROGRAM: SUBSTANCE ABUSE COUNSELING
- STONINGTON INSTITUTE - PROGRAM: SUBSTANCE ABUSE COUNSELING/ASSESSMENT
- UNITED SERVICES - PROGRAM: SUBSTANCE ABUSE COUNSELING
- UNIVERSITY OF CONNECTICUT HEALTH CENTER - PROGRAM: Adolescent Treatment of Marijuana (ATOM) Study
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: SUBSTANCE ABUSE COUNSELING

Substance Abuse Day Treatment

- NATCHAUG HOSPITAL - PROGRAM: Young Adult Program: Partial Hospital/Intensive Outpatient Program (IOP)

■ *Agency: ACCESS COMMUNITY ACTION AGENCY*

Program: ACCESS Emergency Shelter

Categorized as: Homeless Shelter

Description:

NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

Emergency shelter for single adults and families with children; For intake call for bed availability. *Shelter is wheelchair accessible. 60 day program. Dry shelter (no alcohol or drugs).

At Site: ACCESS COMMUNITY ACTION AGENCY - EMERGENCY SHELTER

Voice: 860-774-4977

Address: 51 Reynolds Street, Danielson, CT 06239

Voice: 860-774-4977 24hr/7 days

Program: Climb The Ladder To A Better Future

Categorized as: Job Clubs; Job Finding Assistance; Prejob Guidance

Description:

Climb the Ladder to a Better Future is a program that empowers individuals and families with the tools to help them get and stay employed. The program offers:

- a personal assessment by a case manager to ensure that a participant's basic needs are secure;
- a referral to an employment program manager who provides job placement assistance and one-on-one job counseling;
- on-going case management to assist participants with employment training, education, and credit repair; and
- help with reaching employment goals and becoming financially independent.

At Site: ACCESS COMMUNITY ACTION AGENCY

M-F: 8am-4pm - Voice: 860-450-7400

Address: 1315 Main Street, Willimantic, CT 06226

Voice: 860-450-7400 M-F: 8am-4pm

At Site: ACCESS COMMUNITY ACTION AGENCY - COMMUNITY SERVICES - DANIELSON

Voice/TTY: 860-412-1600

Address: 231 Broad Street, Danielson, CT 06239

Voice/TTY: 860-412-1600

Program: FOOD PANTRIES

Categorized as: Food Pantries

Description:

Offers assistance obtaining food for individuals and families in a food emergency. A 3-day supply of food is provided to Windham area and Danielson area residents on a one time per month basis.

At Site: ACCESS COMMUNITY ACTION AGENCY - COMMUNITY SERVICES - DANIELSON

Voice/TTY: 860-412-1600

Address: 231 Broad Street, Danielson, CT 06239

Voice/TTY: 860-412-1600

At Site: ACCESS COMMUNITY ACTION AGENCY - COMMUNITY SERVICES - WILLIMANTIC

Voice: 860-450-7400

Address: 1315 Main Street, Willimantic, CT 06226

Voice: 860-450-7400

■ *Agency: **ADVOCACY UNLIMITED***

Program: Recovery University

Categorized as: Job Training Formats

Description: Recovery University is a 60-hour advanced training and certification program for adults in recovery from mental health and/or addiction issues. Upon successful completion of the course and certification test, graduates will be state certified as Recovery Support Specialists. This certification is a requirement for obtaining employment as a Recovery Specialist with the State of Connecticut as well as at many behavioral healthcare agencies in Connecticut. Visit website: www.mindlink.org for details.

OTHER INFORMATION:

NOTE: Advocacy Unlimited does not provide legal assistance or advice.

At Site: ADVOCACY UNLIMITED

Address 300 Russell Road, Wethersfield, CT 06109

■ *Agency: **ALCOHOLICS ANONYMOUS***

Program: ALCOHOL DEPENDENCY SUPPORT GROUPS

Categorized as: Alcohol Dependency Support Groups; Alcohol Dependency Support Groups

Description: Self help organization follows the 12 step model in support groups for people in all stages of recovery from alcohol abuse. Caller can contact local answering service to request to speak to a recovering alcoholic for support.

At Site: ALCOHOLICS ANONYMOUS

866-STEPS12 - Conn. Statewide number - Voice: 866-783-7712

Address: PO Box 459, New York, NY 10163

Voice: 866-783-7712 866-STEPS12 - Conn. Statewide number

At Site: AA ANSWERING SERVICE - DISTRICT 1 (UNION/NORWICH/OLD LYME AREA)

866-STEPS12 - Conn. Statewide number - Voice: 866-783-7712

Voice: 860-885-6151

At Site: AA ANSWERING SERVICE - DISTRICT 2 (COLCHESTER/MANCHESTER/STAFFORD AREA)

866-STEPS12 - Conn. Statewide number - Voice: 866-783-7712

Voice: 866-783-7712 866-STEPS12 - Conn. Statewide number

Program: Bridging the Gap

Categorized as: Alcohol Dependency Support Groups

Description: A.A. members serve as temporary contacts to help alcoholics newly released from correctional or treatment facilities get to their first few A.A. meetings.

At Site: ALCOHOLICS ANONYMOUS - AREA 11 CORRECTIONS AND TREATMENTS COMMITTEE

Voice: 800-449-1359

Address: PO Box 459, New York, NY 10163

Voice: 866-783-7712 866-STEPS12 - Conn. Statewide number

■ *Agency: AMERICAN JOB CENTERS*

Program: CT.JOBS/CT's Employment Exchange

Categorized as: Job Finding Assistance; Job Finding Assistance; Job Finding Assistance; Job Finding Assistance; Job Finding Assistance

Description: Online job search site offers job seekers the opportunity to search for jobs and list their resume in their chosen field in Connecticut, and nationwide through the national network.

Program: Ex-offender Re-entry Workshop

Categorized as: Ex-Offender Reentry Programs; Job Finding Assistance; Prejob Guidance

Description: American Job Centers offer job finding assistance to ex-offenders; American Job Centers in Bridgeport and Hartford also offer workshops for ex-offenders that are designed to assist them in their efforts to re-enter society and the workforce. The workshops focus on education and training; job search and networking techniques; resume preparation and job applications; effective job interviewing techniques; how to handle employer felony questions; and special employment programs for ex-offenders.

Program: Free Employment Workshops

Categorized as: Job Finding Assistance

Description: Free workshops are held at Job Centers located throughout the state.

Program: JOB FINDING ASSISTANCE: ALL GROUPS

Categorized as: Job Finding Assistance; Job Finding Assistance; Career Counseling

Description: American Job Centers offer job search assistance services including workshops, outplacement support, and access to a database of job openings. All job seekers may place their resumes into an employer-searchable database of resumes. The American Job Centers Career Centers have self-service job search support services including research materials, phones, fax machines, postage, personal computers, ability to design and print resumes, and free access to the Internet for job search purposes. American Job Centers also offer information about educational programs for job seekers, offered by job center partners and other organizations.

Program: WorkPath Fund

Categorized as: Job Finding Assistance

Description: A new initiative, called the Work Path Fund, was launched in Connecticut to help working parents afford the costs of getting into employment. The fund is a public-private partnership that will be administered through the state's American Job Centers.

At Site: AMERICAN JOB CENTERS - DANIELSON/KILLINGLY - DOL

Address: 95 Wescott Road, Danielson, CT 06239

Voice: 860-412-7000 Career Center

At Site: AMERICAN JOB CENTERS - ENFIELD/DOL

Address: 786 Enfield Street, Enfield, CT 06082

Voice: 860-899-3559 Employment Planning, Basic Services

At Site: AMERICAN JOB CENTERS - HARTFORD PUBLIC LIBRARY (HPL)

Address: 500 Main Street, Hartford, CT 06103

Voice: 860-331-3278

At Site: AMERICAN JOB CENTERS - HARTFORD/DOL

Address: 3580 Main Street, Hartford, CT 06120

Voice: 860-256-3713 Veterans Services

At Site: AMERICAN JOB CENTERS - MANCHESTER

Address: 893 Main Street, Manchester, CT 06040

Voice: 860-643-2222

At Site: AMERICAN JOB CENTERS - MERIDEN/DOL

Address: 85 West Main Street, Meriden, CT 06451
Voice: 203-238-6148 Career Center

At Site: AMERICAN JOB CENTERS - NEW BRITAIN/DOL

Address: 260 Lafayette Street, New Britain, CT 06053
Voice: 860-827-6209 Veterans Services

At Site: AMERICAN JOB CENTERS - NEW BRITAIN/KRA

Address: 270 Lafayette Street, New Britain, CT 06053
Voice: 860-899-3500

At Site: AMERICAN JOB CENTERS - NEW LONDON/DOL

Address: Shaw's Cove Six, New London, CT 06320
Voice: 860-439-7582 Veterans Services

At Site: AMERICAN JOB CENTERS - NORWICH/DOL

Address: 113 Salem Turnpike, Norwich, CT 06360
Voice: 860-859-5777 Career Center

At Site: AMERICAN JOB CENTERS - WILLIMANTIC/DOL

Address: 1320 Main Street, Willimantic, CT 06226
Voice: 860-786-6200 Career Center

Agency: AMERICAN LUNG ASSOCIATION OF THE NORTHEAST**Program: Flu Shot Information: HealthMap Vaccine Finder**

Categorized as: Immunizations; Immunizations

Description: 2013-14: Flu Vaccine Finder website (<http://flushot.healthmap.org>) informs callers where they can get seasonal flu vaccination shots. Website operates year-round. NOTE: Most immunization sites only give flu shots to adults ages 18+. Some sites will take children; however, most children receive a flu shot from their pediatricians.

OTHER INFORMATION:

Flu Vaccine Finder website can also be found on the U.S. Government website: www.flu.gov

At Site: AMERICAN LUNG ASSOCIATION OF THE NORTHEAST - FLU SHOT INFORMATION

Address: 45 Ash Street, East Hartford, CT 061083272

Agency: AMERICAN RED CROSS - CONNECTICUT CHAPTER**Program: Occupational School - Certified Nurse Assistant (CNA) and Phlebotomy/EKG Programs**

Categorized as: Job Training Formats

Description: Offers training for Certified Nursing Assistant (CNA), phlebotomist, and EKG operator.

At Site: AMERICAN RED CROSS - CONNECTICUT CHAPTER

Address: 209 Farmington Avenue, Farmington, CT 06032

Toll free: 877-287-3327 (877-CTRedCross)

■ Agency: ANGELS DEPOT RESOURCE CENTER**Program: MENTAL HEALTH HOTLINES**

Categorized as: Mental Health Hotlines

Description: Telephone crisis counseling and referrals for anyone who needs someone to talk to, available 7 days a week from 2pm-2am.

At Site: ANGELS DEPOT RESOURCE CENTER

Appointments/Information - Voice: 860-742-5279

Address: 1630 Main Street, Coventry, CT 06238
Voice: 860-742-5279 Appointments/Information

■ Agency: ASHFORD FOOD PANTRY**Program: FOOD PANTRIES**

Categorized as: Food Pantries

Description: Emergency food (1 - 3 day supply) for Ashford Chaplin, Eastford, and Willington residents on a once a month basis (4th Friday of the month 7-9am).

OTHER INFORMATION:

An application can be downloaded from the church website

At Site: ASHFORD FOOD PANTRY

Church phone - Voice: 860-429-2923

Address: United Baptist Church, Ashford, CT 06278
Voice: 860-429-2923 Church phone

■ *Agency: BACKUS HOSPITAL, THE WILLIAM W.*

Program: Backus Mobile Health Resource Center

Categorized as: Health Screening/Diagnostic Services; Wellness Programs; Pregnancy Testing; Community Clinics; Outpatient Health Facilities

Description: Mobile Health Resource Center's van serves homeless and low income people at different sites in the eastern part of Connecticut. The van can provide sick visits, checkups, pregnancy tests and screening tests.

At Site: BACKUS HOSPITAL, THE WILLIAM W. - BACKUS MOBILE HEALTH RESOURCE CENTER

Voice: 860-823-6313

Address: 326 Washington Street, Norwich, CT 06360

Voice: 860-823-6313

At Site: BACKUS HOSPITAL, THE WILLIAM W. - PSYCHIATRIC OUTPATIENT SERVICES - CENTER FOR MENTAL HEALTH

Voice: 860-823-6321

Address: 326 Washington Street, Norwich, CT 06360

Voice: 860-823-6321

■ *Agency: BOYS TOWN NATIONAL HOTLINE*

Program: SUICIDE PREVENTION HOTLINES

Categorized as: Suicide Prevention Hotlines

Description: Immediate telephone-based helpline counseling and suicide intervention provided to anyone 24 hours per day. The hotline holds certification from the American Association of Suicidology and the Council on Accreditation of Services for Families and Children.

At Site: BOYS TOWN NATIONAL HOTLINE

24 hr/7 days - Hotline: 800-448-3000

Address: 14100 Crawford Street, Boys Town, NE 68010

Hotline: 800-448-3000 24 hr/7 days

■ *Agency: CANTERBURY CARES FOOD PANTRY*

Program: FOOD PANTRIES

Categorized as: Food Pantries

Description: 3-day emergency food program for individuals and families in need on a one time per month basis. The pantry is open 3rd M: 10am-12noon, and the following Th: 5-6pm (both days in the same week).

At Site: CANTERBURY CARES FOOD PANTRY

Terry Poirier - Voice: 860-230-0842

Address: 6 South Canterbury Road, Canterbury, CT 06331

Voice: 860-230-0842 Terry Poirier

■ *Agency: CHAPLIN, TOWN OF*

Program: IMMUNIZATIONS FOR ADULTS

Categorized as: Immunizations

Description: Flu clinics are scheduled in the fall at the Chaplin Senior Center.

At Site: CHAPLIN, TOWN OF - SENIOR CENTER

Voice: 860-455-1327

Address: 132 Chaplin Street, Chaplin, CT 06235

Voice: 860-455-1327

■ *Agency: CHARITIES OF HOPE*

Program: CLOTHING

Categorized as: General Clothing Provision

Description: Will give clothing and shoes to Connecticut residents in need. Note: Must have a letter from church, school, social service agency or other community organization verifying need.

At Site: CHARITIES OF HOPE

Voice: 860-424-0093

Address: 770 Wethersfield Avenue, Hartford, CT 06114

Voice: 860-424-0093

■ *Agency: COCAINE ANONYMOUS*

Program: DRUG DEPENDENCY SUPPORT GROUPS: COCAINE

Categorized as: Drug Dependency Support Groups; Drug Dependency Support Groups

Description: Self help organization follows the 12 step model in support groups for people who are recovering from cocaine addiction.

At Site: COCAINE ANONYMOUS

2-1-1 can refer to meetings or go to CA website - Voice: 800-203-1234

Address: PO Box 310062, Newington, CT 06131
Voice: 211 Dial 2-1-1 for meeting locations or go to CA website

■ *Agency: COMFORT THROUGH CRISIS*

Program: EX-OFFENDER REENTRY PROGRAMS

Categorized as: Ex-Offender Reentry Programs
Address: CT
Description: Reentry services program serves men and women coming out of incarceration. Services include individual and group counseling, individual life skills training, job training and specialized information and referral. Trainings are also offered to ministries and organizations on assisting individuals coming out of the prison system.

At Site: COMFORT THROUGH CRISIS

Categorized as: Ex-Offender Reentry Programs

Address: 98 Garden Street, Hartford, CT 06105
Voice: 860-331-4667

■ *Agency: COMMUNITY ENTERPRISES*

Program: JOB TRAINING

Categorized as: Job Training Formats
Description: Skills training program leads to job placement for individuals with disabilities. Individuals are prepared for careers with Home Goods Distribution Center, Mohegan Sun Casino, Mystic Aquarium, Walgreens Distribution Center, and Walgreens Retail Stores. Individuals attend employer based training and upon successful completion, are placed in related jobs. Community Enterprises partners with the participating businesses to provide instruction and training.

At Site: COMMUNITY ENTERPRISES

Voice: 860-683-2178

Address: 186 High Street, Windsor, CT 06095
Voice: 860-683-2178

Agency: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT**Program: SOUP KITCHENS****Categorized as:** Soup Kitchens**Description:** Hot noon-time meal served Monday through Friday at five locations. Coffee and snacks are served at 9:30am.**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - DANIELSON - UNITED METHODIST CHURCH****Address** 9 Spring Street, Danielson, CT 06239**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - MOOSUP KITCHEN - ALL HALLOWS CHURCH****Address** 130 Prospect Street, Moosup, CT 06354**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - MOOSUP KITCHEN - UNITED METHODIST CHURCH****Address** 11 South Main Street, Moosup, CT 06354**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - NORTH GROSVENORDALE KITCHEN****Address** Route 12, Riverside Drive, Thompson, CT 06255**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - PUTNAM KITCHEN****Address** 51 Grove Street, Putnam, CT 06260**■ Agency: *COMMUNITY PARTNERS IN ACTION*****Program: Resettlement Program****Categorized as:** Ex-Offender Reentry Programs**Description:** Resettlement Program assists female ex-offenders released from York Correctional Institution find housing and provides supportive case management.**At Site: COMMUNITY PARTNERS IN ACTION - RESETTLEMENT PROGRAM****Voice:** 860-522-7400**Address:** 110 Bartholomew Avenue, Hartford, CT 06106**Voice:** 860-522-7400

■ *Agency: CONNECTICUT ASSOCIATION OF NONPROFITS (CT NONPROFITS)*

Program: CT Nonprofit Online Career Center

Categorized as: Job Finding Assistance

Description: Online career center for the nonprofit community provides free job postings, resume posting capabilities, and job alerts as new positions are posted on the site. Job seekers have an opportunity, at no cost, to create an account, search open positions, set up e-mail notices for when positions are posted that meet their criteria, and to post their resumes that may be searched by prospective employers. Nonprofit employers may post open positions.

For more information, see the link below to view the website,
http://careers.ctnonprofits.org/home/index.cfm?site_id=6871

At Site: CONNECTICUT ASSOCIATION OF NONPROFITS (CT NONPROFITS)

Voice: 860-525-5080

Address: 75 Charter Oak Avenue, Hartford, CT 06106

Voice: 860-525-5080

■ *Agency: CONNECTICUT FOOD BANK*

Program: Connecticut Food Bank Mobile Pantry

Categorized as: Food Pantries

Description: Mobile food pantries available in the towns of Branford, Bridgeport, Danbury, Derby, East Haven, Hamden, Meriden, Middletown, New Haven, Old Saybrook, Plainfield, Portland, Putnam, Ridgefield, Southbury, Torrington, Waterbury, Wallingford, Watertown, West Haven, Willimantic and Winsted. The monthly schedule is as follows (updated 5/6/14):

MERIDEN:

Fourth Thursday of the month: 10:00am, Mount Hebron Baptist Church, 84 Franklin Street

MIDDLETOWN:

Second Thursday of the month: 11am, Cross Street AME Church/SVDP, 440 West Street

PLAINFIELD:

Third Wednesday of the month: 11am, Central Assembly of God Church, 350 Putnam Road

PORTLAND:

Second Thursday of the month: 1:30pm, Portland Senior Center, 7 Waverly Avenue

PUTNAM:

Fourth Tuesday of the month: 10am, 218 Providence Street

WILLIMANTIC:

Fourth Tuesday of the month: 1pm, First Congregational Church, 99 Valley Street

■ *Agency: CONNECTICUT PARDON TEAM*

Program: AMNESTY/PARDON ASSISTANCE

Categorized as: Pardon/Amnesty Assistance
Description: Provides information on how to complete and submit a pardon application; provides workshops on how to assemble a pardon application package, write a personal statement and secure letters of recommendation; provides coaching on public speaking, personal presentation techniques, and self-confidence training in preparation for a hearing; and, if the pardon application is denied, provides help with correcting deficiencies and finding additional supportive documentation.

OTHER INFORMATION:

TOTAL ASSISTANCE - PLATINUM PACKAGE - \$350

Includes:

- Full explanation of additional documents needed, and where and how to obtain them;
- Personal interview to assist the applicant with reporting facts of his/her arrest record;
- Assistance with building and including positive supportive information to the Pardon Board;
- Assistance with documentin the rehabilitation that was obtained after a conviction;
- Full review of the completed Petition and pardon package to present to the board to optimize the petition's effectiveness;
- Includes a total of 4 hours of consultation in person or by phone.

HOURLY PARDON ASSISTANCE - \$75.00 per hour

Includes:

General hourly service that can be used for personalized assistance with the Pardon Process either at the Connecticut Pardon Team office or by telephone.

At Site: CONNECTICUT PARDON TEAM

Voice: 860-823-1571

Address: 307 Main Street, Norwich, CT 06360

Voice: 860-823-1571

■ *Agency: CONNECTION, THE*

Program: SUBSTANCE ABUSE COUNSELING

Categorized as: Substance Abuse Counseling
Description: Individual and group substance abuse treatment programs including relapse prevention and programs for pregnant women and women with infant children.

At Site: CONNECTION, THE - THE CONNECTION COUNSELING CENTER - MIDDLETOWN

Intake - Substance Abuse/Outpatient Programs: 877-205-6359

Address: 196 Court Street, Middletown, CT 06457

Intake - Substance Abuse/Outpatient Programs: 877-205-6359

At Site: CONNECTION, THE - THE CONNECTION COUNSELING CENTER - NEW LONDON**Voice:** 860-425-5258**Address:** 39 Bristol Street, New London, CT 06320**Voice:** 860-443-0080**At Site: CONNECTION, THE - THE CONNECTION COUNSELING CENTER - NORWICH****Voice:** 860-425-5258**Address:** 4 Broadway, Norwich, CT 06360**Voice:** 860-425-5258**■ Agency: COVENANT SHELTER OF NEW LONDON****Program: HOMELESS SHELTER: SINGLE ADULTS, SINGLE PARENTS WITH CHILDREN****Categorized as:** Homeless Shelter**Address:** 42 Jay Street, New London, CT 06320**Description:**

NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

Emergency shelter for single adults and families consisting of a single parent with children (newborn to age 17); intake hours vary; referrals accepted 24 hrs/7 days. Maximum stay is 30 days for individuals and 90 days for families. Meals, case management and other support services are provide for shelter residents.

*Shelter is not wheelchair accessible

*Shelter accepts pregnant women (early - midterm)

*Shelter accepts women with new born infants

*Shelter accepts adults who have been detoxed.

211: Dial 2-1-1 for Shelter Intake through Coordinated Access Network**■ Agency: COVENANT SOUP KITCHEN****Program: SOUP KITCHENS****Categorized as:** Soup Kitchens**Description:** Meals include a light breakfast at 9:30-11am Monday through Saturday, lunch from 12-1pm Monday through Saturday, and an evening meal 5:30-6pm Friday. A bag lunch is distributed from 11:30 to noon on Sundays.**At Site: COVENANT SOUP KITCHEN****Voice:** 860-423-1643**Address:** 220 Valley Street, Windham, CT 06226**Voice:** 860-423-1643

■ Agency: *DAILY BREAD - PUTNAM***Program: FOOD PANTRIES****Categorized as:** Food Pantries**Description:** Offers emergency food for individuals and families in a crisis situation. Those in need are assisted by a volunteer and together select the items they need for their families from a list.**At Site: DAILY BREAD - PUTNAM****M,F 12:30-1:30pm and W
6-7pm only - Voice:** 860-928-0169**Address:** 53 Grove Street, Putnam, CT 06260**Voice:** 860-928-0169**■ Agency: *DANIELSON SOUP KITCHEN*****■ Agency: *DATTCO*****Program: TRANSPORTATION****Categorized as:** Local Bus Services**Description:** Transportation service company operates local bus lines and commuter express lines serving Connecticut.**At Site: DATTCO****Voice:** 800-229-4879**Address:** 583 South Street, New Britain, CT 06051**Voice:** 800-229-4879**■ Agency: *DAY KIMBALL HOSPITAL*****Program: IMMUNIZATIONS FOR ADULTS****Categorized as:** Immunizations**Description:** The Day Kimball Hospital Wellness Program offers flu and pneumonia clinics at a variety of locations within northeastern Connecticut. Watch local papers for dates and locations.**At Site: DAY KIMBALL HOSPITAL - WELLNESS PROGRAMS****Voice:** 860-928-6541 ext. 2015**Address:** 320 Pomfret Street, Putnam, CT 06260**Voice:** 860-928-6541 ext. 2015

Program: PSYCHIATRIC EMERGENCY ROOMS

Categorized as: Psychiatric Emergency Room Care
Description: Emergency behavioral health services available for individuals of all ages experiencing urgent/emergent concerns related to behavioral health and often related addiction issues.

At Site: DAY KIMBALL HOSPITAL - EMERGENCY DEPARTMENT

Voice: 860-928-7503
Address: 320 Pomfret Street, Putnam, CT 06260
Voice: 860-928-7503

■ *Agency: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT*

Program: Connect-Ability

Categorized as: Job Finding Assistance
Description: Statewide initiative connects Connecticut employers with people with disabilities who seek employment. The initiative's mission is to help employers focus on a person's abilities, not his/her disabilities. The program's website centralizes employment information for people with disabilities and for employers. Also available on the website are free online e-learning trainings for job seekers with disabilities. Trainings include financial literacy, soft skills training and employment readiness.

At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - DANIELSON AREA OFFICE

(No detailed information available for this servicesite.)

Address: 95 Westcott Road, Danielson, CT 06239
Voice: 860-412-7070

At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - ENFIELD LOCAL OFFICE

Voice/TTY: 860-899-3567
Address: 620 Enfield Street, Enfield, CT 06082
Voice/TTY: 860-899-3567

At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - HARTFORD DISTRICT OFFICE

(No detailed information available for this servicesite.)

Address: 3580 Main Street, Hartford, CT 06120
Voice: 860-723-1400

At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - MANCHESTER LOCAL OFFICE

(No detailed information available for this servicesite.)

Address: 699 East Middle Turnpike, Manchester, CT 06040
Voice/TTY: 860-647-5960

At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - MIDDLETOWN LOCAL OFFICE

Address: 117 Main Street Extension, Middletown, CT 06457
Voice/TTY: 860-704-3070

At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - NEW LONDON DISTRICT OFFICE

Address: Shaw's Cove Six, New London, CT 06320
Voice/TTY: 860-439-7686

At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - NORWICH DISTRICT OFFICE

Address: 113 Salem Turnpike, Norwich, CT 06360
Voice/TTY: 860-859-5720

At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - DEAF AND HARD OF HEARING SERVICES (FORMERLY COMMISSION ON THE DEAF & HEARING IMPAIRED)

Voice: 800-708-6796

Address: 67 Prospect Avenue, Hartford, CT 06106
Voice: 800-708-6796

Program: Walgreen's Distribution Center

Categorized as: Job Finding Assistance

Description: Walgreens Distribution Center in Windsor will have a workforce that is comprised of at least 35% people with disabilities. People who need extra support and training to be successful go through their case managers at DDS, BRS, BESB or Workers Comp.

At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES INDUSTRY SPECIFIC TRAINING PROGRAM

Mark Henry: Connect-Ability Staffing - Voice: 860-424-4859

Address: 25 Sigourney Street, Hartford, CT 06106
Voice: 860-741-2852

■ *Agency: DEPARTMENT ON AGING, STATE OF CONNECTICUT*

Program: Senior Community Service Employment Program/Title V

Categorized as: Job Finding Assistance; Senior Community Service Employment Programs
Description: Senior Service Employment Program which is located at community based agencies offers training and part time employment at nonprofit and public agencies for older adults ages 55+ whose income is at or below 125% of the Federal Poverty Level.

At Site: DEPARTMENT ON AGING, STATE OF CONNECTICUT

Aging Services: Toll free from CT - Voice: 866-218-6631
Address: 55 Farmington Avenue, Hartford, CT 06105
Voice: 866-218-6631 Aging Services: Toll free from CT

■ *Agency: DISABILITIES NETWORK OF EASTERN CONNECTICUT*

Program: Prevocational Services

Categorized as: Prejob Guidance; Job Finding Assistance
Description: Offers assessment, resume writing, coaching, and assistance with a job search for adults with a disability.

At Site: DISABILITIES NETWORK OF EASTERN CONNECTICUT

Voice: 860-823-1898
Address: 19 Ohio Avenue, Norwich, CT 06360
Voice: 860-823-1898

■ *Agency: DOUBLE TROUBLE IN RECOVERY*

Program: DUAL DIAGNOSIS SUPPORT GROUPS: CONNECTICUT

Categorized as: Alcohol Dependency Support Groups; Drug Dependency Support Groups; Mental Health Related Support Groups
Description: Self help organization follows the 12 step model in support groups for people dually diagnosed with a substance abuse problem as well as a psychiatric disorder.

At Site: DOUBLE TROUBLE IN RECOVERY

Dial 2-1-1 for meeting information - Voice: 211
Address: (n/a), Bridgeport, CT 06604
Voice: 211 Dial 2-1-1 for meeting information

■ *Agency: EASTER SEALS - CAPITAL REGION & EASTERN CONNECTICUT*

Program: Senior Community Service Employment Program/Title V

Categorized as: Job Finding Assistance; Senior Community Service Employment Programs
Description: Paid training program for part time employment at nonprofit and public agencies. Program is for older adults ages 55+ whose income is at or below 125% of the Federal Poverty Level.

At Site: EASTER SEALS - CAPITAL REGION & EASTERN CONNECTICUT - EAST HARTFORD

Voice: 860-728-1061
Address: 22 Prestige Park Circle, East Hartford, CT 06108
Voice: 860-728-1061

■ *Agency: EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM*

Program: Transportation To Work / Rides for Jobs + Car-Based Solutions

Categorized as: Local Bus Services; Temporary Financial Assistance; Automobiles
Description: Offers transportation for individuals receiving assistance for employment related activities including job search, training, education, jobs, child care, and interviews. The most cost effective means of transportation is utilized for each individual. Car Based Solutions component of the program assists individual whose vehicle is used for employment with repairs or vehicle related incidentals (such as licenses, emissions, and registrations). The program covers 90% of repair or incidental costs up to a maximum limit.

OTHER INFORMATION:
 The Car Based Solutions portion of the program is available to current TANF recipients only.
 Services are contingent on available funding.

At Site: EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM

Voice: 860-859-5791
Address: 113 Salem Turnpike, Norwich, CT 06360
Voice: 860-859-5791

■ *Agency: EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD*

Program: Mortgage Crisis Job Training Program

Categorized as: Job Finding Assistance; Mortgage Delinquency and Default Counseling
Description: Program works in partnership with American Job Centers and Connecticut Housing Finance Authority to assist homeowners having difficulty in paying their mortgages with gaining employment skills and increase their earning potential. Services include customized employment services, job training scholarships, job search assistance and referrals to financial literacy classes, and other support services. Program also works with credit counselors and other support agencies to help homeowners improve their financial standing.

At Site: EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD

Voice: 860-859-4100

Address: 108 New Park Avenue, Franklin, CT 06254

Voice: 860-859-4100

■ *Agency: EASTFORD, TOWN OF*

Program: FOOD PANTRIES

Categorized as: Food Pantries

Description: Emergency food bank for families in need.

At Site: EASTFORD, TOWN OF

Voice: 860-974-0133

Address: 16 Westford Road, Eastford, CT 06242

Voice: 860-974-0133

■ *Agency: FEDS HIRE VETS*

Program: JOB FINDING ASSISTANCE: VETERANS

Categorized as: Job Finding Assistance; Specialized Information and Referral

Description: Website of the Federal Government helps men and women who have served in the military find employment in the Federal Government.

At Site: FEDS HIRE VETS

**Leave a message -
Voice:** 202-606-7304

Address: Veterans Employment Program Office, Washington, DC 20415

Voice: 202-606-7304 Leave a message

■ *Agency: FRIENDS OF ASSISI FOOD PANTRY*

Program: FOOD PANTRIES

Categorized as: Food Pantries

Description: Provides food assistance for residents in a food crisis situation on a once per month basis. Response to requests is made within 5 days.

At Site: FRIENDS OF ASSISI FOOD PANTRY

Voice: 860-774-2310

Address: 77 Water Street, Danielson, CT 06239

Voice: 860-774-2310 Answering machine

■ *Agency: GENERATIONS FAMILY HEALTH CENTER*

Program: Federally Qualified Health Center (FQHC)

Categorized as: Community Clinics; Outpatient Health Facilities
Description: Comprehensive primary and preventive care for all ages regardless of insurance status; however, patients may be billed if unable to pay at time of treatment. Services include diagnosis, treatment and follow-up of illness; physical exams; immunizations; and counseling for health problems. Spanish speaking nurses and physicians are available.

At Site: GENERATIONS FAMILY HEALTH CENTER

Program: IMMUNIZATIONS FOR ADULTS

Categorized as: Immunizations
Description: Adult flu shots, pneumonia, tetanus, Hepatitis B, and MMR inoculations offered.

At Site: GENERATIONS FAMILY HEALTH CENTER - DANIELSON

By appointment only; 860-774-7501
Answering service after
hours - Voice:

Address: 42 Reynolds Street, Danielson, CT 06239
Voice: 860-774-7501 By appointment only; Answering service after hours

At Site: GENERATIONS FAMILY HEALTH CENTER - NORWICH

By appointment only - 860-885-1308
Voice:

Address: 330 Washington Street, Norwich, CT 06360
Voice: 860-885-1308 By appointment only

At Site: GENERATIONS FAMILY HEALTH CENTER - PUTNAM

By appointment only; 860-963-7917
Answering service after
hours - Voice:

Address: 202 Putnam Street, Putnam, CT 06260
Voice: 860-963-7917 By appointment only; Answering service after hours

■ *Agency: GLBTQ DOMESTIC VIOLENCE PROJECT*

Program: Southern New England Regional Hotline

Categorized as: Domestic Violence Hotlines
Description: 24 hr/7 days hotline offers crisis intervention, information and assistance with finding

additional resources for the GLBTQ community in abusive relationships in Connecticut, Massachusetts and Rhode Island.

At Site: GLBTQ DOMESTIC VIOLENCE PROJECT

24 hr/7 days - Hotline: 800-832-1901

Address: 955 Massachusetts Avenue, Cambridge, MA 02139

Voice: 617-354-6056

Agency: GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT**Program: Career Center**

Categorized as: Career Counseling; Job Finding Assistance; Prejob Guidance

Description: Career Center is designed for the unemployed and underemployed and provides one-on-one assistance from a career counselor to individuals. Services includes help with resume writing, networking, access to local job postings, use of computers, telephones and fax machines, referrals to education and community support services, help with interviewing skills and weekly information sessions on a variety of topics. Upon registering with the center, an individual becomes a "Goodwill Member for life", providing them with lifetime access to support services.

At Site: GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT - DANIELSON CAREER CENTER

Voice: 860-774-0085

Address: 161 Broad Street, Danielson, CT 06239

Voice: 860-774-0085

At Site: GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT - HARTFORD CAREER CENTER

Voice: 860-856-2301

Address: 315 New Park Avenue, Hartford, CT 06106

Voice: 860-856-2301

At Site: GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT - NEWINGTON CAREER CENTER

Voice: 860-665-0881

Address: 45 Costello Road, Newington, CT 06111

Voice: 860-665-0881

■ *Agency: GREYHOUND BUS LINES*

Program: TRANSPORTATION

Categorized as: Local Bus Services
Description: Provides bus transportation to points throughout the United States.

At Site: GREYHOUND BUS LINES

English Fare and schedule information - Voice: 800-231-2222
Address: PO Box 660691, Dallas, TX 75266
Voice: 800-752-4841 Assistance for people with disabilities

■ *Agency: HERO 2 HIRED (H2H) JOB PORTAL*

Program: JOB FINDING ASSISTANCE/PREJOB GUIDANCE

Categorized as: Job Finding Assistance; Prejob Guidance; Job Finding Assistance; Prejob Guidance
Description: Website helps connect military trained job seekers with a job matched to their skills and talents.

At Site: HERO 2 HIRED (H2H) JOB PORTAL

Address 2400 Army Pentagon, Washington, DC 203102400

Agency: HOLY FAMILY HOME AND SHELTER**Program: HOMELESS SHELTER: FAMILIES**

Categorized as: Homeless Shelter
Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.
 Emergency shelter for single mothers with children and pregnant women who are at least six months pregnant (NO OTHER SINGLE ADULTS), during periods of emergency, dislocation, crisis or hardship; intake hours: M-F: 9am-5pm. Length of stay may vary, but is usually 60 days with extensions possible. Support services include budgeting, parenting workshops, nutritional information, housing search assistance, access to computers and the Internet, and transportation. There is an after school homework club with an educational coordinator assisted by volunteers and tutors.
 *Shelter is wheelchair accessible
 *Shelter accepts pregnant women who are at least six months pregnant
 *Shelter accepts women with new born infants
 *Shelter does NOT accept men with children

At Site: HOLY FAMILY HOME AND SHELTER

Voice: 860-423-7719

Address: 88 Jackson Street, Willimantic, CT 06226
Voice: 860-423-7719

■ **Agency: HOME & COMMUNITY HEALTH SERVICES**

Program: Flu Clinics

Categorized as: Immunizations
Description: Offers flu clinics.

At Site: HOME & COMMUNITY HEALTH SERVICES

Voice: 860-763-7600

Address: 101 Phoenix Avenue, Enfield, CT 06082
Voice: 860-763-7600

■ **Agency: INTERCOMMUNITY, INC.**

Program: Primary Care Services

Categorized as: Community Clinics; Outpatient Health Facilities
Description: Primary care services are provided to all clients in Connecticut, regardless of ability to pay or life situation. Services include, but are not limited to: bloodwork, vaccinations, physical exams for adults and children, GYN exams, sick visits, medication management, and patient education and materials. Referrals are also made to community providers providing specific services including, but not limited to: dental, vision and OB/GYN. Hours: M-Th: 8am-8pm; F: 8am-5pm.

At Site: INTERCOMMUNITY, INC.

Address 281 Main Street, East Hartford, CT 061181883

■ **Agency: INTERFAITH COUNSELING SERVICES**

Program: PASTORAL COUNSELING

Categorized as: Pastoral Counseling; General Counseling Services; Substance Abuse Counseling
Description: Faith based counseling service provides therapy for marriage/relationship problems, chemical dependency, self development, issues of personal identity, loneliness, work pressure, spiritual crises, and loss of a loved one. Counseling sites are located in Columbia, Lebanon, Madison, Mystic, New London, and Griswold.

At Site: INTERFAITH COUNSELING SERVICES

Voice: 866-659-6051

Address: PO Box 517, Jewett City, CT 06351
Voice: 866-659-6051

■ *Agency: JOHNSON MEMORIAL HOSPITAL*

Program: Travel and Routine Immunization Program

Categorized as: Vaccine Information; Immunizations
Description: Immunization available for such diseases as cholera, yellow fever, Japanese encephalitis and more. Various educational materials, featuring tips on safe, healthy travel are also provided.

At Site: JOHNSON MEMORIAL HOSPITAL - JOHNSON OCCUPATIONAL MEDICINE CENTER

Voice: 860-763-7668
Address: 140 Hazard Avenue, Enfield, CT 06082
Voice: 860-763-7668

■ *Agency: LABOR, STATE OF CONNECTICUT DEPARTMENT OF*

Program: Apprenticeship Training Program

Categorized as: Job Training Formats
Description: Apprenticeship training programs provide on-the-job training with related classroom instruction to prepare workers for skilled industry related jobs. Programs are operated by private industry, employer or labor/management sponsored companies who train workers in construction, manufacturing and service sector positions. Training programs range from one to six or more years and wages are earned while in the training program. A certificate is provided by the sponsors upon completion of the program.

At Site: LABOR, STATE OF CONNECTICUT DEPARTMENT OF - OFFICE OF APPRENTICESHIP AND TRAINING PROGRAM

Voice: 860-263-6087
Address: 200 Folly Brook Boulevard, Wethersfield, CT 06109
Voice: 860-263-6087

Program: CT.JOBS/CT's Electronic Job Bank

Categorized as: Job Finding Assistance
Description: CT Job Central lists current job openings posted by Connecticut businesses. Job seekers may search for job openings or post resumes online for prospective employers to view. Website also has links to other job search information.

At Site: LABOR, STATE OF CONNECTICUT DEPARTMENT OF

Address 200 Folly Brook Boulevard, Wethersfield, CT 061091114

■ *Agency: LABOR, UNITED STATES DEPARTMENT OF -*

Program: CAREER EXPLORATION/JOB TRAINING/JOB FINDING ASSISTANCE/INFORMATION LINES

Categorized as: Information Lines; Job Finding Assistance; Job Training Formats; Career Exploration
Description: CareerOneStop is a U.S. Department of Labor-sponsored website, www.careeronestop.org, that offers career resources and workforce information to job seekers, students, businesses, and workforce professionals. It includes America's Career InfoNet which helps individuals explore career opportunities to make informed employment and education choices. The website, www.careerinfonet.org, provides user-friendly occupation and industry information, salary data, career videos, education resources, self-assessment tools, career exploration assistance, and other resources. America's Service Locator connects individuals to employment and training opportunities available at local One-Stop Career Centers. The website, www.servicelocator.org, provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.

At Site: LABOR, UNITED STATES DEPARTMENT OF - CAREERONESTOP WEBSITES

Call for help with website - Voice: 877-348-0502

Address: (n/a), Washington, DC 20210
Voice: 877-348-0502 Call for help with website

■ *Agency: LIFELINX CORPORATION*

Program: Relapse Prevention Program

Categorized as: Substance Abuse Counseling
Description: Statewide drug/alcohol relapse prevention program provides peer support services for people new to recovery by volunteers that are further in the treatment continuum.

At Site: LIFELINX CORPORATION

Voice: 203-483-0399
Address: 2785 Boston Post Road, Guilford, CT 064371357
Voice: 203-483-0399

■ *Agency: LOVE IS RESPECT WEBSITE*

Program: National Dating Abuse Helpline

Categorized as: Domestic Violence Hotlines
Description: The National Dating Abuse Helpline and website, www.loveisrespect.org, provides help for teens experiencing dating abuse. The website offers a chat room where teens can write and receive immediate, one-on-one assistance from trained advocates. The helpline is staffed 24 hours/7 days.

At Site: LOVE IS RESPECT WEBSITE

National Dating Abuse Helpline - Voice: 866-331-9474

Address: (n/a), Dallas, TX 75202

Voice: 866-331-9474 National Dating Abuse Helpline

■ *Agency: MANCHESTER MEMORIAL HOSPITAL*

Program: ADOLESCENT/YOUTH/SUBSTANCE ABUSE COUNSELING

Categorized as: Adolescent/Youth Counseling; Substance Abuse Counseling

Description: Offers individual therapy, family therapy, group therapy, substance abuse evaluation and substance abuse groups to adolescents ages 12 through 18 (18 if still in high school).

At Site: MANCHESTER MEMORIAL HOSPITAL - CHILD AND ADOLESCENT OUTPATIENT SERVICES

Voice: 860-647-6827

Address: 71 Haynes Street, Manchester, CT 06040

Voice: 860-647-6827

Program: Partial Hospital and Intensive Outpatient Program (IOP)

Categorized as: Psychiatric Day Treatment

Description: Psychiatric Partial Hospital and Intensive Outpatient Program for adolescents ages 12-18 (18 if still in high school). Accepts dual diagnosis. Both programs include a variety of therapeutic modalities, including individual and family sessions, group therapy, DBT skills groups, substance abuse groups and functioning therapy groups.

At Site: MANCHESTER MEMORIAL HOSPITAL - CHILD AND ADOLESCENT OUTPATIENT SERVICES

Voice: 860-647-6827

Address: 71 Haynes Street, Manchester, CT 06040

Voice: 860-647-6827

Program: PSYCHIATRIC DAY TREATMENT: ADULT

Categorized as: Psychiatric Day Treatment

Description: Psychiatric Partial Hospital and Intensive Outpatient Programs for adults ages 18+.

At Site: MANCHESTER MEMORIAL HOSPITAL - ADULT AMBULATORY BEHAVIORAL HEALTH SERVICES

Voice: 860-533-3434

Address: 150 North Main Street, Manchester, CT 06040

Voice: 860-533-3434

Program: PSYCHIATRIC EMERGENCY ROOMS

Categorized as: Psychiatric Emergency Room Care

Description: Emergency psychiatric care through emergency room.

At Site: MANCHESTER MEMORIAL HOSPITAL - EMERGENCY DEPARTMENT

Voice: 860-647-4777

Address: 71 Haynes Street, Manchester, CT 06040

Voice: 860-647-4777

■ *Agency: MANSFIELD, TOWN OF*

Program: IMMUNIZATIONS FOR ADULTS

Categorized as: Immunizations

Description: Flu clinics are offered in the fall.

At Site: MANSFIELD, TOWN OF - SENIOR CENTER

Voice: 860-429-0262

Address: 303 Maple Road, Storrs Mansfield, CT 06268

Voice: 860-429-0262

■ *Agency: MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF*

Program: Employment Practices Improvement Collaborative (EPIC)

Categorized as: Prejob Guidance; Job Training Formats

Description: Free interactive on-line courses are available for job seekers with barriers to employment. Modules specifically designed for people in recovery, geared toward re-entry, and for job-seekers with a spotty employment history. For facilitators there is information in the Facilitator Guide about Evidence-Based Supported Employment, Motivational Interviewing, Cover letter and Resume Development and Supporting Job Seekers through Stages of Change.

At Site: MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - EMPLOYMENT SERVICES

Contact: Linda Guillorn - 860-418-6732

Voice:

Address: 410 Capitol Avenue, Hartford, CT 06134

Voice: 860-418-6821 Mental Health Services

Program: Project for Addictions Cultural Competency Training Program (PACCT)

Categorized as: Job Training Formats
Description: Recruitment and training program provides 18 weeks of Information and guidance to train for a career in counseling persons with addictions. The goal of the program is to increase the number of qualified addiction counselor candidates who represent historically under-represented groups such as Latino, African Origin, Asian Americans, and Native Americans.

At Site: MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - OFFICE OF MULTICULTURAL HEALTHCARE EQUALITY

Voice: 860-418-6975
Address: 410 Capital Avenue, Hartford, CT 06134
Voice: 860-418-6975

■ *Agency: NARCOTICS ANONYMOUS, CONNECTICUT REGION*

Program: DRUG DEPENDENCY SUPPORT GROUPS

Categorized as: Drug Dependency Support Groups; Drug Dependency Support Groups
Description: Self help organization follows the 12 step model in support groups for people in all stages of recovery from drug abuse. Support groups meet throughout Connecticut.

At Site: NARCOTICS ANONYMOUS, CONNECTICUT REGION

Voice: 800-627-3543
Address: PO Box 1817, Meriden, CT 06450
Voice: 800-627-3543

■ *Agency: NATCHAUG HOSPITAL*

Program: Partial Hospital/Intensive Outpatient Program (IOP)

Categorized as: Psychiatric Day Treatment; Psychiatric Day Treatment
Description: Partial hospital and intensive outpatient programs for children, adolescents, and adults. Partial hospital program provides structured, comprehensive treatment, including group, individual, and family therapy for people who are able to live at home while receiving treatment. Intensive outpatient program is for people who require more structure, supervision and hours of treatment than traditional one-hour weekly therapy sessions, but who do not need the intensity of a partial hospital program. Children and adolescent partial and intensive outpatient programs are located at the Joshua Centers in Danielson, Enfield, Groton, Mansfield, Norwich and Old Saybrook. Adult partial hospital and intensive outpatient programs are located at Care Plus in Groton, Sachem House in Mansfield, Quinebaug Day Treatment in Dayville, and RiverEast Day Treatment in Vernon.

At Site: NATCHAUG HOSPITAL

24 hr/7 days - Voice: 800-426-7792
Address: 189 Storrs Road, Mansfield Center, CT 06250

Voice: 800-426-7792 24 hr/7 days

At Site: NATCHAUG HOSPITAL - JOSHUA CENTER - NORTHEAST

Voice: 860-779-2101

Address: 934 North Main Street, Danielson, CT 06239

Voice: 860-779-2101

At Site: NATCHAUG HOSPITAL - SACHEM HOUSE

Voice: 860-456-1311

Address: 189 Storrs Road, Mansfield Center, CT 06250

Voice: 860-456-1311

At Site: NATCHAUG HOSPITAL - JOSHUA CENTER - THAMES VALLEY

Voice: 860-823-5320

Address: 11A Stott Avenue, Norwich, CT 06360

Voice: 860-823-5320

At Site: NATCHAUG HOSPITAL - RIVEREAST DAY HOSPITAL AND TREATMENT CENTER

Voice: 860-870-0119

Address: 428 Hartford Turnpike, Vernon, CT 06066

Voice: 860-870-0119

At Site: NATCHAUG HOSPITAL - QUINEBAUG DAY TREATMENT PROGRAM

Address: 11 Dog Hill Road, Dayville, CT 06241

Voice: 860-779-0321

At Site: NATCHAUG HOSPITAL - JOSHUA CENTER - ENFIELD

Voice: 860-749-2243

Address: 72 Shaker Road, Enfield, CT 06082

Voice: 860-749-2243

Program: PSYCHIATRIC EMERGENCY ROOMS

Categorized as: Psychiatric Emergency Room Care

Description: 24 hour service includes telephone triage, face-to-face psychiatric evaluation and disposition planning, completion of a clinical services evaluation, consultation with a primary health care professional, consultation with insurance or managed care company, and scheduling of appointments for outpatient care and/or admission to inpatient treatment.

At Site: NATCHAUG HOSPITAL

24 hr/7 days - Voice: 800-426-7792

Address: 189 Storrs Road, Mansfield Center, CT 06250

Voice: 800-426-7792 24 hr/7 days

Program: Young Adult Program: Partial Hospital/Intensive Outpatient Program (IOP)

Categorized as: Psychiatric Day Treatment; Substance Abuse Day Treatment

Description: Program for young adults ages 18 to 25 who are dealing with mental illness issues, occupational or educational problems, relationships issues, family conflict, addictions or other influences that interfere with their day-to-day functioning. Program runs Monday through Friday during the afternoon. The length of treatment generally runs six to eight weeks depending on the individual needs of the patient. Patients are encouraged to include anyone who will be a support to them throughout treatment. Program meets in Dayville, Groton, and Mansfield.

At Site: NATCHAUG HOSPITAL

24 hr/7 days - Voice: 860-456-1311

Address: 189 Storrs Road, Mansfield Center, CT 06250

Voice: 800-426-7792 24 hr/7 days

■ *Agency: NATIONAL DOMESTIC VIOLENCE HOTLINE*

Program: DOMESTIC VIOLENCE HOTLINES

Categorized as: Domestic Violence Hotlines

Description: National hotline provides domestic violence crisis intervention and referrals to local domestic violence service providers. Connecticut domestic violence intervention and shelter can be reached by calling 888-774-2900 or 844-831-9200 (Spanish).

At Site: NATIONAL DOMESTIC VIOLENCE HOTLINE

(800-799-SAFE) - Voice: 800-799-7233

Address: Texas Council on Family Violence, Austin, TX 78716

Voice: 800-799-7233 (800-799-SAFE)

■ *Agency: NATIONAL SEXUAL VIOLENCE RESOURCE CENTER*

Program: Information on Sexual Assault Crisis Centers Nationwide

Categorized as: Information Clearinghouses; Sexual Assault Hotlines

Description: Offers information on sexual assault violence, including referral information on sexual assault crisis centers nationwide.

At Site: NATIONAL SEXUAL VIOLENCE RESOURCE CENTER**Voice:** 877-739-3895**Address:** 123 North Enola Drive, Enola, PA 17025**Voice:** 877-739-3895■ **Agency: NATIONAL SUICIDE PREVENTION LIFELINE****Program: SUICIDE PREVENTION HOTLINES****Categorized as:** Suicide Prevention Hotlines**Description:** National suicide prevention hotline offers crisis intervention counseling. Toll free number, 1-800-273-TALK, links callers to nearest crisis center. The service is available in all fifty states and Puerto Rico. In Connecticut calling 1-800-273-TALK reaches the Wheeler Clinic with a roll-over to 2-1-1 Connecticut if Wheeler's lines are busy.

To find crisis centers in other states:

1. Go to <http://www.suicidepreventionlifeline.org/>
2. Click on Crisis Centers
3. Click on Crisis Center Locator
4. Enter zip code or state

At Site: NATIONAL SUICIDE PREVENTION LIFELINE**(800-273-TALK) - Hotline:** 800-273-8255**Address:** (n/a), New York, NY 10012**Voice:** 888-628-9454 Espanol/Spanish**Program: Veterans Hotline****Categorized as:** Suicide Prevention Hotlines; Suicide Prevention Hotlines**Description:** 24/7 suicide hotline sponsored by the U.S. Dept. of Veterans Affairs provides mental health intervention services, including immediate intervention, or linkage to mental health services and suicide prevention coordinators at every local VA facility in the United States.**At Site: NATIONAL SUICIDE PREVENTION LIFELINE****(800-273-TALK) Veterans press 1 - Hotline:** 800-273-8255 ext. 1**Address:** (n/a), New York, NY 10012**Voice:** 888-628-9454 Espanol/Spanish■ **Agency: NEW ENGLAND FARM WORKERS' COUNCIL****Program: JOB FINDING ASSISTANCE****Categorized as:** Job Finding Assistance**Description:** Links migrant and seasonal farm workers with employment opportunities other than seasonal farming. Also, agency reimburses employers up to half of wages paid during

a 3-6 month training period.

At Site: NEW ENGLAND FARM WORKERS' COUNCIL

Voice: 860-293-2552

Address: 56 Arbor Street, Hartford, CT 06106

Voice: 860-293-2552

Program: JOB TRAINING

Categorized as: Job Training Formats

Description: Job training for migrant and seasonal farm workers who seek new skills and occupations.

At Site: NEW ENGLAND FARM WORKERS' COUNCIL

Voice: 860-293-2552

Address: 56 Arbor Street, Hartford, CT 06106

Voice: 860-293-2552

Agency: NORTHEASTERN CONNECTICUT TRANSIT DISTRICT

Program: TRANSPORTATION

Categorized as: Local Bus Services; Senior Ride Programs; Medical Appointments Transportation

Description: Runs a deviated fixed route transit service within Brooklyn, Canterbury, Eastford, Killingly, Plainfield, Pomfret, Putnam, Thompson, Union and Woodstock on Monday through Sunday from 7:30am to 5pm. All buses are wheel chair accessible. Buses will stop at local physicians' offices for medical appointments.

OTHER INFORMATION:

With a deviated-fixed route service, a bus stops at fixed points and keeps to a timetable but can deviate its course between two stops to go to a specific location for a pre-scheduled request. After deviating from the route, buses return to the same point to continue their run. Deviated-fixed route service requires twenty-four advance reservations.

At Site: NORTHEASTERN CONNECTICUT TRANSIT DISTRICT

Voice: 860-774-3899

Address: 125 Putnam Pike, Dayville, CT 06241

Voice: 860-774-3902 Reservations

■ **Agency: *NORTHWEST REGIONAL WORKFORCE INVESTMENT BOARD***

Program: H-1B Technical Skills Training

Categorized as: Job Training Formats

Description: Offers mid-level skills training in Information Technology/Healthcare IT and Advanced Manufacturing for adults unemployed for at least six months or currently underemployed (for example, working part time). Information Technology Training also offered (Web Tech, Health Information Management, Long-term Healthcare Management, Healthcare IT).

OTHER INFORMATION:

Auxiliary aids and services are available on request to individuals with disabilities

At Site: NORTHWEST REGIONAL WORKFORCE INVESTMENT BOARD

Contact: Alicia Thompson - Voice: 203-574-6971 ext. 459

Address: 249 Thomaston Avenue, Waterbury, CT 06702
Voice: 866-683-1682 Mortgage Crisis Job Training Program

Agency: PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF

Program: AMNESTY/PARDON ASSISTANCE

Categorized as: Pardon/Amnesty Assistance

Description: State agency may grant paroles, pardons and commutation of sentences to eligible convicted offenders. The Board meets eight times each year to consider non-inmate pardon applications. During the May and November meetings current offenders/inmate applications are considered by the Board. The Pardons process is divided into two categories based on applicant status. Categories include: current offenders (inmates, probationers and parolees) and Ex-Offender/Non-Inmate (persons who have already completed their sentence and/or period of supervision).

For a complete listing of instructions, visit the Board of Pardons and Paroles website

At Site: PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF

Pardons unit - Voice: 203-805-6643

Address: 55 West Main Street, Waterbury, CT 06702
Voice: 203-805-6643 Pardons unit

■ **Agency: PATRICK'S ACADEMY**

Program: Patrick's Training and Development Center

Categorized as: Job Training Formats

Description: Offers technical and non-technical job training classes for adults. Subject areas include business courses, computer certification, Green LEED training, food services, and health and safety courses.

At Site: PATRICK'S ACADEMY

Toll free - Voice: 866-920-0769

Address: 99 Pratt Street, Hartford, CT 06103

Voice: 866-920-0769 Toll free

■ *Agency: PERCEPTION PROGRAMS*

Program: Outpatient Adolescent Substance Abuse Treatment

Categorized as: Substance Abuse Counseling

Description: Substance abuse treatment and evaluation services for adolescents who are at risk for substance abuse or are substance abusers, inclusive of nicotine. Services include individual counseling, group therapy, and community services.

At Site: PERCEPTION PROGRAMS - RIGHT TURN

Voice: 860-450-0151

Address: 54 North Street, Willimantic, CT 06226

Voice: 860-450-0151

At Site: PERCEPTION PROGRAMS - RIGHT TURN SATELLITE OFFICE - DANIELSON

Central Intake - Voice: 860-450-0151

Address: 13 Water Street, Danielson, CT 06239

Voice: 860-450-0151 Central Intake

Program: SUBSTANCE ABUSE COUNSELING: ADULTS

Categorized as: Substance Abuse Counseling

Description: Individual, group, family, and psycho-educational outpatient counseling for substance abusers and their families. Specialized services include a women's group (accepts women who are pregnant), a relapse prevention group, and Spanish language substance abuse counseling. Services are available to people who have a dual diagnosis of substance abuse and mental illness. An Intensive Outpatient Program is also available.

At Site: PERCEPTION PROGRAMS - NEW PERCEPTIONS

Voice: 860-450-0151

Address: 54 North Street, Willimantic, CT 06226

Voice: 860-450-0151

At Site: PERCEPTION PROGRAMS - NEW PERCEPTIONS SATELLITE OFFICE - DANIELSON

Central Intake - Voice: 860-450-0151

Address: 13 Water Street, Danielson, CT 06239

Voice: 860-450-0151 Central Intake

■ *Agency: PETER PAN/BONANZA BUS LINES*

Program: BUS SERVICES**Categorized as:** Local Bus Services**Description:** Bus line provides bus transportation to destinations in New England, New York, New Jersey, Pennsylvania, Maryland and Washington, DC.**At Site: PETER PAN/BONANZA BUS LINES****Bonanza Bus Lines -
Voice:** 888-751-8800**Address:** PO Box 1776, Springfield, MA 011021776**Voice:** 800-343-9999 Peter Pan Bus Lines**■ Agency: *PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND*****Program: HEALTH SCREENING/DIAGNOSTIC SERVICES****Categorized as:** Immunizations; Health Screening/Diagnostic Services**Description:** Reproductive health screenings and testing for men and women. Services may include Hepatitis B vaccinations, Tuberculosis testing, blood pressure screening, and cholesterol tests. Specialized services for women include Pap tests, breast exams and HPV vaccinations.**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - DANIELSON****Voice:** 860-774-0533**Address:** 87 Westcott Road, Danielson, CT 06239**Voice:** 860-774-0533**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - HARTFORD - NORTH END****Voice:** 860-728-0203**Address:** 1229 Albany Avenue, Hartford, CT 06112**Voice:** 860-728-0203**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - MANCHESTER****Voice:** 860-643-1607**Address:** 319 Main Street, Manchester, CT 06040**Voice:** 860-643-1607**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - MERIDEN****Voice:** 203-238-0542**Address:** 26 Women's Way, Meriden, CT 06451

Voice: 203-238-0542

At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - NORWICH

Call for hours - Voice: 860-889-5211

Address: 12 Case Street, Norwich, CT 06360

Voice: 860-889-5211

At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - WILLIMANTIC

Voice: 860-423-8426

Address: 1548 West Main Street, Willimantic, CT 06226

Voice: 860-423-8426

■ *Agency: POMFRET, TOWN OF*

Program: FOOD PANTRIES

Categorized as: Food Pantries

Description: Food pantry for residents of any age in need open M: 5:30-6:30pm and T: 11:30am-12:30pm. Call for an appointment.

At Site: POMFRET, TOWN OF - SENIOR CENTER

Voice: 860-928-7459

Address: 207 Mashamoquet Road, Pomfret Center, CT 06259

Voice: 860-928-7459

■ *Agency: PROJECT NORTHEAST*

Program: FOOD PANTRIES

Categorized as: Food Pantries

Description: Distributes food to individuals and families in need from the basement of St. Mary's Church.

At Site: PROJECT NORTHEAST

Voice: 860-928-4078

Address: 81 Church Street, Putnam, CT 06260

Voice: 860-928-4078

■ *Agency: PROJECT PIN*

Program: FOOD PANTRIES

Categorized as: Food Pantries
Description: Food pantry provides five days of food, including some perishables, to individuals and families in a financial crisis. Individual households are eligible for food one time each month. Walk-in only. Hours: M: 10-11:30am; W: 5-6:30pm; F: 1-2:30pm.

At Site: PROJECT PIN

Voice: 860-564-5591
Address: 120 Prospect Street, Moosup, CT 06354
Voice: 860-564-5591

■ *Agency: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF*

Program: Connecticut Immunization Registry and Tracking System (CIRTS)

Categorized as: Immunizations
Description: CIRTS is a confidential, statewide computerized immunization registry. Children born in Connecticut hospitals are enrolled at birth. The registry identifies children who are late for immunizations; allows medical providers to obtain immunization histories of children who transfer from one practice to another; provides printouts of vaccination histories for day care, camps, and schools; allows parents to obtain records at any time in the future, even if the pediatrician is retired or no longer practicing.

At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - IMMUNIZATION PROGRAM

Voice: 860-509-7929
Address: 410 Capitol Avenue, Hartford, CT 061340308
Voice: 860-509-7929

Program: Connecticut Vaccine Program (CVP)

Categorized as: Immunizations
Description: The Connecticut Vaccine Program is Connecticut's childhood vaccination program. It ensures all children in the state get the vaccinations they need, when they need them, to stay healthy. The program can assist individuals with finding a health care provider enrolled in the Connecticut Vaccine Program (CVC) throughout the state.

How the Program Works:

The state buys vaccine at the lowest possible price through a government contract, and gives the vaccines at no cost to clinics, private doctors, and other health care providers. These providers then vaccinate children without charging patients for the cost of the vaccine (health care providers may still charge an administration fee). Without this program, some insurance companies may not cover the full cost of vaccine, making it too expensive for some families.

These vaccines include the influenza (flu), hepatitis A and others.

At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - IMMUNIZATION PROGRAM

Voice: 860-509-7929

Address: 410 Capitol Avenue, Hartford, CT 061340308

Voice: 860-509-7929

Program: EMT Training Site List

Categorized as: Job Training Formats

Description: Office of Emergency Services approves EMT training course outlines, and can provide the list of certified trainers to interested persons. The list of trainers is also available on the DPH Web site, in the Publications/Statistics section.

At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - EMERGENCY MEDICAL SERVICES

Licensing/Certification/Rate Setting/Complaints - Voice: 860-509-7975

Address: 410 Capitol Avenue, Hartford, CT 061340308

Voice: 860-509-7975 Licensing/Certification/Rate Setting/Complaints

Program: Lists of CNA Training Sites and LPN Training Sites

Categorized as: Job Training Formats

Description: Maintains lists of Certified Nurses' Aide training programs and Licensed Practical Nurse training programs, and will mail the lists to interested callers.

Website list of CNA training programs in Connecticut:

<http://www.ct.gov/dph/cwp/view.asp?a=3120&q=387686>

Website list of LPN training programs in Connecticut:

<http://www.ct.gov/dph/cwp/view.asp?a=3143&q=388916>

At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - CERTIFIED NURSES AIDE (CNA)/LICENSED PRACTICAL NURSE (LPN) TRAINING

To ask for a list of CNA training programs in CT - Voice: 860-509-7400

Address: 410 Capitol Avenue, Hartford, CT 061340308

Voice: 860-509-7400 To ask for a list of CNA training programs in CT

Program: Seasonal Influenza General Information

Categorized as: Immunizations; Immunizations

Description: Department of Public Health has general information on the seasonal flu at www.ct.gov/dph. Also, if people are looking for a flu vaccine, they can go to <http://flushot.healthmap.org/> to find a clinic near them.

■ *Agency: QUINEBAUG VALLEY COMMUNITY COLLEGE*

Program: STRIDE Program for Incarcerated Mothers and Fathers**Categorized as:** Ex-Offender Reentry Programs**Description:** STRIDE (Skills, Transition, Respect, Integrity, Direction, Employment) is a state funded transitional support workforce development program operating within the Quinebaug Valley Community College's Community engagement Department. The STRIDE Program serves a targeted group of incarcerated men and women, both pre- and post-release, from four correctional facilities in Connecticut: Bridgeport Correctional Center in Bridgeport; Niantic Annex Correctional Institution in Niantic; York Correctional Institution in Niantic; and Corrigan-Radgowski Correctional Center in Uncasville.

STRIDE is designed to provide participants with job readiness, job search, job placement, and job retention skills and support that will promote access to higher paying, personally relevant jobs.

Participants receive one-on-one counseling and group support as well as pre and post-release case management services. In addition, community transition plans address barriers and needs regarding housing, transportation, clothing and family reunification.

OTHER INFORMATION:

The class curriculum and post-release services are collaboratively designed to assist the men and women in successfully re-entering the workforce upon release and to resume their parental roles. STRIDE is a collaborative effort of Connecticut's state legislators and the Connecticut Departments of Correction, Labor, and Social Services Welfare to Work Initiative.

At Site: QUINEBAUG VALLEY COMMUNITY COLLEGE - STRIDE PROGRAM**Voice:** 860-932-4080**Address:** 742 Upper Maple Street, Danielson, CT 06239**Voice:** 860-932-4080■ **Agency: REFORMERS UNANIMOUS - GLASTONBURY****Program: GENERAL ADDICTIONS/DEPENDENCIES SUPPORT GROUPS****Categorized as:** General Addictions/Dependencies Support Groups; Alcohol Dependency Support Groups; Drug Dependency Support Groups**Description:** Faith based support group for adults with any type of addiction or a "stubborn habit" meets every Friday night at 7pm at the Glastonbury Baptist Church, 330 Naubuc Avenue in Glastonbury.**At Site: REFORMERS UNANIMOUS - GLASTONBURY****Voice:** 860-371-4884**Address:** Glastonbury Baptist Church, Glastonbury, CT 06033■ **Agency: REWARDING WORK RESOURCES****Program: PERSONAL CARE/JOB FINDING ASSISTANCE****Categorized as:** Job Finding Assistance; Personal Care

Description: Website and call center provide a resource for older adults and people with disabilities and their families. The website provides listings of personal care assistants and direct support workers. The website and call center also provide help for people looking for jobs as PCAs or direct support providers. Potential employees are listed on the website where potential employers can find them (access is restricted to persons with a secure password). Information for employers and workers, including job resources, are listed by state (Connecticut, Massachusetts, Rhode Island, Vermont and New Jersey).

At Site: REWARDING WORK RESOURCES

(866-211-WORK) For caregiver/workers to complete application - Voice: 866-211-9675

Address: 52 Babcock Street, Brookline, MA 02446
Voice: 866-212-9675 (866-212-WORK) For consumer/employers and workers

■ *Agency: RHODE ISLAND/CONNECTICUT INDIAN COUNCIL*

Program: CAREER COUNSELING/JOB FINDING ASSISTANCE/PREJOB GUIDANCE

Categorized as: Job Finding Assistance; Prejob Guidance; Career Counseling
Description: A WIA case manager provides educational testing and a career assessment and helps clients develop an Individualized Employment Plan (IEP). Case managers also provide job search and placement assistance and follow-up services.

At Site: RHODE ISLAND/CONNECTICUT INDIAN COUNCIL

Voice: 860-535-1277
Address: 165 State Street, New London, CT 06320
Voice: 860-535-1277

■ *Agency: ROCKVILLE GENERAL HOSPITAL*

Program: PSYCHIATRIC EMERGENCY ROOMS

Categorized as: Psychiatric Emergency Room Care
Description: Emergency treatment for all aspects of mental illness.

At Site: ROCKVILLE GENERAL HOSPITAL - EMERGENCY ROOM

Voice: 860-872-0501
Address: 31 Union Street, Vernon, CT 06066
Voice: 860-872-0501

■ *Agency: SAINT MARY'S CHURCH FOOD PANTRY*

Program: FOOD PANTRIES**Categorized as:** Food Pantries**Description:** Food distributed twice a month to individuals and families referred by TVCCA. Individuals or families receive a one week (21 meals) supply of food selected by the client (limited to two times/month). The distribution of food occurs on the second and fourth Tuesday of the month, 10-11am and 3-4pm.**At Site: SAINT MARY'S CHURCH FOOD PANTRY****St. Mary's Church -
Voice:** 860-376-2044**Address:** 34 North Main Street, Jewett City, CT 06351**Voice:** 860-376-2044 St. Mary's Church■ *Agency: SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER***Program: FOOD PANTRIES****Categorized as:** Food Pantries**Description:** Free or low cost food for needy persons who have had a disruption in income. The food pantry provides a 7-day supply of food one time over a two month period.**At Site: SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER****Voice:** 860-423-0977**Address:** 316 Pleasant Street, Willimantic, CT 06226**Voice:** 860-423-0977■ *Agency: SECULAR ORGANIZATIONS FOR SOBRIETY***Program: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS****Categorized as:** Health/Disability Related Support Groups; Mental Health Related Support Groups; Weight Related Support Groups; Alcohol Dependency Support Groups; Drug Dependency Support Groups**Description:** Self empowerment program for people in recovery from alcohol/drug addictions, and compulsive eating and are uncomfortable with the spiritual content of 12 step programs. Program maintains that sobriety is a separate issue from religion or spirituality.**At Site: SECULAR ORGANIZATIONS FOR SOBRIETY****Address:** 4773 Hollywood Boulevard, Hollywood, CA 90027**Voice:** 323-666-4295

■ *Agency: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF*

Program: Emergency Housing Program for Cash Recipients

Categorized as: Homeless Shelter

Description: (CASH RECIPIENTS -ONE TIME BENEFIT ONLY!) Social Work Services units at regional DSS offices can provide placement in temporary housing for eligible TFA, SAGA Cash, or State Supplement recipients, for a one time only benefit assistance. Clients can stay in temporary housing for up to 60 days; they are also entitled to moving expenses and 60 days of storage.

At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - NORTHERN REGIONAL OFFICE, HARTFORD

Client Information & Benefits Center Line - Voice: 855-626-6632

Address: 3580 Main Street, Hartford, CT 06120
Voice: 855-626-6632 Client Information & Benefits Center Line

At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - NORTHERN REGIONAL SUB-OFFICE, MANCHESTER

Client Information & Benefits Center Line - Voice: 855-626-6632

Address: 699 East Middle Turnpike, Manchester, CT 06040
Voice: 855-626-6632 Client Information & Benefits Center Line

At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - NORTHERN REGIONAL SUB-OFFICE, WINDHAM/WILLIMANTIC

Client Information & Benefits Center Line - Voice: 855-626-6632

Address: 676 Main Street, Windham, CT 06226
Voice: 855-626-6632 Client Information & Benefits Center Line

At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - SOUTHERN REGIONAL SUB-OFFICE, MIDDLETOWN

Client Information & Benefits Center Line - Voice: 855-626-6632

Address: 117 Main Street Extension, Middletown, CT 06457
Voice: 855-626-6632 Client Information & Benefits Center Line

At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - SOUTHERN REGIONAL SUB-OFFICE, NORWICH

Client Information & Benefits Center Line - Voice: 855-626-6632

Address: 401 West Thames Street, Norwich, CT 06360
Voice: 855-626-6632 Client Information & Benefits Center Line

■ *Agency: STAFFORD, TOWN OF*

Program: SUBSTANCE ABUSE COUNSELING

Categorized as: Substance Abuse Counseling
Description: Outpatient clinic offers counseling and support services for adult or youth substance abusers and their families.

At Site: STAFFORD, TOWN OF - FAMILY SERVICES

Voice: 860-684-4239
Address: 21 Hyde Park Road, Stafford Springs, CT 06076
Voice: 860-684-4239

■ *Agency: TEEG - THOMPSON ECUMENICAL EMPOWERMENT GROUP*

Program: TEEG Food Security

Categorized as: Food Pantries
Description: The food pantry offers food to any community member in an emergency. The monthly distribution program helps individuals and families stretch limited dollars to pay monthly bills and purchase perishable food, while relying on TEEG for staple food items. The pantry is open Tuesdays from 9am-1pm, Wednesdays from 5:30-7:30pm and Fridays from 1-3pm. Appointments are requested, although the pantry distributes food on an emergency basis during business hours.

At Site: TEEG - THOMPSON ECUMENICAL EMPOWERMENT GROUP

Carl Asikanien - Voice: 860-923-3458
Address: 15 Thatcher Road, North Grosvenordale, CT 06255
Voice: 860-923-3458

■ *Agency: TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF*

Program: On-the-Job Training Program

Categorized as: Job Training Formats
Description: Highway and road construction/repair training program offers entry level and apprenticeship on the job training opportunities for minorities, women, and people who

are disadvantaged. DOT takes names and information from applicants and distributes this information to area contractors. The contractor then contacts the applicant for an interview if they have an opening that fits the applicant's interest. Examples of job training opportunities include heavy equipment operator, fence installer, flag person, form setter, guardrail erector, iron worker, painter, pipe layer, laborer, and more.

At Site: TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF

Information - Voice: 860-594-2000

Address: 2800 Berlin Turnpike, Newington, CT 061317546

Voice: 860-594-2000 Information

Program: TRANSPORTATION

Categorized as: Local Rail Services; Local Bus Services

Description: Manages public bus system in Connecticut.

At Site: TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PUBLIC TRANSPORTATION INFORMATION

(877-CT-RIDES) - Voice: 877-287-4337

Address: 2800 Berlin Turnpike, Newington, CT 061317546

Voice: 860-247-5329 ADA Paratransit

■ **Agency: *TREVOR HELPLINE***

Program: SUICIDE PREVENTION HOTLINES

Categorized as: Youth Issues Lines; Suicide Prevention Hotlines; Mental Health Hotlines

Description: National, toll free crisis hotline for gay, lesbian, transgender, and questioning youth available 24 hours a day, seven days a week offers crisis intervention counseling, information, and referrals.

At Site: TREVOR HELPLINE

(866-4-U-TREVOR) - Hotline: 866-488-7386

Address: 8704 Santa Monica Boulevard, West Hollywood, CA 90069

Voice: 310-271-8845 Administrative office

■ **Agency: *UNITED COMMUNITY AND FAMILY SERVICES***

Program: Federally Qualified Health Center (FQHC)

Categorized as: Outpatient Health Facilities; Community Clinics

Description: Health services include diagnosis, treatment and follow-up of illness, physical exams, immunization, counseling for health problems, and information related to health problems. Comprehensive primary and preventive care is provided for people of all

ages regardless of insurance status; however, patients may be billed if unable to pay at time of treatment.

At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER

Voice: 860-892-7042

Address: 47 Town Street, Norwich, CT 063602315

Voice: 860-892-7042

At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER - JEWETT CITY

Voice: 860-376-7040

Address: 70 Main Street, Jewett City, CT 06351

Voice: 860-376-7040

At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER - PLAINFIELD

Voice: 860-822-4938

Address: 120-122 Plainfield Road, Moosup, CT 06354

Voice: 860-822-4938

Program: Pediatric Primary Care

Categorized as: Immunizations; Lead Poisoning Screening; Pediatrics

Description: Well and sick child health care including physical assessments, diagnosis and treatment, health screenings, lead poisoning screenings, and routine immunizations are provided.

At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER

Voice: 860-892-7042

Address: 47 Town Street, Norwich, CT 063602315

Voice: 860-892-7042

At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER - JEWETT CITY

Voice: 860-376-7040

Address: 70 Main Street, Jewett City, CT 06351

Voice: 860-376-7040

At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER - PLAINFIELD

Voice: 860-822-4938

Address: 120-122 Plainfield Road, Moosup, CT 06354

Voice: 860-822-4938

■ *Agency: UNITED SERVICES*

Program: DOMESTIC VIOLENCE SHELTER

Categorized as: Domestic Violence Hotlines; Domestic Violence Hotlines; Domestic Violence Shelters; Spouse/Intimate Partner Abuse Counseling; Temporary Restraining Orders

Description: Victims of domestic violence and their children receive shelter and support from professional counselors and trained volunteers. The hotline provides 24 hour assessment and intervention for people in domestic violence situations, including dating violence. The shelter is for women only, but the program will assist men who are domestic violence victims find safe shelter and also provides counseling and TRO assistance for men.

At Site: UNITED SERVICES

Hotline: 888-774-2900 Statewide Domestic Violence Hotline; 24 hrs/7 days

Address: 1007 North Main Street, Dayville, CT 06241

Hotline: 888-774-2900 Statewide Domestic Violence Hotline

At Site: UNITED SERVICES - WILLIMANTIC OFFICE

Hotline: 888-774-2900 Statewide Domestic Violence Hotline; 24 hrs/7 days

Address: 132 Mansfield Avenue, Willimantic, CT 06226

Voice: 860-456-2261

Program: Emergency Services - Psychiatric Crisis

Categorized as: Suicide Prevention Hotlines; Mental Health Hotlines

Description: Trained clinicians provide emergency mental health services to adults in crisis by phone, in person in an office setting, and in the Windham Hospital Emergency Room. In addition, Emergency Services' clinicians will go to other agency sites or into the community, often with the police, to manage a psychiatric situation. An adult emergency includes occurrences, such as a need for a medication refill or a support call for anxiety, and more acute circumstances, which could be severe depression, suicide threats or hallucinations.

At Site: UNITED SERVICES

Voice: 860-774-2020

Address: 1007 North Main Street, Dayville, CT 06241

Hotline: 888-774-2900 Statewide Domestic Violence Hotline

At Site: UNITED SERVICES - WILLIMANTIC OFFICE

Voice: 860-456-2261

Address: 132 Mansfield Avenue, Willimantic, CT 06226
Voice: 860-456-2261

At Site: UNITED SERVICES - COLUMBIA OFFICE

Voice: 860-228-4480

Address: 233 Route 6, Columbia, CT 06237
Voice: 860-228-4480

Program: JOB TRAINING: PSYCHIATRIC DISABILITIES/SUPPORTED EMPLOYMENT

Categorized as: Job Training Formats; Supported Employment

Description: Vocational Services offers individualized job training which includes prevocational training opportunities at the Lighthouse and Welcome Arms, and a Supported Employment program which works with local employers and workers to provide training and employment opportunities.
Adults with psychiatric or emotional disabilities receive help in choosing, obtaining, and keeping jobs of their choice. Emphasis is on teaching prevocational skills, strengthening good work habits, and developing group and individual job placements in supported and competitive employment.

At Site: UNITED SERVICES - SOCIAL AND VOCATIONAL REHABILITATION PROGRAMS - PUTNAM

Voice: 860-928-6130

Address: 79 Woodstock Avenue, Putnam, CT 06260
Voice: 860-928-6130

At Site: UNITED SERVICES - SOCIAL AND VOCATIONAL REHABILITATION PROGRAMS - WILLIMANTIC

Voice: 860-423-7791

Address: 47 Arnolds Lane, Windham, CT 06226
Voice: 860-423-7791

Program: SUBSTANCE ABUSE COUNSELING

Categorized as: Substance Abuse Counseling

Description: Offers outpatient, individual, group and family treatment for alcoholism, drug addiction, and dual-diagnosis (substance abuse/mental health problems). Concepts and principles of the 12-step recovery programs are integrated in the treatment philosophy.

At Site: UNITED SERVICES

Voice: 860-774-2020

Address: 1007 North Main Street, Dayville, CT 06241
Hotline: 888-774-2900 Statewide Domestic Violence Hotline

At Site: UNITED SERVICES - WILLIMANTIC OFFICE

Voice: 860-456-2261

Address: 132 Mansfield Avenue, Willimantic, CT 06226

Voice: 860-456-2261

At Site: UNITED SERVICES - COLUMBIA OFFICE

Voice: 860-228-4480

Address: 233 Route 6, Columbia, CT 06237

Voice: 860-228-4480

■ *Agency: USA JOBS - FEDERAL JOB INFORMATION CENTER*

Program: JOB FINDING ASSISTANCE

Categorized as: Job Finding Assistance

Description: Provides web-based information about available federal jobs and tests.

At Site: USA JOBS - FEDERAL JOB INFORMATION CENTER

Address (n/a), Washington, DC 20001

■ *Agency: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM*

Program: Flu Shot Clinics

Categorized as: Immunizations

Description: Clinics provide flu shots in West Haven and Newington during the months of October and November for veterans registered with the VA Connecticut Healthcare System. No appointment needed. Bring identification. Vaccine will not be available for non-veterans or family members. Call for schedule of flu shot clinics.

At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM

Voice: 203-932-5711

Address: 950 Campbell Avenue, West Haven, CT 06516

Voice: 877-222-8387 Nat'l # for referral to closest facility & med.benefits info

At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, NEWINGTON CAMPUS

Voice: 860-666-6951

Address: 555 Willard Avenue, Newington, CT 06111

Voice: 860-666-6951

Program: Intensive Outpatient Program (IOP)

Categorized as: Psychiatric Day Treatment

Description: Day treatment programs for veterans with psychiatric disabilities.

At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, ERRERA COMMUNITY CARE CENTER

Voice: 203-479-8000

Address: 114-152 Boston Post Road, West Haven, CT 06516

Voice: 203-479-8000

Program: PSYCHIATRIC EMERGENCY ROOMS

Categorized as: Psychiatric Emergency Room Care

Description: 24 hour, 7 days a week psychiatric evaluation and crisis intervention. Accepts dual diagnosis. Limited beds may be available for veterans with substance addictions but without psychiatric disorders while they attend day programs. Veterans with substance addictions in need of inpatient treatment may be referred to the hospital for screening, intake, detox, treatment and/or referral to available inpatient and residential programs.

At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM

Voice: 203-932-5711 ext. 4471

Address: 950 Campbell Avenue, West Haven, CT 06516

Voice: 877-222-8387 Nat'l # for referral to closest facility & med.benefits info

Program: SUBSTANCE ABUSE COUNSELING

Categorized as: Substance Abuse Counseling

Description: Counseling for veterans with substance addictions.

At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM

Voice: 203-932-5711

Address: 950 Campbell Avenue, West Haven, CT 06516

Voice: 877-222-8387 Nat'l # for referral to closest facility & med.benefits info

At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, NEWINGTON CAMPUS

Voice: 860-666-6951

Address: 555 Willard Avenue, Newington, CT 06111

Voice: 860-666-6951

At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, ERRERA COMMUNITY CARE CENTER**Voice:** 203-479-8000**Address:** 114-152 Boston Post Road, West Haven, CT 06516**Voice:** 203-479-8000■ *Agency: VNA EAST***Program: Flu Clinics****Categorized as:** Immunizations; Immunizations**Description:** Flu clinics at senior centers and other community locations in the fall.**At Site: VNA EAST****24 hour answering service - Voice:** 860-456-7288**Address:** 34 Ledgebrook Drive, Mansfield Center, CT 06250**Voice:** 860-456-7288 24 hour answering service**Agency: WINDHAM AREA INTERFAITH MINISTRY****Program: GENERAL CLOTHING / HOUSEHOLD GOODS****Categorized as:** Household Goods; General Clothing Provision**Description:** Free clothing, linens, and household goods, including small appliances and furniture, are offered for individuals and families in need.**At Site: WINDHAM AREA INTERFAITH MINISTRY****T,Th,F: 9am-12 noon; 1st Sat/month: 9am-12 noon - Voice:** 860-456-7270**Address:** 866 Main Street, Willimantic, CT 06226**Voice:** 860-456-7270 Office and donations■ *Agency: WINDHAM COMMUNITY MEMORIAL HOSPITAL***Program: Radiology School****Categorized as:** Job Training Formats**Description:** 22 month career program in Radiologic Technology.**At Site: WINDHAM COMMUNITY MEMORIAL HOSPITAL**

Voice: 860-456-9116

Address: 112 Mansfield Avenue, Willimantic, CT 06226

Voice: 860-456-9116

■ ***Agency: WINDHAM REGION NO FREEZE HOSPITALITY CENTER***

Program: Winter/No Freeze Shelter

Categorized as: Homeless Shelter

Description: NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

No freeze winter shelter provides a place for homeless adults to stay between 8pm and 7:30am, 7 days/week. Light refreshments are available.

At Site: WINDHAM REGION NO FREEZE HOSPITALITY CENTER

Dial 2-1-1 for Shelter Intake through Coordinated Access Network: 2-1-1

Address: 75 Bridge Street, Willimantic, CT 06226

Voice: 860-450-1346

■ ***Agency: WINDHAM REGION TRANSIT DISTRICT***

Program: Rides To Jobs

Categorized as: Local Bus Services

Description: The Route 32 bus is open to the general public. It makes five daily roundtrip rides between Willimantic, Norwich and Foxwood Casino, starting at 5:55 am and ending at 12:55 am. The bus will stop for passengers along the route if the rider calls beforehand or flags down the bus. Call for a bus schedule.

At Site: WINDHAM REGION TRANSIT DISTRICT

Voice: 860-456-2223

Address: 115 Ash Street, Willimantic, CT 06226

Voice: 860-456-1462 Dial-A-Ride Dispatcher

■ ***Agency: WOMEN FOR SOBRIETY***

Program: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS

Categorized as: Alcohol Dependency Support Groups; Drug Dependency Support Groups

Description: Recovery organization offers information and support to help women overcome alcoholism and other addictions.

At Site: WOMEN FOR SOBRIETY

Voice: 215-536-8026

Address: PO Box 618, Quakertown, PA 189510618

Voice: 215-536-8026

■ ***Agency: YWCA - NEW BRITAIN***

Program: SEXUAL ASSAULT HOTLINES

Categorized as: Sexual Assault Hotlines; Sexual Assault Hotlines

Description: 24 hour hotline for victims of sexual assault, including dating violence. Provides victim support, education, and information about legal and medical concerns. Accompanies victims to hospitals, courts and police departments on issues related to sexual violence. Child advocate on staff specializes in the needs of children under age 19. Spanish Response hotline is for Spanish speaking assault victims, including victims of dating violence.

At Site: YWCA - NEW BRITAIN - SEXUAL ASSAULT CRISIS SERVICE

Hotline: 888-999-5545 Calls roll over to local SACS office

Address: 22 Glen Street, New Britain, CT 060502545

Hotline: 860-223-1787 Greater New Britain area

At Site: YWCA - NEW BRITAIN - SEXUAL ASSAULT CRISIS SERVICE - SATELLITE OFFICE

Hotline: 888-999-5545 Calls roll over to local SACS office

Address: 175 Main Street, Hartford, CT 06106

Hotline: 888-999-5545 Calls roll over to local SACS office

At Site: YWCA - NEW BRITAIN - SPANISH RESPONSE: SPANISH SEXUAL ASSAULT CRISIS SERVICE

Hotline: 888-568-8332 Spanish Sexual Assault Crisis Line

Address: 22 Glen Street, New Britain, CT 060502545

Hotline: 888-568-8332 SPANISH SEXUAL ASSAULT CRISIS LINE

If you were recently released from incarceration, these additional resources will help you find services and programs that you may need.

BE PREPARED!

If you left your ID at the correctional facility, call the Department of Correction at 860-692-6831 to see if you can obtain it. At the end of this guide there is a section on "How to Replace Documents When You Have Lost All Your Identification Cards".

Note that if searching for shelters, some of the shelters and drop-in centers may require medical information, such as proof that you've had a tetanus shot, and a tuberculosis-free test result. These medical records are obtained from the nursing supervisor at the correctional facility. This guide also includes an "Immunization - Adults" section that lists facilities that provide immunizations.

United Way 2-1-1: You can find information about additional resources that are available by using the 2-1-1 online website, or by calling 2-1-1 and talking with a call specialist. The call center is available 24 hours a day, 7 days a week! Go to www.211ct.org and follow the directions on the web site to locate the type of service, and then the specific resource you need, or: Dial 2-1-1 directly and talk to one of the call specialists who will assist you. You can also reach them, toll-free, at 1-800-203-1234. They can help you locate a resource, provide referrals and crisis intervention services. The service is free and confidential.

CT Department of Social Services: Benefit assistance may also be available by contacting the Department of Social Services (DSS). To find out about the types of services they provide you can reach them at 855-626-6632 or at <http://www.ct.gov/dss/site/default.asp>.

What if you don't have access to a computer? Most public libraries have computers that are available for public use. They require a library card, but if you don't have one, they will issue you a temporary library card if you can show a picture ID or proof of address. If you have no ID, and if you are staying at a shelter, the library can give you a form to be filled out at the shelter.

What if you don't have access to a phone? You can apply for a free cell phone through the SafeLink Wireless Assistance program, 800-977-3768. This online web site lists those who qualify for the program: <https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html> or call 2-1-1 for other free phone services for Connecticut residents.

ACCESS HEALTH CT CONNECTICUT'S HEALTH INSURANCE MARKETPLACE AND MEDICAID ENROLLMENT CENTER

Call the enrollment center at: (855) 805-4325 if you do not have medical insurance, or access online at: www.accesshealthct.com.

Or visit the 2-1-1 eLibrary paper "Access Health CT", which will link you to other general information on health insurance options and tips.

MEDICAID PROGRAMS

For information about Medicaid programs and eligibility: Go to www.211ct.org and under “Search for Services” type in “Medicaid” in the search box.

HOW TO REPLACE DOCUMENTS WHEN YOU HAVE LOST ALL OF YOUR IDS

The United Way 2-1-1 on-line web site contains complete information about how to obtain a:

- Birth certificate,
- State issued driver’s license or non-driver identification
- Social security card

You can get the information one of the following ways:

Go to www.211ct.org and click on the “eLibrary” box. Then click on “Records, Licenses and Permits”. Then click on “Replacing Documents When You Have Lost All Your IDs”. This will give you links to the information about birth certificates, state issued licenses and IDs, and social security cards. OR Go to <http://www.211ct.org/informationlibrary/Documents/replacingdocuments.asp> and it will take you directly to “Replacing Documents When You Have Lost All Your IDs”. OR If you do not have access to a computer, you may dial 2-1-1 and speak to a call specialist who will assist you.

Birth Certificates: If you were born in the State of Connecticut but do not know the town where you were born, you can go to the State of CT Department of Public Health with identification; give them your name at birth and date of birth. The DPH will search for a record and if found, can issue the certificate while you wait. The fee is \$30. The web site is www.ct.gov/dph. The address is: Department of Public Health, 410 Capitol Avenue, Hartford, CT 06134; 1st Floor Department of Vital Records - (860)509-5690.

Social Security Cards: Note that when you apply for a social security card, it is required that you provide an address, where the card can be sent. Locations of the Social Security offices in Connecticut can be found on the Social Security website, <http://www.211ct.org/ICarol/namerresults.aspx?searchTerm=social+security+cards&town=-1> or by dialing 2-1-1

RE-ISSUANCE OF PUERTO RICO BIRTH CERTIFICATES

If you were born in Puerto Rico, to get information about how to apply for a new birth certificate when you are residing outside of Puerto Rico go to www.211ct.org and click on the “eLibrary” box. Then click on “Records, Licenses and Permits”. Then click on “Re-Issuance of Puerto Rico Birth Certificates.”

As of July 1, 2010, Connecticut residents born in Puerto Rico are required to obtain a replacement birth certificate from Puerto Rico. Contact the Office of Vital Statistics in Puerto Rico at www.salud.gov.pr or by phone at (787) 765-2929.

HOT LINES

- Suicide Prevention/Mental Health Hotline: 211
- Domestic Violence/Sexual Assault: 911