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Fulton County Department of Family and Children Services

1249 Donald Lee Hollowell Parkway, Atlanta, GA 30318



Mission & Vision

DHR Mission

To strengthen Georgia's families – supporting their self-sufficiency and helping them protect their vulnerable children and adults by being a resource to their families, not a substitute.

Values

- Do not accept welfare and total dependence on government for any family.
- Expect adults to work.
- Be a resource and support, not a substitute, for families.
- Expect every consumer to invest/participate in their own recovery.
- Serve people as close to home, family and community as possible.
- Give customers as much control over getting the information they need as technologically possible.
- Use data and information to help make decisions.
- Do not accept "business as usual" – it's not good enough.
- Spend government money like it's our own.
- Treat customers as if they were our own family.
- Make it faster, friendlier, easier for people to deal with us.
- Reward our workforce for performance.
- Deliver services as if we were not the only one who could do that work.

Goals

- *Working/Self-Sufficient Customers:*
Increase the number of DHR families achieving self-sufficiency through work or work related activity.
- *Home/Community-Based Services:*
Increase the supply and use of home and community-based human services.
- *Technology Access:*
Increase customer and staff access to information that improves productivity.
- *Employee Engagement:*
Improve DHR employee engagement with customers.
- *Prevention:*
Increase the number of Georgia citizens engaging in healthy, pro-social behavior.