



2022 OFA Regions IX and X State and Territory TANF Technical Assistance Virtual Meeting: Reorient, Reset, and Rise

Alaska

A Snapshot of Alaska

- Administer TANF case management utilizing Department staff as well as contracted services
- Referral to services by eligibility technicians and system coding; intake/assessment is scheduled immediately
- Work First self-sufficiency planning with emphasis on Federal Work Participation Rates (WPR) including employment and training
- Support services and post-employment case management for active program participants
- Alaska exceeded Federally required WPR during most recent report year; FFY20





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Alaska is really energized about a system replacement and enhanced virtual service delivery.

Case Management Computer System (currently underway)

- Meeting with IT/computerized system organizations that offer real time case management software
- Case management system replacement goal date – FFY24

Employment & Training Service Delivery (FFY23 planning)

- Utilize policy and program analysis completed by Change & Innovation (C!A), working to streamline inefficiencies in current service delivery to allow more emphasis on conversations and tools pertaining to work and training



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Alaska, Onward and Upward

- Partnership with Alaska Department of Labor (DOL) throughout FFY22
- Leadership from both departments concluded a six-month project in July 2022 to formalize and streamline the referral process for TANF recipients to enroll with the Department of Labor, Career Support & Training
- All DOL-approved training is supported by the TANF agency and case management services
- Co-case management between departments is occurring in real time using virtual options