## Leveraging Relationships to Expand Services and Support for Tribal TANF Families

Nichole Gonzales, TANF Director North Fork Rancheria Tribal TANF



#### Leveraging Resources

Resource leveraging refers to systematically assessing the use of existing resources, identifying the need for additional resources, or creating new resources in community and State systems to address identified needs (e.g., leveraging existing funding streams or newly identified funding from agencies or organizations)



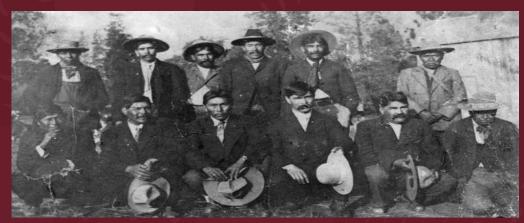


- ☐ Should consist of both organizational purposes aligning with core values
- The ability to service the same target population and available funding for new projects
- Leveraging resources will reduce duplication of services
- This will enable organizations to increase services while reducing monetary contribution or manpower

#### **Collaboration Goals**

# Who's in your Professional Bubble?

- Let's take a moment to share who we consider our three top referring agencies or organizations for clients.
- What makes those agencies your "Go To" for referral services?
- What benefit can be established by working with those specific agencies?
- Can any of those agencies expand upon their services and connect you with a pathway which serves any of our TANF Purposes?







#### Awareness of COVID-19 and Substance Abuse

"According to the Centers of Disease Control and Prevention as of June 2020, 13% of Americans reported starting or increasing substance use as a way of coping with stress or emotions related to COVID-19. Overdoses have also spiked since the onset of the pandemic. A reporting system shows that the early months of the pandemic brought an 18% increase nationwide in overdoses compared with those same months in 2019. The trend has continued throughout 2021, according to the <u>American Medical Association</u>, which reported in December that more than 40 U.S. states have seen major increases in opioid-related mortality along with ongoing concerns for those with substance use disorders."

https://www.apa.org/monitor/2021/03/substance-use-pandemic

- ☐ An increase of ICWA cases began rising during COVID
- ☐ An increased amount of domestic violence happened during COVID
- ☐ A rapid increase of divorces and separations occurred during COVID
- ☐ An increased amount of student failing classes and falling behind due to COVID
- ☐ An increased amount of need for mental health services due to the COVID



### What can TANF programs do to address the issues?

- ☐ We developed focus groups for 5 main areas we knew were affecting families, then looked at our current resources.
- ☐ We selected employees to began checking on the validity of those resources and assigned teams to topics.
- ☐ We created a workflow to follow and created a template to record the information found.
- We then tried to tie the resources back to education or employment and create a career pathway if possible.





Call the agencies in the category assigned to staff and request a meeting to discuss collaboration.

Make it a point to ask about support for the whole family and/or child care, inquire about Support Services offered to our families while in the meeting. Be proactive and look for Sober Living, meet with employers to find a pathway into employment or volunteering with agencies who can assist with the specific barriers clients are facing.

#### **Referral Process**

Take time to meet and discuss the eligibility criteria; obtain several brochures, applications, business cards; and request a point of contact. Create a step-by-step process for clients to include vital documents needed to obtain services and update our resource guild according by service county.

#### **Workflow of Warm Referral Process**

## Things to Consider when Leveraging Relationships in the Community

#### **Beginning Work**

• Look for ways to set your client up for success! If they need to take their children to an inpatient program, then learn about a multitude of different programs to accommodate the family while in recovery. Look for recovery centers within TANF service areas.

#### **Continuing Work**

 Work with community partners that understand the barriers clients may have and utilize organizations who support recovery such as Goodwill Industries, Salvation Army, churches, other recovery centers that work to employ those who have been through the process so they can pay it forward and have the empathy needed for others on their journey to recovery.

#### **Follow-Up Work**

Recreate Responsibility Service Plans to celebrate small milestone with families in recovery and change the approach to create a wraparound solution for those seeking recovery by way of learning the community partners' paperwork and processes to better assist the client and families. The feel from this experience is that the case manager is involved in this extensive process and has the point of contact to check on the client for support.



# Things you can do to learn more about local services?

Contact your local Indian Health Service locations to ask about what benefits are covered for mental health and substance abuse. When conducting outreach, make the most of your time and connect to other resources while promoting your program. Get active with community meetings or listening sessions, attend community advisory board, and look for committee openings for tribally-appointed citizens to bring information back to TANF.









#### Thank you

Nichole Gonzales, TANF Director ngonzales@nfr-nsn.gov www.northforkrancheria.com

