

Strategic Outreach

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“Sustainable Employment Strategies”

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Vision, Mission and Core Values

Vision

Stronger Families for a Stronger Georgia.

Mission

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

Core Values

- Provide access to resources that offer support and empower Georgians and their families.
- Deliver services professionally and treat all clients with dignity and respect. Manage business operations effectively and efficiently by aligning resources across the agency.
- Promote accountability, transparency and quality in all services we deliver and programs we administer.
- Develop our employees at all levels of the agency.

Division of Child Support Services Outreach Efforts

- **Fatherhood Program**

- Serves over 4,000 NCPs per year
- Serves Non-Custodial Parents who are Fathers and Mothers

- **Re-entry Services**

- Partnership with DOC to assist NCPs with re-entry into society

- **Prison Paternity Testing**

- Voluntary DNA testing done at all Georgia Prisons; 17 - 20% exclusion rate

- **Homeless Veterans Initiative**

- Metro Atlanta Pilot Partnership with Veterans Affairs and Legal Aid; GA one of 10 sites selected by the Feds
- Columbus Veterans Initiative

- **Community Outreach Council**

- Focus group to find ways to help NCPs and CPs become self-sufficient
- Enhanced Transitions Job Grant Partnership with Goodwill that will ensure 500 non-custodial parents in Atlanta area receive transition jobs

- **Problem Solving Court**

- Child support alternative to incarceration
- Utilize free community resources
- Referrals for initial assessment through local CSBs
- Substance abuse
 - Mental health

Creative Approaches to Supporting Our Strategic Operations Plan ...

- **Increase Current Support Paid to 62% or higher** ... focus on jobs
- **Increase Arrears Paid to 80% or higher** ... jobs, jobs and more jobs
- **Increase Support Orders to 87% or higher** ... statewide Re-entry Program promoting *“Putting Children First”* and *“Children Need Both Parents”* (PAVE and Grade Level Reading)
- **Increase Paternities Established to 93% or higher** ... the Re-entry Program educates and encourages; roughly 20% are excluded as the parent
- **Decrease Locate to 3% or lower** ... communicating, educating and supporting NCP to encourage *“parental involvement”* in children lives; *going underground becomes unacceptable*

Strategic Community Outreach

CHALLENGES

- **Address Needs of The Hard To Serve ... *52% GED, 82% criminal record***
- **Fatherhood Program ... *building awareness of our nationally recognized success***
- **Promoting Child Support and Productive Citizenship ... *reducing tax rolls***
- **Providing Second Chances ... *“proactive approach”***
- **Maintaining Statewide Focus ... *committed to jobs and employment***
- **Building Relationships ... *corporate, legislative, judicial, etc.***

Our Relationships Continue to Grow



ATLANTA PEACH MOVERS



Urban League
NAACP

GA Workforce Commission
Ministerial Alliance

GA Dept of Corrections
Center for Working Families

Nibbs' Perspective... Keys to Sustainable Employment

- Relationships, Relationships, Relationships ... *"We cannot do it alone."*
- *Promoting and Enforcing ... "Able Body Will Work"*
- *Identifying Those Truly wanting ...*
 - *2nd chance*
 - *willing to be an "Ambassador"*
- *Make Sure Candidates are "Ready"*
 - *Pre-interview Session*
 - *"Dress for Success"*
 - *Focus ... "Get your feet in the door."*

Nibbs' Perspective... Keys to Sustainable Employment

- Providing Training and Exposure... *Program Requirements*
 - *work discipline*
 - *conflict resolution*
 - *time management*
 - *communications*
 - *certifications*
 - *attitude adjustment*
 - *etc.*

Department of Human Services Strategy

