



2022 OFA Regions IX and X State and Territory TANF Technical Assistance Virtual Meeting: Reorient, Reset, and Rise

Agenda

August 2, 2022, Day One (2 hours 40 minutes)

1:00 p.m. – 1:15 p.m. **Welcome and Introductions**
PDT

Moderator:

- Julie Fong, Region IX TANF Program Manager, Office of Family Assistance

Speaker:

- Ann Flagg, Director, Office of Family Assistance

1:15 p.m. – 1:30 p.m. **Icebreaker Breakout**
PDT

Attendees will join small breakout rooms to respond to 2-3 “light” questions that are intended to build connections, “warm the room,” enhance participant communications, and share one desired outcome from the meeting.

Icebreaker Breakout Questions

- Tell us which state you’re in without telling us which state you’re in.
- What’s your favorite dessert and why?
- If you had the authority to change one TANF rule, what would it be? What do you hope to gain from this meeting?

1:30 p.m. – 3:00 p.m. **Peer Share Out**
PDT

A representative from each state in Regions IX and X will provide a 7-minute presentation of their TANF program. Presentations will include:

- An overview of each program’s TANF structure (i.e., program design structure chart/visual, unique structural elements like MOE TANF, etc.)
- A focused reflection around each state TANF program’s significant “aha” moment, insight, or energizing element
- A brief discussion on each program’s priorities moving forward

MURAL Content Creator:

- Emily Ramirez, Research Analyst, ICF

Facilitator:

- Dr. Nicole Bossard, Positivity Strategist/Consultant, TGC Consulting and ICF, Inc.

August 2, 2022, Day One (2 hours 40 minutes)

3:00 p.m. – 3:30 p.m. **Peer Share Out and Reflections**
PDT

Breakout Room Reflection Questions

- Which state program/service offering makes you the most hopeful/excited?
- What about that service offering makes you feel that way?
- Which policies or programs do you hope to adopt in your own program?
- What challenges do you anticipate?

3:30 p.m. – 3:40 p.m. **Day One Wrap-Up and Debrief**
PDT

Speaker:

- Patrick Heiman, Region X Program Specialist, Office of Family Assistance

August 3, 2022, Day Two (2 hours 40 minutes)

1:00 p.m. – 1:10 p.m. **Welcome and Day Two Overview**
PDT

Speaker:

- Julie Fong, Region IX TANF Program Manager, Office of Family Assistance

1:10 p.m. – 2:40 p.m. **Day Two Feature: State TANF Essentials**
PDT

State TANF Essentials presents a resource that is used consistently across regions led by Regional Offices and Central Office, with built-in time for questions and engagement with OFA Central and Regional Office Staff.

Speakers:

- Julie Fong, Region IX TANF Program Manager, Office of Family Assistance
- Elma Reber, Region IX Children and Families Program Specialist, Office of Family Assistance
- Mikaela Smith, Region IX Children and Families Program Specialist, Office of Family Assistance
- Jennifer Senechal, Region IX Children and Families Program Specialist, Office of Family Assistance

Breakout Room Reflection Questions

- What are 1-2 of the biggest “aha” moments this presentation has brought you?
- How might you be able to use these materials back with your program?

2:40 p.m. – 2:50 p.m. **Break**
PDT

August 3, 2022, Day Two (2 hours 40 minutes)

2:50 p.m. – 3:30 p.m.
PDT

Day Two State TANF Essentials Fireside Conversation

This session will contain a fireside discussion about the materials presented in the State TANF Essentials session.

Speakers:

- Peter Germanis, National Expert, U.S. Department of Health and Human Services
- Julie Siegel, Director, Division of State TANF Policy

Moderator:

- Julie Fong, Region IX TANF Program Manager, Office of Family Assistance

3:30 p.m. – 3:40 p.m.
PDT

Day Two Wrap-Up and Debrief

Speaker:

- Patrick Heiman, Region X Program Specialist, Office of Family Assistance
-

August 4, 2022, Day Three (2 hours, 40 minutes)

1:00 p.m. – 1:15 p.m.
PDT

Welcome and Day Three Overview

Speaker:

- Julie Fong, Region IX TANF Program Manager, Office of Family Assistance

1:15 p.m. – 2:40 p.m.
PDT

Using Technology to Create a Human-Centered TANF

Technology is reshaping the safety net. Research shows thus far that this is for the better. Virtual appointments have increased accessibility to services among those with disabilities and childcare challenges. Digital applications have made it easier for customers to submit application documents.

This moment is an opportunity to keep that progress going. So, how do we ensure the technology we adopt is working for people and not making people work for it? How can we be mindful and responsive about the digital divide among our caseloads?

During this session, leaders providing technology to state and local safety net programs will share their blueprint for designing human-centered safety net tools. Joining leaders in tech will be TANF program staff from California and Idaho who will discuss how their programs are using technology to further human-centered design in social services.

Facilitator:

- Justin King, Policy Director, Propel
-

August 4, 2022, Day Three (2 hours, 40 minutes)

Speakers:

- Angie Johnson, Deputy Administrator, Idaho Department of Health and Welfare
- Kristina Meza, Chief, CalWORKs & Family Resilience Branch, California Department of Social Services

2:40 p.m. – 3:30 p.m.
PDT

Inspirational Speaker Session

During this session, Dr. Terri Horton, Founder of FuturePath, LLC, author, and international and TEDx speaker will deliver insights, guidance, and actionable strategies for thriving in the unfolding of the future of work.

Speaker:

- Terri Horton (EdD), Founder, FuturePath, LLC

3:30 p.m. – 3:40 p.m.
PDT

Meeting Closing and Adjourn

Speaker:

- Patrick Heiman, Region X Program Specialist, Office of Family Assistance