

Technical Assistance Options for Tribal TANF Programs



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Building a PEER TA Network State by State



What is the Welfare Peer TA Network?

- A Federal initiative through the Office of Family Assistance (OFA), Administration for Children and Families (ACF), U.S. Department of Health and Human Services.
 - Facilitates the sharing of information about promising practices in implementing the TANF program.
 - Establishes linkages among TANF agencies, low-income families, and their partners at the State, County, local, and Tribal level.



Building a PEER TA Network State by State



Welfare Peer TA Goals

- Serving as a central outreach and dissemination vehicle for OFA, ACF.
- Providing onsite and virtual training and technical assistance to Temporary Assistance for Needy Families program offices.
- Strengthening OFA's documentation of evidence-based programs and outcomes.
- Connecting and creating an environment of interoperability among programs, offices, and contacts across the United States.



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Did You Know?

In partnership with the American Public Human Services Association/National Association of State TANF Administrators (NASTA), the Welfare Peer TA Network designed a Roundtable session at the NASTA Annual Meeting in Charleston, South Carolina on September 13, 2010. This Roundtable was designed to engage State TANF Directors in dialogue



The Welfare Peer Technical Assistance Network (Welfare Peer TA) is a technical assistance initiative sponsored by the U.S. Department of Health and Human Services, Administration for Children and Families (ACF), Office of Family Assistance (OFA).

Welfare Peer TA facilitates the sharing of information between and among States, counties, localities, Tribal organizations, and community-based organizations working

with Temporary Assistance for Needy Families (TANF) families. Welfare Peer TA encourages the establishment of linkages between these organizations on the belief that guidance and instruction are best delivered by professionals who have achieved results and outcomes similar to those desired by other related social service organizations. Welfare Peer TA supports federal, State, local, Tribal, and community-based stakeholders by bridging gaps between research and practice, highlighting promising practices and service innovations in the field, and fostering strong peer-to-peer relationships that promote improved service delivery to low-income families.

Various technical assistance strategies and formats are available through Welfare Peer TA, depending on the specific needs of the requesting organization. These organizations can solicit the Welfare Peer TA Network for a technical assistance intervention that shares information on innovative strategies and programs for effectively serving TANF participants, and for purposes of building linkages within and among States and their agencies. Types of technical assistance delivered include Roundtable meetings, site visits, Webinars, promising practice reviews, and moderated teleconferences. Since its inception in 1997, Welfare Peer TA has reached every State in the United States with at least one technical assistance intervention and responded to over 170 requests over the life of the

Request Technical Assistance

"Thank you again for the excellent workshop here - as usual, it was a pleasure working with Welfare Peer TA, and I look forward to future opportunities."
- South Carolina Welfare Peer TA Event Participant

To find out how we can help you plan your Welfare Peer TA event: site visit, teleconference, workshop, [click here](#).

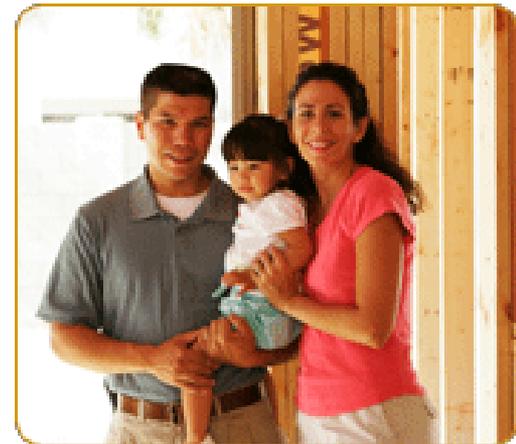
A Look at Welfare PeerTA Impact



E-mail Alert Sign-Up

What is Technical Assistance?

- An intervention that shares information on innovative strategies and programs for effectively serving TANF participants, for the purposes of building linkages within and among agencies.
- Types of technical assistance delivered include:
 - Peer-to-peer roundtables
 - Site visits
 - Workshops
 - Moderated teleconferences



Examples of Technical Assistance Activities

- Earned-Income Tax Credit Program Support (Georgia and Michigan)
- Motivational Interviewing Training (Texas)
- Wraparound Case Management Training (Chippewa Cree Tribe, Montana)
- Subsidized Employment Panel at the National Association of State TANF Administrators Annual Conference
- Webinars: Domestic Violence (State and Tribal) and English-Language Learners





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REQUEST TECHNICAL ASSISTANCE

Introduction

TA Request Form

The Welfare Peer TA Network provides peer-to-peer technical assistance (TA) to States, counties, localities, tribes, or community-based organizations that are operating a TANF program or providing services to TANF families.

Please use the below online form to request technical assistance from the Welfare Peer TA Network.

(If you are unable to use our online form, you can download our form and fax it to the Welfare Peer TA Network at 703-934-3740. Please click on one of the following forms based on the type of TANF agency requesting TA: [TA Request Form for State, County, or Local TANF Agencies](#) or [TA Request Form for Tribes](#).)

I. Identifying Information

Please complete this section so that the Welfare Peer TA Network can contact you. An asterisk (*) indicates the field is required. View our [Privacy Policy](#).

*Title:

Mr. ▼

*First Name:

*Last Name:

*Position Title:

*Agency/Organization:

TA Request Form for Tribal TANF Agencies

Welfare PeerTA TA Request for Tribal TANF Agencies	
Title:	Requestor Name:
Position Title:	Requestor Agency/Organization:
Requestor Address:	Requestor County:
Requestor Phone:	Requestor Fax:
Requestor Email:	

Background of Tribal Agency:

Type of Agency:

- Tribal Temporary Assistance for Needy Families (TANF)
- Tribal consortium
- Tribal Native Employment Works (NEW)
- Other, please explain:

Service Area:

- Reservation only
- Off Reservation Service Area (Near Reservation)
- Multi-Reservation
- Multi-county Service Area
- Other, please indicate:

TA Request Form for Tribal TANF Agencies

Description of TA Requested:

Area of Need:

Please review the list below for available areas of technical assistance. Please select what best describes the area of assistance you are requesting at this time.

- Verifying work activity hours and data reporting
- Client intake and assessments
- Individual case management techniques
- Crisis intervention
- Confidentiality
- Policy and procedures development and implementation
- Staffing and staff training
- Educating the Tribal council
- Collaboration with State Agencies
- Partnering with other Tribal agencies
- Developing MOUs/contracts
- Educating the Tribal community
- Establishing and Maintaining Professional Boundaries
- Assessment for TANF program sustainability

TA Request Form for Tribal TANF Agencies

Please describe why you have selected this as your primary area of need. Include how this area has been a challenge for your organization, or why you feel this area is of importance.

Has your organization made any effort to resolve this issue marked above? If so, please explain the steps that were taken.

Format of Technical Assistance:

What delivery method or format would you consider as your first choice for this technical assistance?

- Moderated teleconferences: Training can be conducted via teleconferencing. This can be accomplished in one or more calls, and can be attended by more than one Tribal agency.
- Peer-to-peer Roundtable: A similar or comparable program, who has had success in the area of requested TA, meets on site with the requesting program to provide peer training and share promising practices.
- Site visit: An outside trainer is selected to visit the Tribal Agency on site, and provide training in the area requested
- Workshop: Two or more Tribal Agencies, who have similar requests and needs, meet at a common location, and an outside trainer, is selected to provide the requested training at this location.

Participation

How many individuals (staff) from your Tribal TANF organization, and or other coordinating programs, do you anticipate participating in this technical assistance event? (Please list position titles)

TA Request Form for Tribal TANF Agencies

Goals and Anticipated Outcomes

Based on the technical assistance areas selected, please answer the following questions related to your desires or vision for this event:

Please estimate how many TANF participants will potentially benefit from this event?

How many offices/locations/centers are expected to implement new initiatives or improved service delivery as a result of this event?

What is your expected timeframe for having completely integrated the lessons learned from this TA event?

- 0-3 months from date of event
- 4-6 months from date of event
- 6+ months from date of event

What are your expectations from this TA request, and how will you measure success?



Building a PEER TA Network State by State



Welfare Peer TA Team

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