A decorative horizontal bar with a blue segment on the left and a red segment on the right.

# **DC Department of Human Services**

## **Family Services Administration**

### *Family Homeless Services Overview*

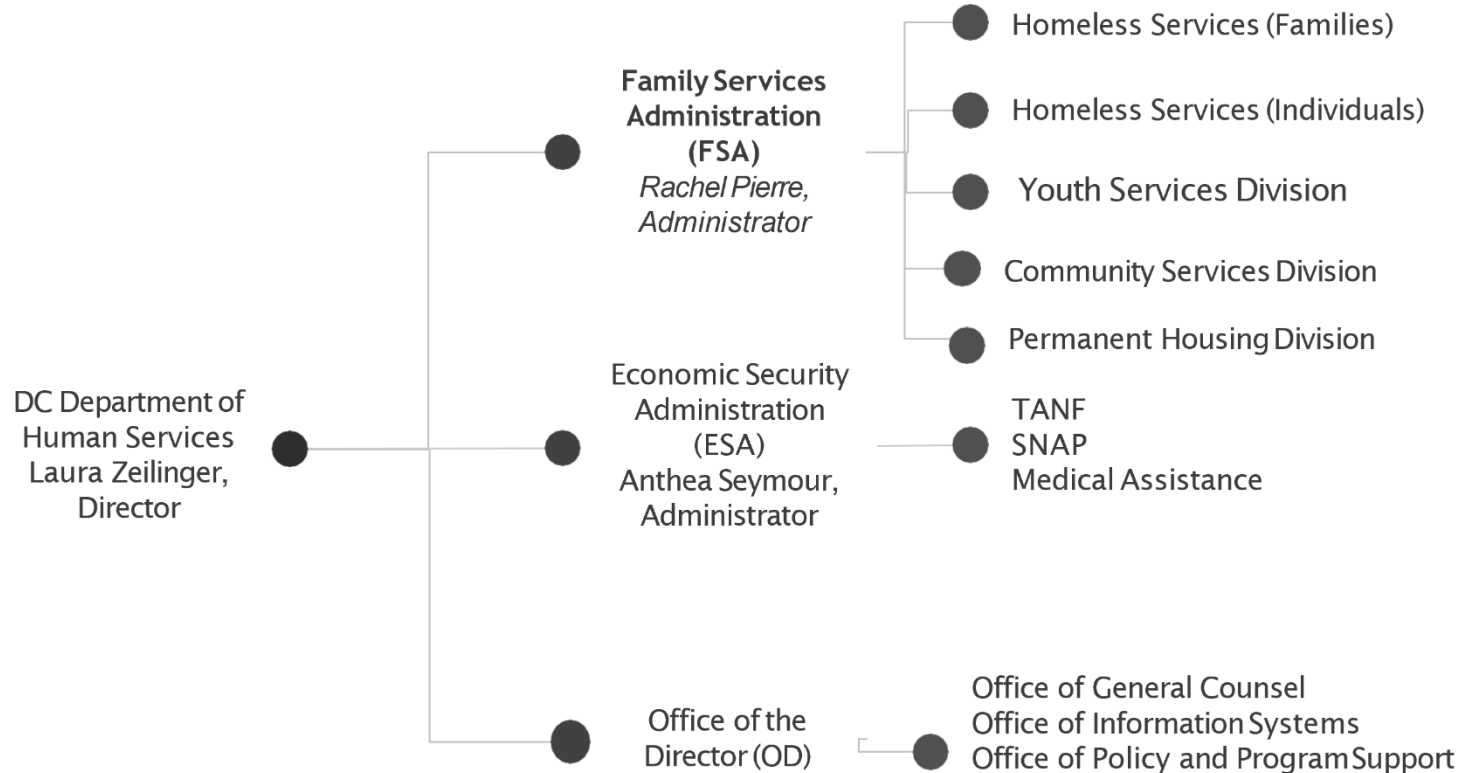
Noah Abraham – Deputy Administrator – FSA Families Division  
Brian Campbell – Chief of Staff and Senior Policy Advisor - ESA

August 10, 2022

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# Program Structure

# Program Structure (continued)



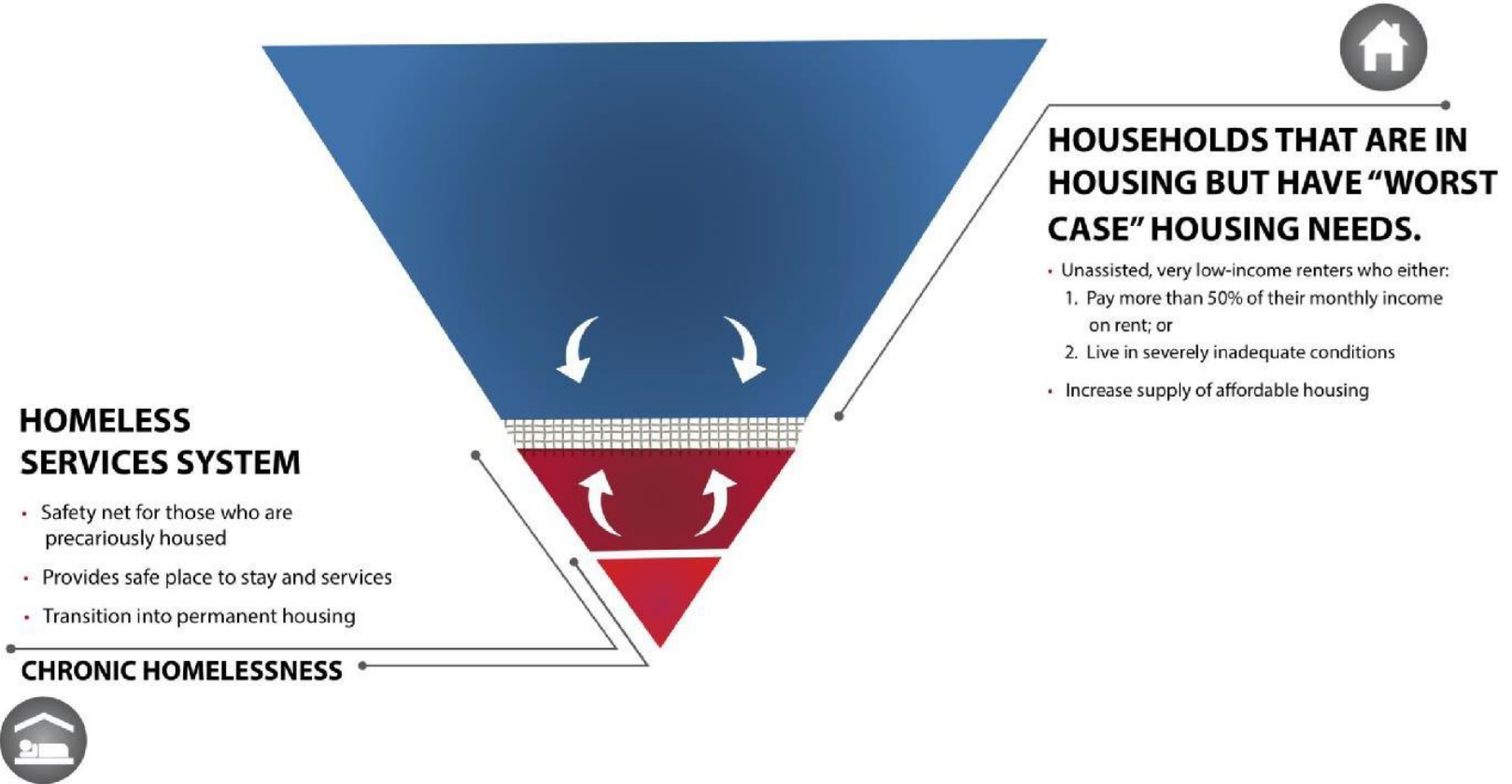
# Program Structure (continued)



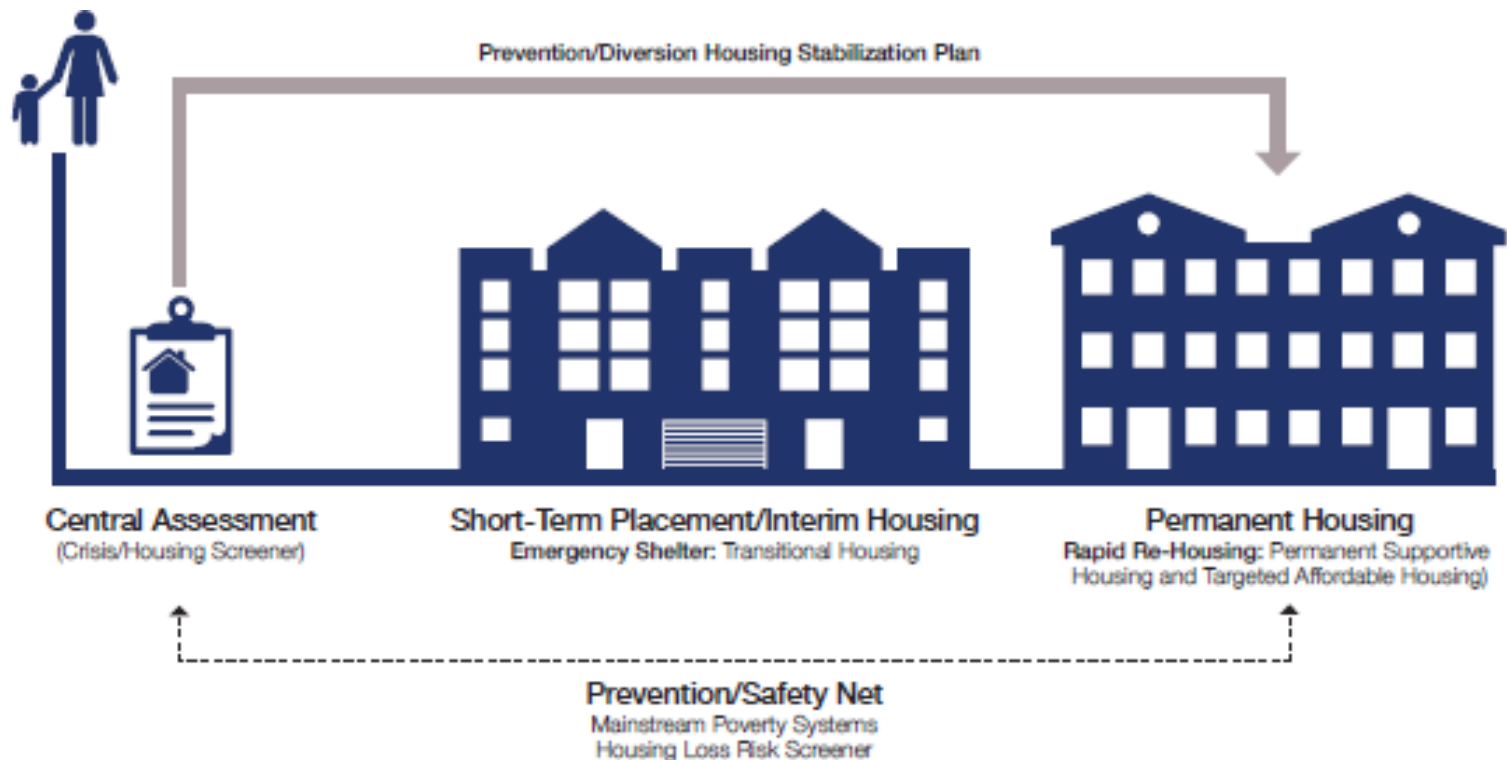
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# Homelessness and System Reform Overview

# Demand for Homeless Services



# Family System Continuum Of Care

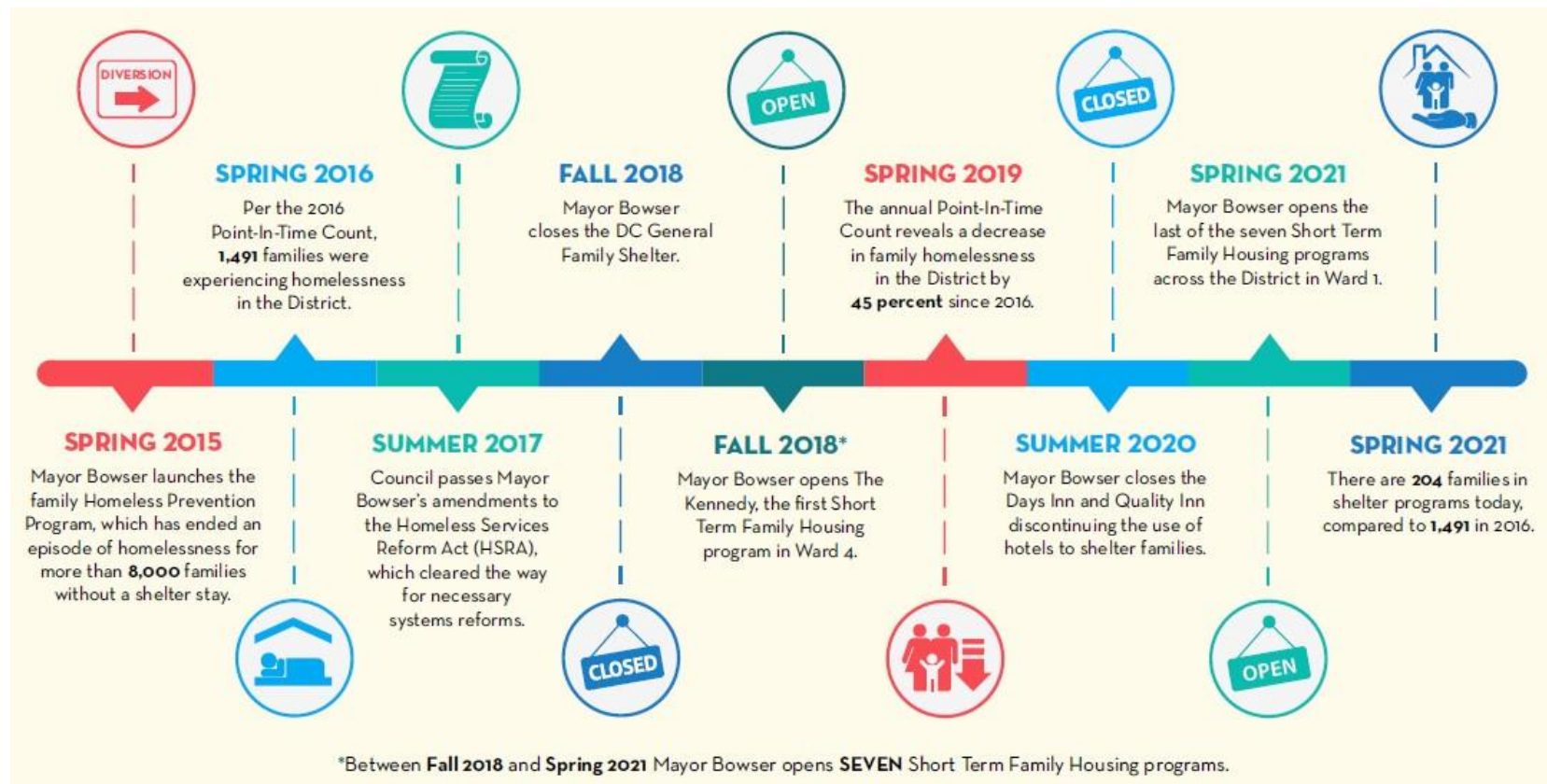


# System Overview & Integration with TANF

- The District has a population of 700,000
  - ~15,000 residents receive TANF
- The DC Families homeless services system serves ~7,900 unique families annually
  - ~ 70% of families in homeless services receive TANF
- TANF funds provide some critical stabilization services
- The District also assigns around 40 Vocational Development Specialist FTEs to promote integration between homeless services and TANF Employment and Training programs.



# System Transformation



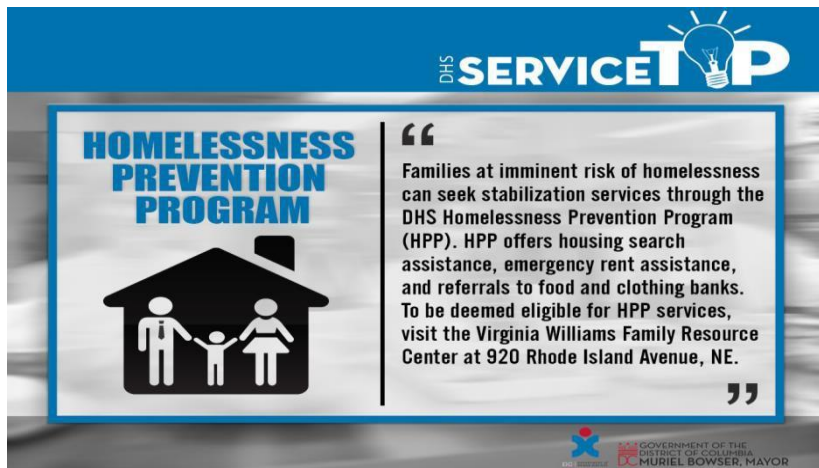
# Homelessness Prevention Program (HPP)

Works to prevent a family from becoming homeless through the provision of stabilizing services and resources while briefly utilizing their existing support system.

Avoided shelter placement for more than 11,000 families since 2015

## Supportive Services:

- Diversion & mediation
- Barrier remediation – Financial Training, Credit building, Clothing, Food, Utility assistance, etc.
- Financial assistance
- Rental Assistance
- Connection to TANF vendors



# Short-Term Family Housing - STFH

**Short-Term Family Housing** (STFH) programs are designed to meet the short-term housing needs and other supportive services needs of families experiencing homelessness. The program continued to successfully exit families to permanent housing within an average 90 days length of stay.



The Triumph

Ward 8 STFH  
36,000SF  
2016-2018  
50 units

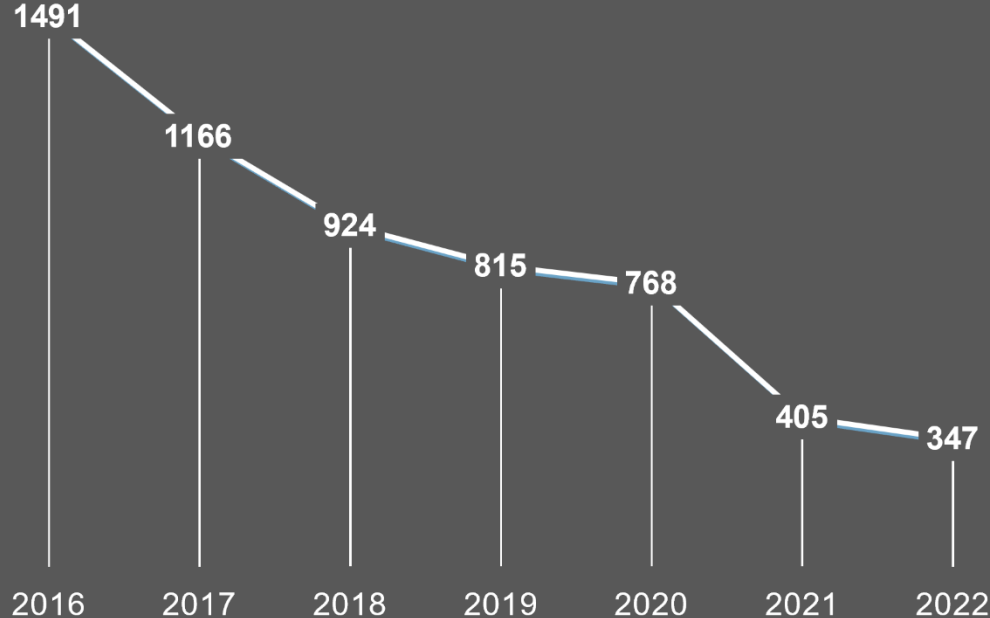
Award  
2018 Maryland AIA  
Excellence in  
Design Award



# Results

# Transformation and Next Steps

## DISTRICT OF COLUMBIA PIT COUNT, FAMILIES, 2016-2022



### DC System Transformation

Year-round Shelter  
Placement

Homelessness Prevention

Shelter Redesign & Reform

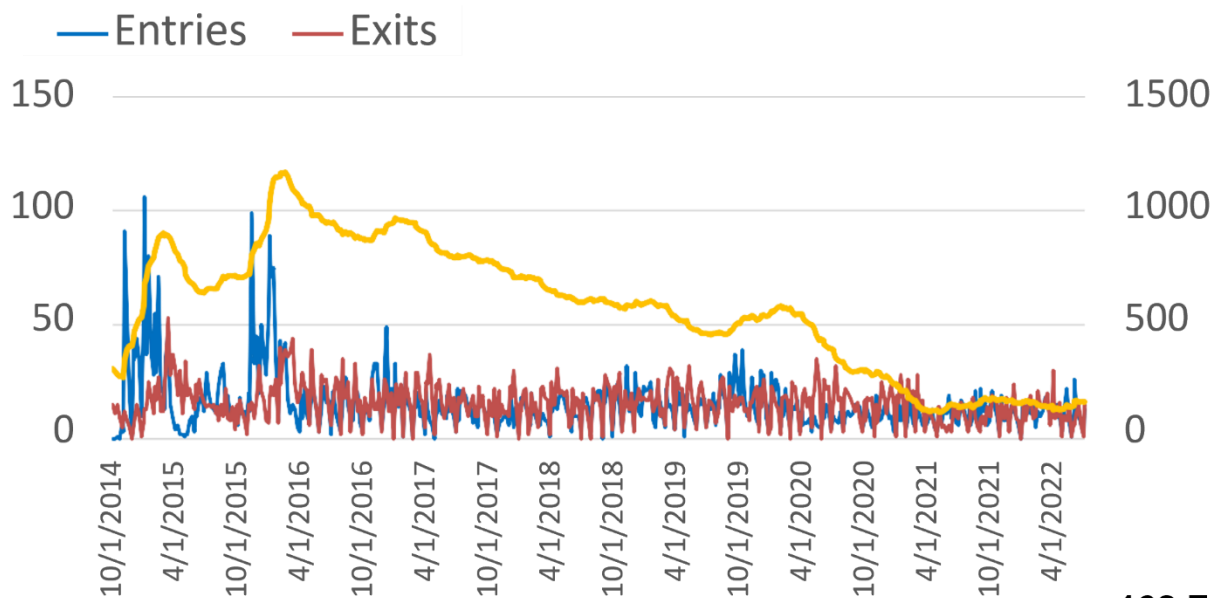
Implementing Housing First  
through Rapid Rehousing

**NEXT STEPS:**  
Rapid Rehousing Reform

Piloting A New Approach:  
Career MAP

# Sustainable Systems Change

## Family System Transformation



**As of 7/15/22:  
162 Families in Shelter**

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# Challenges & Continued Innovations



# Post COVID Eviction Prevention Efforts



The District has provided rental assistance for more than **53,000** residents and paid **\$249 million** in rental assistance, **\$15.4 million** in utility assistance, and **\$48 million** in housing stabilization costs through STAY DC.

- **White House Eviction Prevention Work Group** – a group of District Agencies, Court, providers, advocates and philanthropic organizations meet regularly together to create a coordinated eviction prevention process.
- **Last Mile Payments** - work with court and community stakeholders to prevent evictions at the last stage.
- **Increased Investment in Prevention** – the District allocated \$120M in FY22 and FY23 for eviction prevention efforts.





# Family Rehousing and Stabilization Program (FRSP)

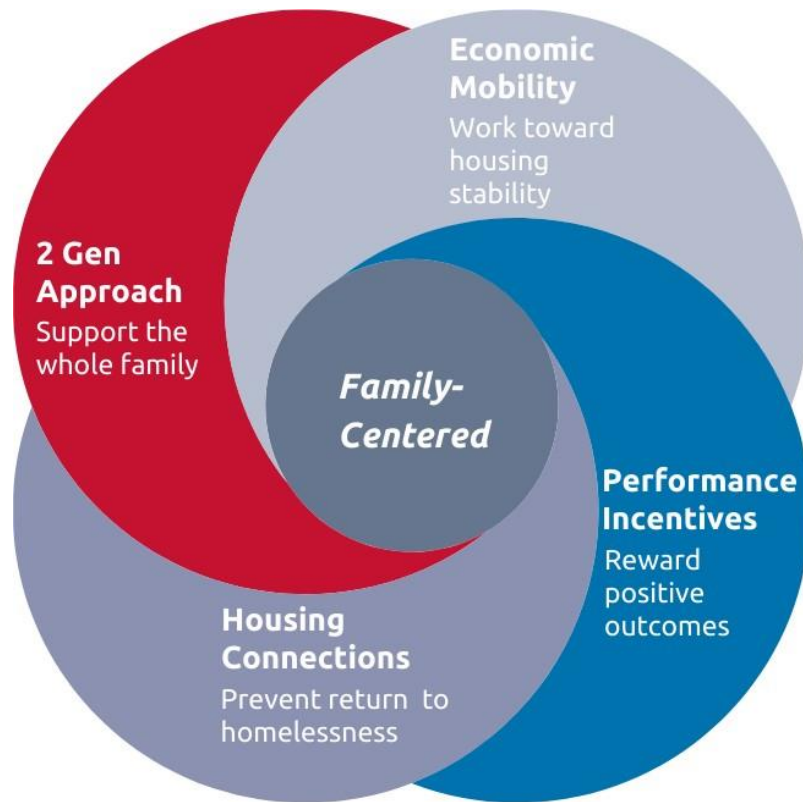


- **Overview:** Supports DC residents experiencing homelessness or at imminent risk of experiencing homelessness to achieve stability in permanent housing through individualized, time-limited assistance through 12 contracted providers and full-time employees through the Office of Work Opportunity (OWO).
- **Challenges:** lack of affordable housing, lack of employment opportunities paying a living wage



# Family Rehousing and Stabilization Program (FRSP)

## - Future State



# DC FLEX Program

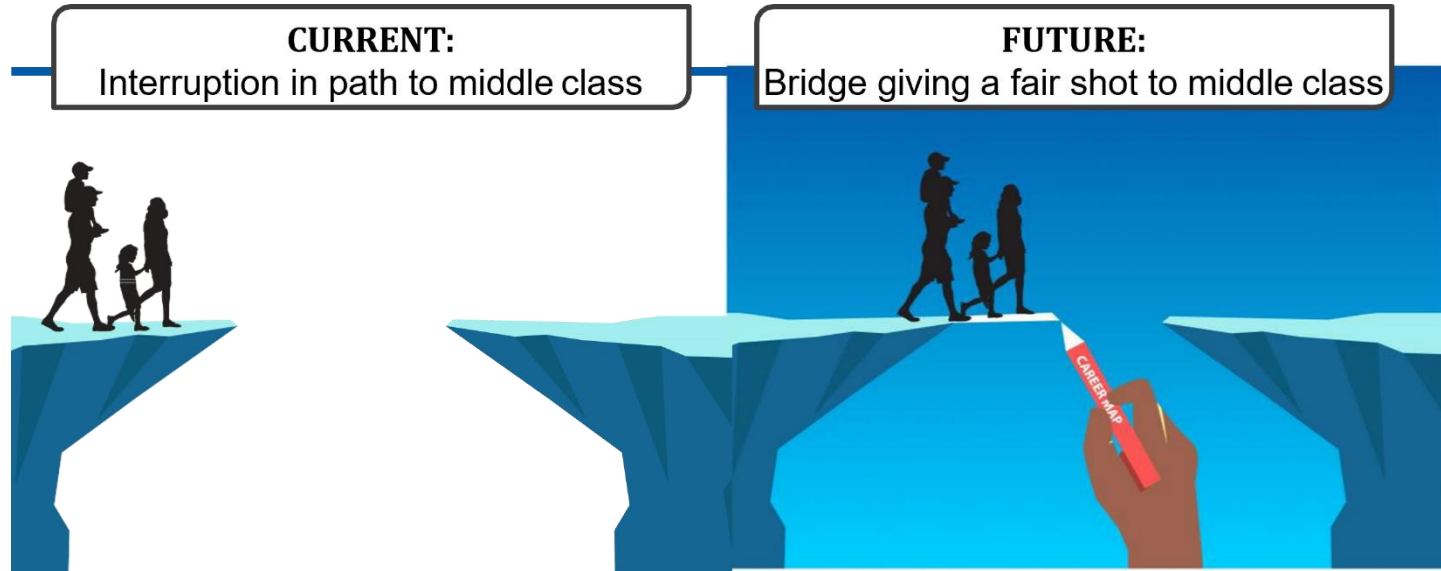
DC Flex is designed to provide program participants with a flexible shallow subsidy that will afford families an opportunity to increase housing stability and prevent homelessness.



- Households will receive a \$8,400 annual benefit (avg. of \$600/month)
- The funds can only be used for rent (i.e. the landlord listed on the lease agreement is the only payee)
- Benefit will last for 4 years if the participant remains eligible
- No support services component (except credit building & financial literacy) - referral to other services – as needed
- Currently serving 125 families and in the process of enrolling 500 more in FY22

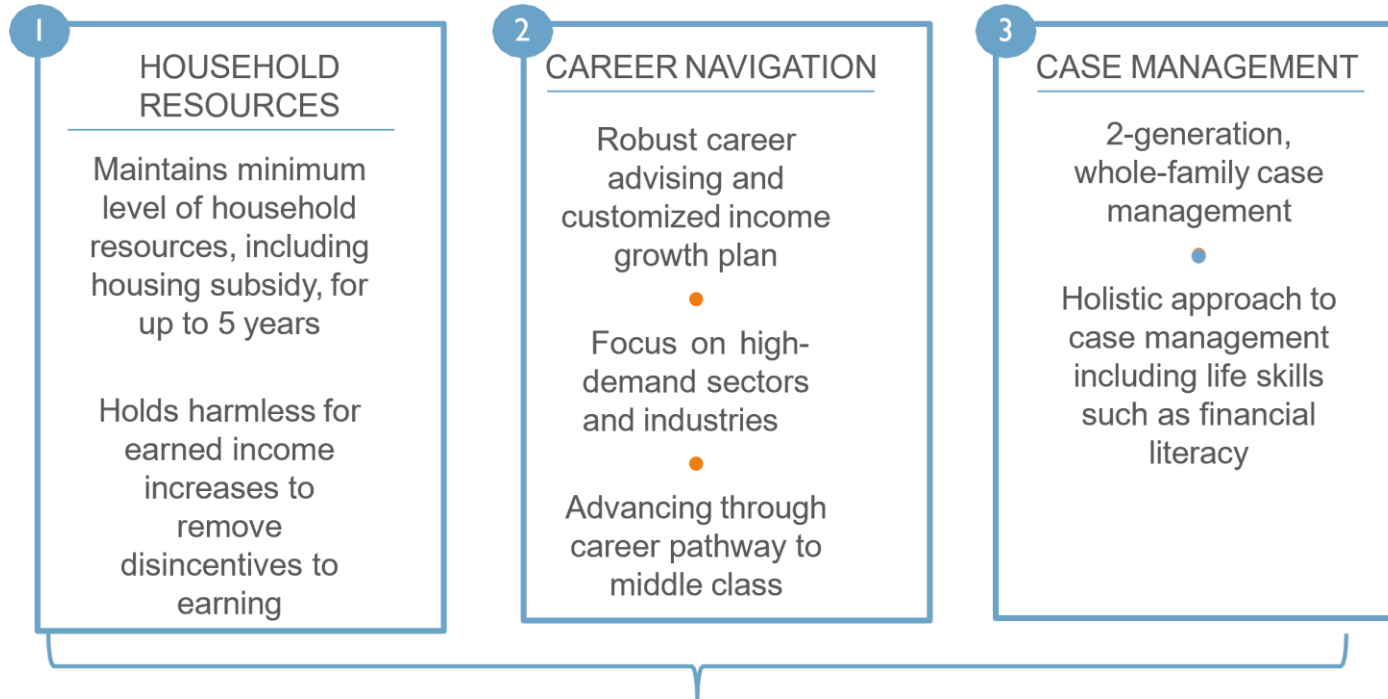


# NEW PILOT: The Career Mobility Action Plan



**VISION:** Replacing the Benefit Cliff with Uninterrupted Economic Mobility

# NEW PILOT: The Career Mobility Action Plan



Career MAP is a pilot that invests in pathway out of poverty for 300 families

# Q&A Session



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    - Email: [noah.abraham@dc.gov](mailto:noah.abraham@dc.gov)



# Thank you!

