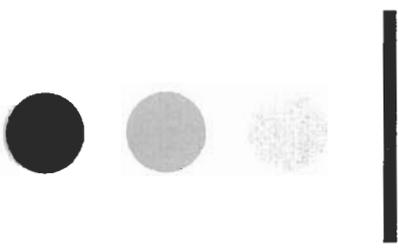


Mission, etc



Self-Sufficiency Division

Values

Competence

We encourage everyone to develop and efficiently demonstrate highly professional skills.

Service

We treat everyone with dignity, respect, and compassion.

Integrity

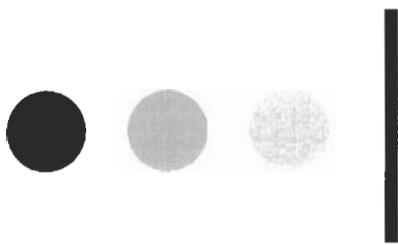
We are honest, trustworthy, and accountable in all our actions and relationships.

Mission

We serve our community through the diligent provision of benefits and services that promote self-sufficiency and improve the quality of people's lives.

Vision

We set the standard of service and program excellence in the social services arena.



Greater Avenues for Independence
(GAIN)

Vision

“Work First....Self-Sufficiency through Employment”

Mission Statement

We the employees of the Riverside GAIN program believe work is one of the keys to a healthy productive life and the preservation and well being of American families.

Our mission is to work vigorously to free our participants from the burden of welfare dependence and achieve a better and happier lifestyle of self-sufficient citizenship. We will serve the taxpayers of Riverside County by reducing welfare dependency thus making tax dollars available for other productive expenditures.

As we accomplish our mission, we will continue to be the best in our business. We will renew and continue to practice our commitment of outstanding customer service to program participants, to employers and the community.



Initial Contact Case Management (ICCM)

Purpose

- Help applicants identify alternatives to welfare
- Identify candidates for diversion
- Inform applicants about welfare
- Prepare applicants for GAIN

Philosophy

- Diversion from cash assistance now is less costly than separation from welfare later
- Stepping stone jobs are the path to self-sufficiency
- Barriers to employment are challenges to be overcome
- Independence is better than dependence
- No one is permanently unemployable
- Each applicant has individual needs that require specific solutions
- Tools for employment are recyclable; a job is a one-time use
- Applicants prefer to work rather than be on welfare

Goals

- Self-sufficiency through employment
- Help applicants identify alternatives to welfare
- Increase recipient employment rate
- Increase recipient cooperation
- Address need for emergency services using non-traditional solutions
- Address barriers to employment making appropriate referrals