



## AGENDA

### TUESDAY, SEPTEMBER 1, 2015

10:00 a.m.–11:45 a.m.  
Renaissance Ballroom

#### **Joint Tribal and State Activity**

11:45 a.m.–1:00 p.m.

#### **LUNCH ON YOUR OWN**

1:00 p.m.–1:15 p.m.  
Renaissance Ballroom

#### **Welcome and Greetings**

**Nisha Patel**, *Director, Office of Family Assistance, Administration for Children and Families, U.S. Department of Health and Human Services*

1:15 p.m.–2:30 p.m.  
Renaissance Ballroom

#### **Opening Plenary: Reflections, Resilience, and Recommendations to Improve Family Well-Being**

##### **Speakers:**

**Sheknita Davis**, *Director, Middle Georgia Regional Commission, Department of Workforce Development*

**Joe Jones**, *Founder, Center for Urban Families*

**Gertrude Lynn Brown**, *Owens Valley Career Development Center*

##### **Moderator:**

**Dr. Sheila Katz**, *Assistant Professor of Sociology, University of Houston*

2:30 p.m.–2:45 p.m.

#### **BREAK**

2:45 p.m.–3:45 p.m.

#### **Gateway Gabs**

Meeting Room #3

#### **Topic #1: Staff Development: Moving the Focus from Process to Outcomes**

##### **Moderator:**

**Sheryl Thompson**, *Deputy Director, Field Operations, Michigan Department of Health and Human Services*

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- Meeting Room #2      **Topic #2: TANF at the Frontline of Job Retention**  
**Moderator:**  
**Gilda Kennedy**, *Program Manager, Division of Employment Services, South Carolina Department of Social Services*
- Meeting Rooms #10/11      **Topic #3: Job-Driven Training Strategies**  
**Moderator:**  
**Dorothy Hall**, *FEP/Clinical Program Manager, Workforce Development Division, Utah Department of Workforce Services*
- Mount Vernon A      **Topic #4: Improving Employment Outcomes and Meeting the Work Participation Rate**  
**Moderator:**  
**Sisifo Taatiti**, *TANF Program Manager, Workforce Development Division, Utah Department of Workforce Services*
- Meeting Room #16      **Topic #5: Domestic Violence Assessment and Service Coordination**  
**Moderator:**  
**Dr. Marylouise Kelley**, *Director, Family Violence Prevention and Services Program, Family and Youth Services Bureau*
- Meeting Rooms #12/13      **Topic #6: Ending Family Homelessness**  
**Moderator:**  
**Nora Gilligan**, *Special Assistant, Office of Family Assistance*
- Mount Vernon B      **Topic #7: Drug Testing Practices in TANF**  
**Moderator:**  
**Gary Allen**, *Regional Program Manager, Office of Family Assistance-Region VII*
- Meeting Rooms #8/9      **Topic #8: Integrating Career Pathways Components into TANF Programs**  
**Moderator:**  
**Kermit Kaleba**, *Federal Policy Director, National Skills Coalition*
- Meeting Room #4      **Topic #9: Changing Organizational Culture: From Compliance to Achieving Outcomes**  
**Moderator:**  
**Kate Probert Fagundes**, *MFIP/DWP Employment Services Division Manager, Ramsey County Workforce Solutions*

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3:45 p.m.–4:00 p.m.

**BREAK**

4:00 p.m.–5:15 p.m.

## **Commissioners Panel on State Innovation and Challenges**

Meeting Room #15

### **Speakers:**

**Pankaj Bhanot**, *Deputy Director, State of Hawaii Department of Human Services*

**Elizabeth Connolly**, *Acting Commissioner, New Jersey Department of Human Services*

**David Stillman**, *Assistant Secretary, Department of Social and Health Services, Economic Services Administration, Washington*

**James Koppel**, *Assistant Commissioner, Children and Family Services, Minnesota Department of Human Services*

### **Moderator:**

**Mark Greenberg**, *Acting Assistant Secretary, Administration for Children and Families*

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WEDNESDAY, SEPTEMBER 2, 2015

- 8:30 a.m.–8:40 a.m. **Recap and Synthesis of Day One**  
Renaissance Ballroom **Lisa Washington-Thomas**, *Chief, Self-Sufficiency Branch, Office of Family Assistance*
- 8:40 a.m.–9:50 a.m. **Plenary: Helping Families Develop Social Capital to Foster Economic Security**  
Renaissance Ballroom **Speakers:**  
**Dr. Mario Small**, *Professor, Harvard University*  
**Dr. Megan Smith**, *Director, New Haven Mental Health Outreach for Mothers (MOMS) Partnership*  
**Mauricio Lim Miller**, *Lead Development of Services, Family Independence Initiative*  
**Moderator:**  
**Nisha Patel**, *Director, Office of Family Assistance, Administration for Children and Families, U.S. Department of Health and Human Services*
- 9:50 a.m.–11:00 a.m. **Listening and State Sharing Session with ACF Leadership**  
Renaissance Ballroom **Speakers:**  
**Mark Greenberg**, *Acting Assistant Secretary, Administration for Children and Families*  
**Nisha Patel**, *Director, Office of Family Assistance, Administration for Children and Families, U.S. Department of Health and Human Services*
- 11:00 a.m.–11:15 a.m. **BREAK**
- 11:15 a.m.–12:30 p.m. **Concurrent Workshops**
- Meeting Room #15 **ACF Leadership Briefing with State Commissioners**  
**Discussant:**  
**Mark Greenberg**, *Acting Assistant Secretary, Administration for Children and Families*  
*Invited State Commissioners or designees only*
- Mount Vernon A **Case Management and Coaching 101 (Part One)**  
**Speaker:**  
**Jodie Sue Kelly**, *President, Cygnet Associates*  
**Moderator:**  
**Larry McDowell**, *TANF Program Specialist, Office of Family Assistance-Region VI*

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- Meeting Rooms #8/9      **Promoting Child Well-Being and Family Self-Sufficiency Through Improved Non-Custodial Employment**  
**Speakers:**  
Bob Prevost, *Deputy Director, Arapahoe County Human Services, Colorado*  
Tamara Thomas, *Director, Stanislaus County Department of Child Support Services*  
**Moderator:**  
Lauren Antelo, *Senior Program Specialist, Office of Child Support Enforcement*
- Meeting Rooms #10/11      **Two-Generation Approaches**  
**Speakers:**  
Gloria Perez, *President and CEO, Jeremiah Program*  
Megan Smith, *Director, New Haven’s MOMS Project*  
**Moderator and Speaker:**  
Shelley Waters Boots, *Senior Consultant, Annie E. Casey Foundation*
- Mount Vernon B      **TANF and Childcare Coordination**  
**Moderator and Speaker:**  
Rachel Schumacher, *Office of Child Care*
- Renaissance Ballroom      **TANF and WIOA Partnerships**  
**Speakers:**  
Cheryl Keenan, *Director, Adult Education and Literacy Division, Office of Career and Technical Education, U.S. Department of Education*  
Amanda Ahlstrand, *Administrator, Office of Workforce Investment*  
**Moderator and Speaker:**  
Office of Family Assistance, *Administration for Children and Families, U.S. Department of Health and Human Services-Region III*
- 12:30 p.m.–2:00 p.m.      **LUNCH ON YOUR OWN**
- 2:00 p.m.–3:00 p.m.      **Idea Labs**
- Meeting Room #3      **PACE-STED**  
**Speaker:**  
Erica Hecht Zielewski, *Senior Research Analyst, Office of Planning, Research and Evaluation*

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- Meeting Room #2      **BIAS-GOALS**  
**Speaker:**  
*Emily Schmitt, Senior Research Analyst, Office of Planning, Research and Evaluation*
- Meeting Rooms #8/9      **TANF Data Q and A - OFA Division of Data Collection and Analysis**  
**Speakers:**  
*Yun Song, Statistician*  
*Deborah Perez, Statistician, Office of Family Assistance*
- Mount Vernon A      **Show Me the Money – How States Spend TANF and MOE Funds**  
**Speaker:**  
*Peter Germanis, National Expert, Office of Family Assistance*
- Meeting Room #4      **Developmental Needs: Serving Young Adults and Parents of Infants in TANF**  
**Speaker:**  
*Elizabeth Lower-Basch, Director, Income and Work Supports Team, Center on Law and Social Policy*
- Meeting Room #15      **Strategic Partnerships: Office of Community Services - Assets for Independence**  
**Speaker:**  
*Jennifer Medina, Senior Manager, Corporation for Enterprise Development*
- Renaissance Ballroom      **Program for the International Assessment of Adult Competencies (PIAAC)**  
**Speaker:**  
*Kyo Sin Kang, American Institutes for Research*
- Meeting Room #16      **Strategic Partnerships: U.S. Department of Housing and Urban Development**  
**Speaker:**  
*Jayne A. Brown, Jobs Plus Program Manager, Office of Public Housing Investments, U.S. Department of Housing and Urban Development*
- Mount Vernon B      **Executive Skills: A New Lens for Helping TANF Recipients to Set and Achieve Goals**  
**Speaker:**  
*LaDonna Pavetti, Vice President for Family Income Support Policy, Center on Budget and Policy Priorities*

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- Meeting Rooms #10/11 **Improving Business Processes for Delivering Work Supports for Low-Income Families: Findings from the Work Support Strategies Evaluation**  
**Speaker:**  
*Heather Hahn, Senior Research Associate, Center for Labor, Human Services, and Population, Urban Institute*
- Meeting Rooms #12/13 **Strategic Partnerships: Office of Refugee Resettlement**  
**Speaker:**  
*Mariestella Fischer, Assistant to the Director, Office of Refugee Resettlement*
- 3:00 p.m.–3:15 p.m. **BREAK**
- 3:15 p.m.–4:30 p.m.  
Renaissance Ballroom **TANF On the Horizon Legislative Panel**  
**Speakers:**  
*Becky Shipp, for U.S. Senator Orrin Hatch (R-Utah)*  
*Matt Weidinger, Ways and Means Subcommittee on Human Resources*  
*Nick Gwyn, Ways and Means Subcommittee on Human Resources (Invited)*  
**Moderator:**  
*Susan Golonka, Deputy Director, Office of Family Assistance*
- 4:30 p.m.–4:40 p.m.  
Renaissance Ballroom **Job Search Approaches Evaluation**  
**Speaker:**  
*Mark Fucello, Director, Division of Economic Independence, Office of Planning Research and Evaluation*
- 4:40 p.m. **Closing/Housekeeping**

# Agenda

THURSDAY, SEPTEMBER 3, 2015

- 8:15 a.m.–8:20 a.m. **Recap and Synthesis of Day Two**  
Renaissance Ballroom **Lisa Washington-Thomas**, *Chief, Self-Sufficiency Branch, Office of Family Assistance*
- 8:20 a.m.–9:45 a.m. **Reframing Human Services for the 21<sup>st</sup> Century**  
Renaissance Ballroom **Speakers:**  
**Dr. Julie Sweetland**, *Director of Learning, Frameworks Institute*  
**Michael Laracy**, *Director of Policy Reform and Advocacy, Annie E. Casey Foundation*  
**Loren Harris**, *Director of Family Economic Security, W.K. Kellogg Foundation*  
**Moderator:**  
**Nisha Patel**, *Director, Office of Family Assistance, Administration for Children and Families, U.S. Department of Health and Human Services*
- 9:45 a.m.–11:00 a.m. **Concurrent Workshops**
- Mount Vernon A **Motivational Interviewing and Coaching (Part Two)**  
**Speaker:**  
**Jodie Sue Kelly**, *President, Cygnet Associates*  
**Moderator:**  
**LaMonica Shelton**, *Regional Program Manager, Office of Family Assistance-Region IV*
- Meeting Room #2 **Integrating Career Pathways into a TANF Context**  
**Speakers:**  
**Gilda Kennedy**, *Project Coordinator, Division of Employment Services, South Carolina Department of Social Services, South Carolina*  
**Dr. Karon Rosa**, *Program Director, Career Pathways Initiative, Arkansas Department of Higher Education*  
**Moderator:**  
**Louisa Jones**, *Principal, ICF International*

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Meeting Room #8/9

## **TANF and WIOA Partnerships**

### **Speakers:**

**Heidi Wicks**, *Statewide Program Manager of TANF Employment and Training Program, Iowa, PROMISE JOBS*

**Laurie Bouillion Larrea**, *Workforce Solutions Greater Dallas*

### **Moderator:**

**Ed Trumbull**, *Principal, ICF International*

Meeting Room #3

## **Customer-Centered Design and Design Thinking**

### **Speakers:**

**Stephanie Wade**, *Director, Innovation Lab, Office of Personnel Management*

**Arianne Miller**, *Deputy Director, Innovation Lab, Office of Personnel Management*

**Blair Corcoran de Castillo**, *Detailee, Innovation Lab at Office of Personnel Management /Program Specialist, Office of Family Assistance*

Mount Vernon B

## **Improving Program Engagement of TANF Families**

### **Speakers:**

**Michelle Derr**, *Senior Researcher, Mathematica*

**LaDonna Pavetti**, *Vice President for Family Income Support Policy, Center on Budget and Policy Priorities*

**Elizabeth Schott**, *Senior Fellow, Center on Budget and Policy Priorities*

**Ife Floyd**, *Research Associate, Center on Budget and Policy Priorities*

Meeting Rooms #10/11

## **Promoting Interoperability Across Human Services and the ACA**

### **Speakers:**

**Uma S. Ahluwalia**, *Director, Montgomery County, Maryland Department of Health and Human Services*

**Jack Rogers**, *North Carolina Division of Social Services*

**Stan Dorn**, *Senior Fellow, Urban institute*

### **Moderator:**

**Susan Golonka**, *Deputy Director, Office of Family Assistance*

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- Meeting Rooms #12/13 **Integrating Mental Health Services for TANF Recipients through ACA Collaboration**  
**Speakers:**  
*Lori Beyer, Trauma Clinician & Lead Trainer, DC Connections*  
*Denise Marzullo, President and CEO of Mental Health America, Florida*  
**Moderator:**  
*Phyllis Ottley, Senior Manager, ICF International*
- Meeting Room #4 **Post-Employment Coordination with SNAP Employment and Training**  
**Speaker:**  
*Susan O’Callaghan, Contract Manager, Seattle Jobs Initiative*  
**Moderator:**  
*Marcie Foster, Office of Employment and Training, Food and Nutrition Services, U.S. Department of Agriculture*
- Meeting Room #16 **Integrating Trauma-Informed Care into Human Services Programs**  
**Speakers:**  
*Kathy Szafran, President, Crittenton Services of West Virginia*  
*Susan Dreyfus, President and CEO, Alliance for Strong Families and Communities*  
**Moderator:**  
*Heather Zenone, Senior Advisor, Tribal Children, Children’s Bureau*
- 11:00 a.m.–11:15 a.m. **BREAK**
- 11:15 a.m.–12:00 p.m.  
Renaissance Ballroom **Does 1 + 1 =3? Two-Generation Approaches to Improve Parental Employment and Family Well-Being Outcomes**  
**Speakers:**  
*Peter Palermino, Program Manager, Connecticut Department of Social Services*  
*Sisifo Taatiti, TANF Program Manager, Department of Workforce Services, Utah*  
**Moderator:**  
*Nisha Patel, Director, Office of Family Assistance, Administration for Children and Families, U.S. Department of Health and Human Services*
- 12:00 p.m.–12:15 p.m.  
Renaissance Ballroom **Closing Remarks**  
*Nisha Patel, Director, Office of Family Assistance, Administration for Children and Families, U.S. Department of Health and Human Services*
- 12:15 p.m. **ADJOURN**

# Agenda

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1:00 p.m.–5:00 p.m.  
Renaissance Ballroom

## **APHSANASTA Add-on**

*American Public Health Services Association – National Association of State  
TANF Administrators*

1:00 p.m.–3:00 p.m.  
Mount Vernon A

## **RO/CO Meeting**