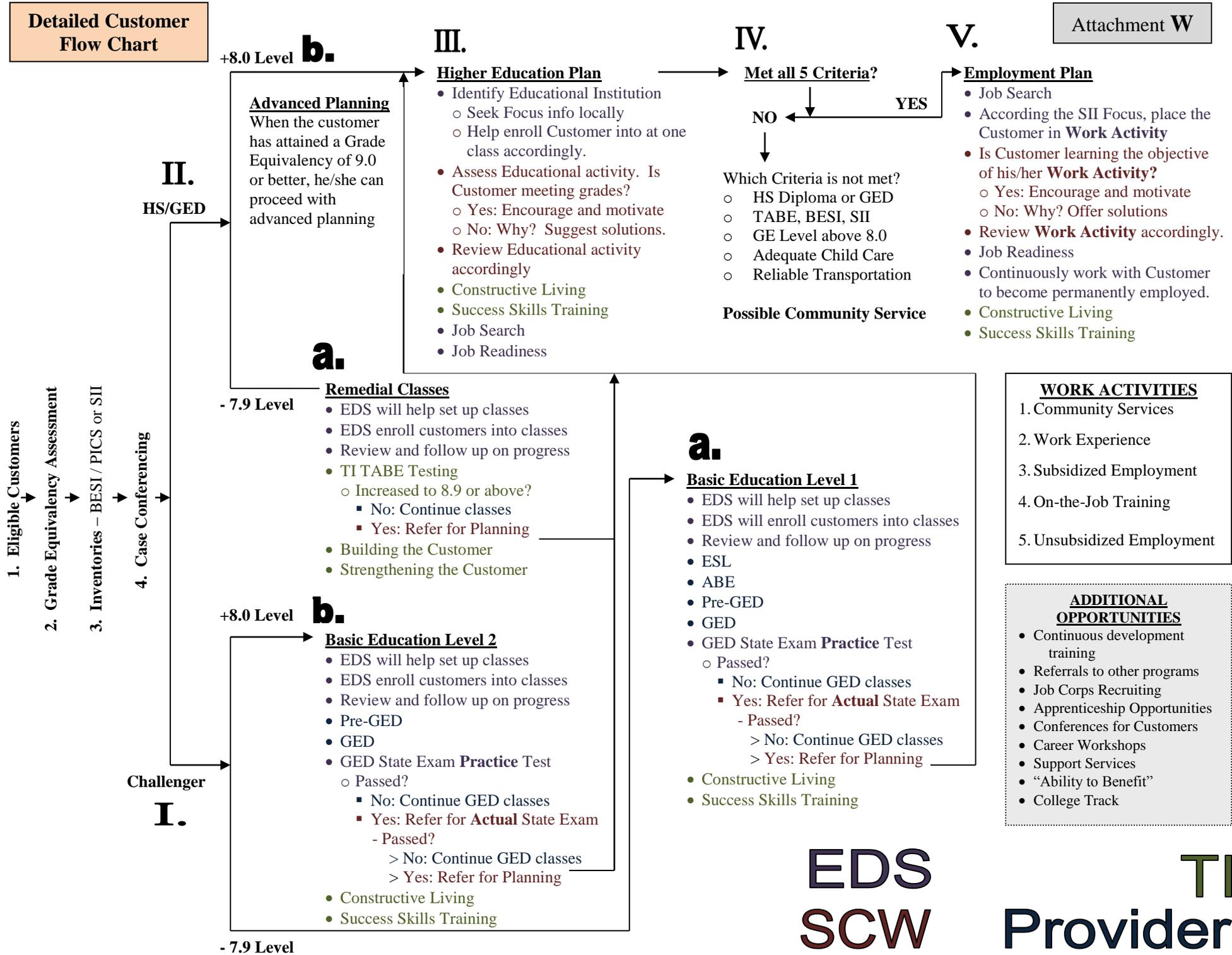


Detailed Customer Flow Chart



+8.0 Level b.

Advanced Planning
 When the customer has attained a Grade Equivalency of 9.0 or better, he/she can proceed with advanced planning

- III. Higher Education Plan**
- Identify Educational Institution
 - Seek Focus info locally
 - Help enroll Customer into at one class accordingly.
 - Assess Educational activity. Is Customer meeting grades?
 - Yes: Encourage and motivate
 - No: Why? Suggest solutions.
 - Review Educational activity accordingly
 - Constructive Living
 - Success Skills Training
 - Job Search
 - Job Readiness

- IV. Met all 5 Criteria?**
- NO**
- Which Criteria is not met?
- HS Diploma or GED
 - TABE, BES1, SII
 - GE Level above 8.0
 - Adequate Child Care
 - Reliable Transportation
- Possible Community Service**

- V. Employment Plan**
- Job Search
 - According the SII Focus, place the Customer in **Work Activity**
 - Is Customer learning the objective of his/her **Work Activity**?
 - Yes: Encourage and motivate
 - No: Why? Offer solutions
 - Review **Work Activity** accordingly.
 - Job Readiness
 - Continuously work with Customer to become permanently employed.
 - Constructive Living
 - Success Skills Training

- 7.9 Level a.**
- Remedial Classes**
- EDS will help set up classes
 - EDS enroll customers into classes
 - Review and follow up on progress
 - TI TABE Testing
 - Increased to 8.9 or above?
 - No: Continue classes
 - Yes: Refer for Planning
 - Building the Customer
 - Strengthening the Customer

- +8.0 Level b.**
- Basic Education Level 2**
- EDS will help set up classes
 - EDS enroll customers into classes
 - Review and follow up on progress
 - Pre-GED
 - GED
 - GED State Exam Practice Test
 - Passed?
 - No: Continue GED classes
 - Yes: Refer for **Actual State Exam**
 - Passed?
 - > No: Continue GED classes
 - > Yes: Refer for Planning
 - Constructive Living
 - Success Skills Training

- a.**
- Basic Education Level 1**
- EDS will help set up classes
 - EDS will enroll customers into classes
 - Review and follow up on progress
 - ESL
 - ABE
 - Pre-GED
 - GED
 - GED State Exam Practice Test
 - Passed?
 - No: Continue GED classes
 - Yes: Refer for **Actual State Exam**
 - Passed?
 - > No: Continue GED classes
 - > Yes: Refer for Planning
 - Constructive Living
 - Success Skills Training

- WORK ACTIVITIES**
1. Community Services
 2. Work Experience
 3. Subsidized Employment
 4. On-the-Job Training
 5. Unsubsidized Employment

- ADDITIONAL OPPORTUNITIES**
- Continuous development training
 - Referrals to other programs
 - Job Corps Recruiting
 - Apprenticeship Opportunities
 - Conferences for Customers
 - Career Workshops
 - Support Services
 - “Ability to Benefit”
 - College Track

EDS SCW

TI Provider