

Did the county get your paperwork?

What benefits are you getting?

Do you want to report a change?



Hennepin County's Self-Service
Phone System for Eligibility Support

612-596-1300

No Waiting! Call Anytime!

24 hours a day – 7 days a week

To use EZ info...

- Have your case number ready
- Dial 612-596-1300
- Press 1 for English
- Press 1 and enter your case number
- Follow the step-by-step instructions



Your Case Number _____



Use EZ info to...

- **Get forms for health care, cash assistance, food support or emergency assistance**
- **Get information on your case file, such as**
 - Application or case status
 - What benefits will be issued
 - Proof of benefits
 - What forms or verifications have been received
- **Report changes, such as**
 - Income
 - New baby
 - Someone moved in or out
 - Address
- **Learn about office hours or get directions to our office.**

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Write your name and case number on any mail or FAXes you send to us.



Hennepin County
Human Services and Public Health
P.O. Box 107
Minneapolis MN 55440-0107
FAX: 612-288-2981

**For United Way Community Resources
Call 2-1-1 or 651-291-0211**