

USING THE ONLINE WORK READINESS ASSESSMENT (OWRA) TO SERVE THE WHOLE FAMILY



Whole-family approaches, also referred to as two generation, aim to address the needs of children and parents by integrating programs, policies, and systems.*

TANF participants served with a comprehensive assessment strategy that addresses the needs of the whole family have more positive outcomes.**

OWRA Supports Whole-Family Approaches

The web-based comprehensive assessment tool is designed to support a whole-family approach by assessing the needs of the entire family. This unique online assessment tool captures an array of information to generate a customized plan, which summarizes the customer strengths, skills, and potential barriers to employment in order to connect the family to appropriate resources.



Economic Supports: OWRA assesses the customer's current financial supports and earning potential.



Post-Secondary & Career Pathways: OWRA captures education and job history; career interests and skills; as well as, local labor market information to develop career pathways.



Health & Well-being: OWRA identifies potential health challenges for the family that may interfere with employment.



Early Education: OWRA collects data regarding customer access to affordable, quality childcare and early education, including any educational supports children may need.



Social Capital: OWRA helps families identify current support systems and expand them by connecting them to resources that will address their needs and help them thrive.

"The OWRA tool helps you get to know your client better. It really gets to the root of what's going on in their life and it helps you understand how you could better help them."

- Briona Hamilton, Case Manager, Supportive Integrated Services, Inc.



Did you know?



- OWRA assessments lead to tracked outcomes through an array of reporting features.
- OWRA generates recommended resources and services for the customer and family members.
- Programs can customize OWRA to meet the unique needs of the program and families served.



For more information, contact the OWRA help desk at 1-866-989-6972 or owra@icf.com.

* Whole Family Approaches. (n.d.). Retrieved January 17, 2017, from <http://ascend.aspeninstitute.org/pages/whole-family-approaches>.

** Keenan, Elizabeth. (2006). Rethinking the Assessment and Reporting of Barriers to Employment in TANF Research. Fairfax, VA: Society for Social Work and Research.