

# Assessment and Case Management



# Selling the Program

- Sell the benefits of the program
- Specialized Placement Agency
- Team of Partners
- Why do participants want to waive
- Resell the benefits

# Create a Unified Plan

- The plan is for the participant, not for the program
- The plan begins with the assessment
- Assessment identifies areas to cover in the plan
- Plan should be an agreed upon document worked on together with the participant choosing what to do
- TANF is about options

# Deliver

- Ensure you follow through on your end of the plan
- Reassess as needed and update the plan routinely as the participant needs
- Bring in the team of partners to assist in all areas where needed (employers, mental health agencies, etc)
- Continue to offer the benefits of the program
- Follow through, Follow through, Follow through