# Creating Sustained Data Analytic Capacity

Presented by:
Bob Goerge, Chapin Hall
Emily Wiegand, Chapin Hall
Emma Monahan, Chapin Hall



**Objective:** To identify activities that can increase the likelihood of your TANF department building sustainable data analytic capacity

#### Agenda:

- □ Components of Sustainability
- □ Break-out Peer-to-Peer Learning
- □ Wrap Up



# PARTICIPANT INTRODUCTION POLL

What is your role? (TANF leadership, policy/program, research/evaluation, data/IT, other?)

Do you come from a state, county, or tribal program? (can we confirm if county are in attendance? I think the answer is no?)

How many families/cases does your TANF program serve?

How many staff at your agency engage with data analytics?

How many FTE does your agency have dedicated to data analytics?



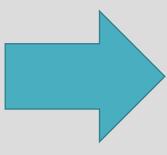
#### **COMPONENTS OF SUSTAINABILITY**

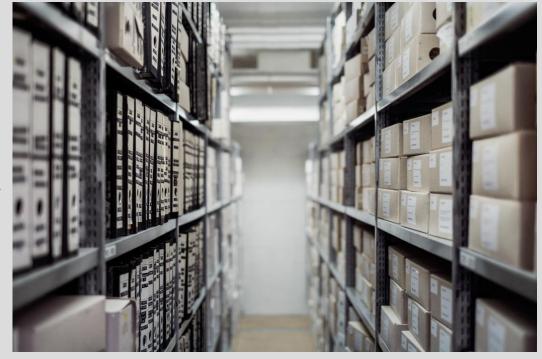




## DOCUMENTATION | Why is it important?









# What do you need to document?

Purpose of scripts and code chunks

Data file contents

Workflows:
connections
between scripts,
datasets, & results

Dataset origins (e.g., extract date, source system)

Analytic decisions

Location of final products



### Sample strategies for improved documentation

- Code comments
- Written summaries of workflow/file organization

Individual

#### Team

- Collaborative documents
- Workflow diagrams
- Version control (e.g., GitHub)
- Naming conventions

- Directory structures
- Guidelines for documentation
- Wikis and data dictionaries
- Code libraries

Organization



Breakout discussions:

Documentation challenges and strategies

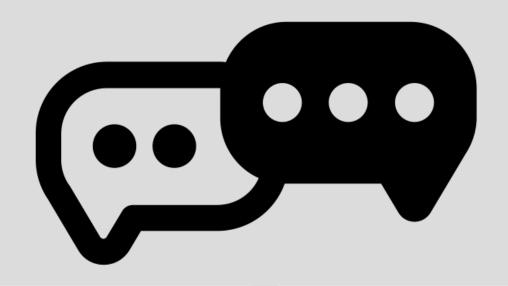


## COMMUNICATION | Why is it important?





# What do we mean by communication?



Across disciplines or roles

Across levels of authority

Across experience levels

With frontline staff who collect data



### Sample strategies for improved communication

Routine communication

Engaging key stakeholders

- Review code or documents
- Formalize touchpoints across diverse teams
- Designate advisory boards
- Identify project milestones
- Prioritize dissemination planning



Breakout discussions:

Communication challenges and strategies



### HIRING, TRAINING, & RETENTION | Why is it important?





#### Components of effective hiring, training, and retention

#### Hiring



- Attractive job postings
- Effective interview questions

#### Training



- Training on policy context
- Technical training
- Training on your data and environment

#### Retention



- Competitive compensation
- Opportunities for professional growth



#### Sample strategies for hiring, training, and retention

- Parenthetical job titles
- University partnerships/student internships
- Technical interview
- Understand full skills needed

Hiring



- Exposure to broad range of topics and people
- Culture of learning and training across roles

Training



 Think creatively about roles and opportunities for advancement





Breakout discussions:

Hiring, training, and retention challenges and strategies



# PLANNING FOR SUSTAINABILITY

Prioritize

Communicate

Make Time

Set Goals



# Questions?



Using data to improve family outcomes

www.tanfdata.org